

Volunteer Opportunities

Once you have decided to give your time as a volunteer, Volunteer Services Staff will visit with you about your interests, your schedule and the hospital's needs. The availability of some volunteer positions is dependent solely on the needs of the specific department.

Some volunteer assignments may require additional qualifications. Please note that certain departments have minimum age requirements due to the scope of the duties of those volunteer positions.

Current openings include:

Auxiliary Food Connection (YOUTH-AGES 14+, COLLEGE OR ADULT)

During long stretches at the hospital, a break can save the day. The Food Connection provides a haven to relax and regroup. The Food Connection is a fund-raising project for the Stormont Vail Health Auxiliary. Proceeds fund the numerous programs and services the Auxiliary supports.

- **Host/Hostess (YOUTH-AGES 14+, COLLEGE OR ADULT)**
A busy job for someone on the move and who enjoys people. You will greet visitors, assist customers in locating an available table, restock condiments and supplies, and deliver food to the visitors who dine in the shop.

Auxiliary Gift Shop (YOUTH-AGES 14+, COLLEGE OR ADULT)

A hospital stay not only affects the patient but also family and friends. This unique shopping experience offers a wide variety of gifts but, more importantly, respite to families needing a break. By volunteering in the Gift Shop, you'll help others bring a smile to a loved one's face and brighten their day.

- **Clerk (YOUTH-AGES 14+, COLLEGE OR ADULT)**
Use your organizational skills by assisting in receiving and pricing merchandise, stocking and straightening displays and helping customers locate items. You will also sack merchandise and make deliveries to patient rooms.
- **Cashier (YOUTH-AGES 18, COLLEGE OR ADULT)**
You will greet customers and handle sales transactions at the cash register. The Gift Shop is a fund-raising project for the Stormont Vail Health Auxiliary. Proceeds fund the numerous programs and services the Auxiliary supports.

Birthplace Pal (COLLEGE)

For nursing students that have finished their OB clinical experience and/or retired nurses, this volunteer position provides assistance and support the patients, family members and professional staff in the Birthplace.

Behavioral Health-3707 SW 6th (COLLEGE OR ADULT)

- **Clerical Assistant (COLLEGE OR ADULT)**
Use your organizational skills by assisting in unpacking supplies, maintaining the clothing bank, performing errands, and assisting staff with basic assignments.
- **Visiting Volunteer (COLLEGE OR ADULT)**
If you have an interest in or work in the Social Work field, are friendly and mature, sensitive to the needs of others, and have a sincere desire to be of service, consider this opportunity for person-to-person contact in a patient care setting.

Blood Pressure Screening-Variou Community Locations (ADULT)

If you have a current RN or LPN license, you may assist by taking blood pressures for the public. It is a good way to keep your skills sharp and your professional contacts intact while providing a service you have been trained to do. Locations vary from the health center to community locations.

Breastfeeding Clinic (YOUTH-AGES 14+, COLLEGE OR ADULT)

This very busy place offers volunteers an opportunity to help mothers with newborn babies during their visit to the clinic as they receive individual consultation with nursing staff. Weighing babies, answering the telephone and running errands for the staff are just a few of the activities you will participate in.

Building Blocks-720 Lane (YOUTH-AGES 14+, COLLEGE OR ADULT)

This position involves interacting with a group of toddlers or preschool age children enrolled in the child care setting at Building Blocks and maintaining positive, continuous and open communication with the children and staff. In addition to the orientation required by the hospital, Building Blocks requires an additional training session and background check paperwork.

Cancer Center Music Background Accompaniment-1414 SW 8th (YOUTH-AGES 16+, COLLEGE OR ADULT)

Patients and families enjoy the soothing and uplifting piano music provided by volunteers in the Cancer Center lobby area during scheduled hours of the week. Volunteers must be capable of playing appropriate live music.

Cancer Center Lobby Ambassador-1414 SW 8th (YOUTH-AGES 18, COLLEGE OR ADULT)

Volunteers at the Cancer Center serve as a liaison between the staff and patients by providing support and assistance throughout the facility. Must be mature, outgoing, and friendly and physically able to push patients in wheelchairs.

Clerical (YOUTH-AGES 14+, COLLEGE OR ADULT)

Are you an organizer or a detail person? Do you enjoy getting a job done? Many of Stormont Vail's departments are in need of your helping hand to "complete the paperwork." Assist in various departments such as the Business Office, Clinical Research, Design & Construction, Diabetes Learning Center, Foundation, Health Access, Learning & Talent Development, Medical Staff Office, Physician Support, Trauma Services and Volunteer Services with mailings, completing forms, collating, assembling packets, typing, scanning, filing and answering telephones. Some areas also have needs for volunteers who have knowledge of computers for data entry and updating records. If you enjoy the hospital environment but prefer to help without direct patient contact, we need your special clerical skills.

Customer Resource Center (YOUTH-AGES 16+, with at least 6 months prior volunteer experience, COLLEGE OR ADULT)

Volunteers in this important public relations position are one of the first people our patients and visitors connect with as they provide helpful assistance with room information and directions at three locations. No day is ever the same — a challenging, interesting and enlightening place to work.

Day Captain (YOUTH-AGES 14+, COLLEGE OR ADULT) SUMMER ONLY

This is an excellent opportunity for youth who want to develop leadership skills. Basic responsibilities include assisting new youth volunteers on their first day, conducting rounds in the areas where volunteers are working and providing feedback to the Volunteers staff.

Digestive Health Center-720 Lane (YOUTH-AGES 14+, COLLEGE OR ADULT)

The volunteers at this state-of-the-art facility assist staff in a variety of assignments including getting patient rooms ready, dismissing patients after procedures, and serving beverages and warm cookies to families in the waiting room.

Emergency (YOUTH-AGES 18, COLLEGE OR ADULT)

Supplementing the emergency department staff by cleaning, stocking, tracking inventory supplies, running errands and assisting with patient transport keeps the volunteers in this service very busy. You will also have some contact with patients and their families.

Group Volunteering (YOUTH-AGES 14+, COLLEGE OR ADULT)

Social clubs, school clubs, youth groups, local businesses, etc. may contribute as a group. There are many possibilities which may include making patient tray favors, making fleece blankets for Pediatric patients, holding a drive to collect needed items in various hospital departments, and beautifying health center grounds. We welcome your interest and ideas of ways you would like to help as a group.

Heart Center-929 SW Mulvane (COLLEGE OR ADULT)

A variety of volunteer opportunities are available at the Heart Center.

- **Ambassador**
You will greet the public as they arrive and offer directions to physician offices, testing areas and Cardiac Rehabilitation. You will also assist the staff by answering telephone calls and directing them to the appropriate area. If you enjoy meeting and greeting people, this position may be for you.
- **Cardiac Rehabilitation**
If you are a Stormont Vail Health Cardiac Rehabilitation graduate, we invite you to help cardiac rehabilitation participants achieve a healthy self after heart surgery by exercising with them in a beautiful, state-of-the-art facility. Share your experiences, offer hope and alleviate any fears participants may have. You may also perform various clerical tasks to assist the professional staff.

Infusion Center-909 Mulvane (YOUTH-AGES 14+, COLLEGE OR ADULT)

As patients come in for IV medical treatment they are warmly assisted by volunteers who help transport and escort patients, provide nourishments to patients and assist as part of the department team. Volunteers also assist with answering phones, stocking items and assembling patient charts.

Laboratory – Assistant Helper (YOUTH-AGES 16+, COLLEGE OR ADULT) SUMMER ONLY

Do you have an interest in Lab/Histology as a possible career? Here is your opportunity to volunteer in this area. Volunteers will assist with filing paraffin blocks, slides and reports as well as perform other clerical duties.

Lobby Ambassador-Main Campus & 823 Mulvane (YOUTH-AGES 16+, COLLEGE OR ADULT)

Do you like to meet and greet people? This important and visible position allows you to use your customer service skills to make visitors feel welcome and more at ease as you greet them with a friendly "hello" and an offer of assistance. Ambassadors offer directions, escort patients, families and visitors to their destinations.

Logistics (COLLEGE OR ADULT)

Responsibilities include stocking patient care items, assembling supplies for a variety of patient care procedures, preparing equipment for patient use and delivering supply and equipment orders to the various departments. This is an essential support service within the health center.

Maternal Fetal Medicine (COLLEGE OR ADULT)

Responsibilities include organizing book cart/cabinets/supply closets, research potential donations for NICU family support program, deliver gift bags to NICU rooms, and other clerical assignments.

Nutrition Stock Assistant (YOUTH-AGES 14+, COLLEGE OR ADULT) SUMMER ONLY

Volunteers assist with receiving and stocking, organizing storage shelves, sweeping and mopping floors and delivering items to various areas of the health center.

Nutrition/Team Assistant (YOUTH-AGES 14+, COLLEGE OR ADULT)

Volunteers will help assemble patient trays by placing beverages and fruit on them. You will also help with making patient snacks.

Pain Management-823 Mulvane (YOUTH-AGES 14+, COLLEGE OR ADULT)

This busy area uses volunteers for a variety of tasks. Stocking supplies, serving nourishments to patients, escorting patients and families, and completing errands are a few of the activities.

Patient Advocate (YOUTH-AGES 18+, COLLEGE OR ADULT)

Volunteer patient advocates serve as active listeners as they make rounds to the newly-admitted patients welcoming them to the hospital and providing information on how to connect with the patient advocate office if they have compliments or concerns during their hospital stay. The information you gather during rounds is conveyed to the patient advocate staff if follow-up is needed.

Patient Care Services

- **Pediatrics (YOUTH-AGES 16+, COLLEGE OR ADULT)**

This is a great area for those who enjoy children! Volunteers engage in developmentally appropriate activities at patients' bedsides and in the playroom to provide diversion and comfort for patients, keep toys clean, answer call lights, run errands and help care for children and families in various ways. Volunteers are trained on infection control and standard precautions. Once trained, they may enter isolation rooms as part of their duties.

- **Neonatal Intensive Care (NIC) (COLLEGE OR ADULT)** Amidst this high tech environment, the NIC unit needs mature volunteers to assist the professional staff who provide a caring and loving environment to the tiny babies receiving care and their families. Assisting the nurses is not only helpful but extremely rewarding when you realize you have played a part in the day when the baby gets to go home.

- **No One Dies Alone (COLLEGE OR ADULT)**

Volunteers will provide support to patients who have no family or friend support during an end-of-life situation. No One Dies Alone is a nationally recognized program that utilizes trained volunteers to provide a presence and support to dying patients who have no one. Companionship, spiritual readings, playing soft music and other comfort measures are a few of the ways volunteers support a patient.

Patient Room Service (YOUTH-AGES 14+, COLLEGE OR ADULT)

To the delight of our patients, volunteers deliver a complimentary small gift as a way of wishing our patients well during their hospital stay. In the midst of tests and medications, you will bring a bit of sunshine to our patients by responding to requests for reading material or providing a short visit.

Pet Therapy (COLLEGE OR ADULT)

Patients who are surrounded by a pet's unconditional love have been proven to feel better and recover faster. Pet visits at the Cotton O'Neil Cancer Center and Pediatrics are organized in a supervised setting and offer so much to someone who is feeling alone. Pets must be certified and specific requirements met.

Pharmacy (YOUTH-AGES 16+, COLLEGE OR ADULT) SUMMER ONLY

Volunteers provide assistance to staff by helping to put away orders, place doses back in correct places, and provide some clerical support and general duties as assigned by the staff.

Radiology CT (YOUTH-AGES 16+, COLLEGE OR ADULT)

Volunteers provide assistance to staff by performing errands and escorting patients to and from radiology procedures. Volunteers also retrieve folders from the film file, and gather films for the radiologists.

Registration (YOUTH-AGES 14+, COLLEGE OR ADULT)

The greeting a new patient receives when entering Stormont Vail Health could very well set the tone for the rest of the day. Because entering a health center can be a little frightening no matter what the reason, our health center recognizes the need for a volunteer to help make this experience a pleasant one. You will have the opportunity to greet patients as they arrive at the health center and escort them to their appropriate destination. You will also be a liaison between patients and staff and help out with various duties. This is a rewarding position that allows you to lend a helping hand.

Special Events (YOUTH-AGES 14+, COLLEGE OR ADULT)

If you don't have a lot of time to volunteer, we still have opportunities for you. Many activities include community education events and health screenings, and some are one-time projects. Volunteers play an important part in providing these services to our community.

Surgical Services

- **Single Day Outpatient Surgery-Kanza Park, 2660 SW 3rd (YOUTH-AGES 16+, COLLEGE OR ADULT)**
Our outpatient surgery center at Kanza Park moves at a fast pace and offers volunteers a variety of duties in the business office and patient recovery area. Assisting with patient information, serving nourishments to patients, escorting patients and families and completing errands are just a few of the activities.
- **Perioperative Services (YOUTH-AGES 14+, COLLEGE OR ADULT)**
This busy area uses volunteers for a variety of tasks. Stocking supplies, delivering patient belongings and dismissing patients are all activities volunteers participate in. You will enjoy the personable staff and also have some patient and family contact.
- **Surgical Waiting Room (AGES 18+, COLLEGE OR ADULT; Weekend positions available for AGES 16+, with at least 6 months prior volunteer experience)**
Volunteers serve as the communication link between families of patients having surgery and keep them apprised of news from the nurses in the operating room or from the surgeon. Families regularly express their appreciation of the volunteers who work in the Surgical Waiting Room, telling them that their presence provides a sense of stability and comfort during what can be a very lonely and anxious time.

Therapy Department Assistant-Kanza Park, 2660 SW 3rd or North Clinic, 4505 NW Fielding Rd (YOUTH-AGES 14+, COLLEGE OR ADULT)

Volunteers have the opportunity to work closely with staff and assist by directing patients to areas of the office, restocking supplies, preparing rooms and performing basic clerical functions.

Transportation (ADULT)

As a new volunteer, you will participate in gradual increases of responsibility. At first, you will complete errands for medical center personnel and eventually will assist in the actual transportation of patients.