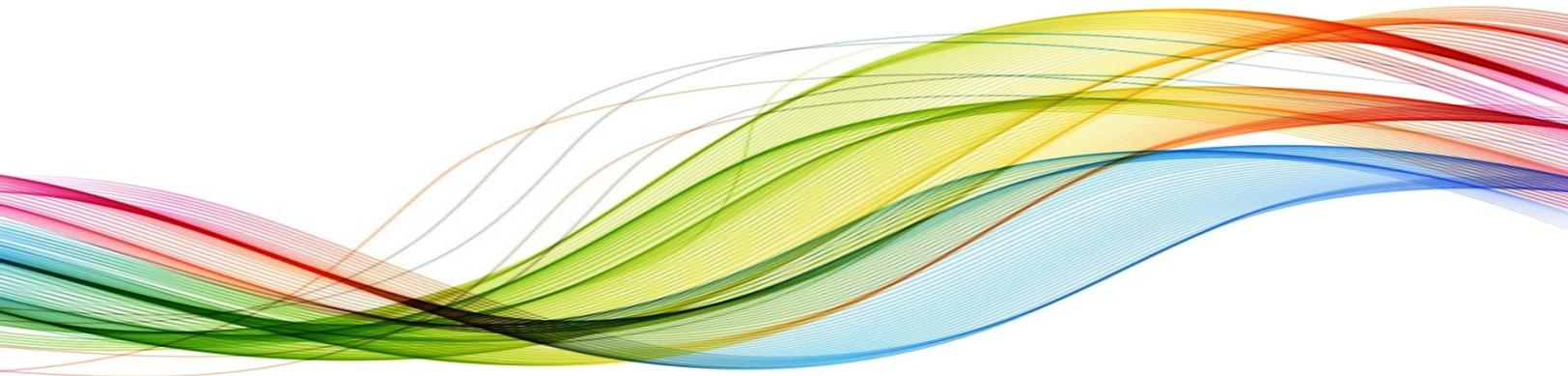




# **Community Health Needs Assessment Shawnee County (KS)**

on behalf of Stormont Vail Health & Shawnee County (KS) Health Department

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**November 2018**

**VVV Consultants LLC  
Olathe, KS**

# Community Health Needs Assessment

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# I. Executive Summary

## Shawnee County, Kansas - 2018 Community Health Needs Assessment (CHNA) Wave No. 3

Creating healthy communities requires a high level of mutual understanding and collaboration among community leaders. The development of this assessment brings together community health leaders and providers along with the local residents to research and prioritize county health needs and document community health delivery success. This health assessment will serve as the foundation for community health improvement efforts for the next three years.

Shawnee County, Kansas previous CHNA began in May 2015, with final report dated November 2016. (Note: The Patient Protection and Affordable Care Act (ACA) requires not-for-profit hospitals to conduct a CHNA every three years and adopt an implementation strategy to meet the needs identified by the CHNA). Wave No. 3 Shawnee County, Kansas, CHNA assessment began in May 2018 and was facilitated and created by VVV Consultants, LLC (Olathe, Kansas) staff under the direction of Vince Vandehaar, MBA.

**Important community CHNA benefits** for both the local hospital and the health department, are: 1) Increases knowledge of community health needs and resources; 2) creates common understanding of the priorities of the community's health needs; 3) enhances relationships and mutual understanding between and among stakeholders; 4) provides a basis upon which community stakeholders can make decisions about how they can contribute to improving the health of the community; 5) provides rationale for current and potential funders to support efforts to improve the health of the community; 6) creates opportunities for collaboration in delivery of services to the community and; 7) provides guidance to the hospital and local health department for how they can align their services and community benefit programs to best meet needs, and; 8) fulfills hospital mission to deliver quality health care.

**A prioritized description of all of the community needs identified by CHNA activates are listed below. Eight community health improvements needs have been identified.**

| Shawnee County 2018 Needs   |   |       |        |       |
|---|---|-------|--------|-------|
| Wave #3 CHNA - 2018 Town Hall Priorities ( 56 Attendees, 172 Votes)   |   |       |        |       |
| #   | Community Health Needs to Change and/or Improve                   | Votes | %      | Accum |
| 1   | Access to Mental Health (Diagnosis, Treatment, Placement, Crisis) | 38    | 12.8%  | 12.8% |
| 2   | Improve Health Literacy   | 19    | 11.0%  | 23.8% |
| 3   | Safe Access to Healthy Food                                       | 14    | 8.1%   | 41.3% |
| 4   | Single Family Households in Poverty Support                       | 14    | 8.1%   | 49.4% |
| 5   | Sex Education (Me Too, Consent)                                   | 11    | 6.4%   | 55.8% |
| 6   | Affordable Health Insurance                                       | 11    | 6.4%   | 62.2% |
| 7   | Care Coordination   | 11    | 6.4%   | 68.6% |
| 8   | State ID easier to get  | 11    | 6.4%   | 75.0% |
| Total Votes:  |   | 172   | 100.0% |       |
| Other Items Noted: Engage All communities in discussion, Suicide, Access to Public Transit County Wide, Affordable Housing, Substance Abuse, Increase Exercise Policy Options, Family Planning, Opioids, Child Care Options, Newborn Follow-up Visits, Improve use of Correctional System, Nicotine Use, Breastfeeding, Keeping Population at Home after High School, Preventative Services, Education to Under Privileged. |   |       |        |       |

**Shawnee County CHNA Town Hall also identified eighteen  
Community Health Strengths**

| <b>Shawnee County 2018 - Community Health "Strengths"</b> |  |          |  |
|---|--|----------|--|
| <b>#</b>  | <b>Topic</b>                                 | <b>#</b> | <b>Topic</b>   |
| 1   | Hospice Care                                 | 10       | Grace Med  |
| 2   | Community Collaboration                      | 11       | Political Support / Advocacy   |
| 3   | Two Schools of Nursing                       | 12       | Collaborative efforts between first responders                                 |
| 4   | Public Bike Trails / Park Systems            | 13       | Momentum 2022 - Community and Economic Development                             |
| 5   | Hospital has Human Trafficking Screening     | 14       | Metro Transit  |
| 6   | Collaborative Schools / School Programs      | 15       | Donated Services in the medical community                                      |
| 7   | Different specialization within the hospital | 16       | Quality of life components   |
| 8   | Immunizations                                | 17       | Topeka Rescue Mission and the Topeka Task Force Heartland Healthy Neighborhood |
| 9   | Engagement                                   | 18       | Churches / Spiritual Health  |

**Key CHNA Wave No. 3 secondary research conclusions are:**

**KANSAS HEALTH RANKINGS:** According to the 2018 Robert Wood Johnson County Health Rankings, Shawnee County Kansas was ranked fourth in clinical care and forty-seventh in mortality out of the 105 counties.

**TAB 1.** Shawnee County’s population is 178,187, with a population density of 327.1 residents per square mile. 6.4% of the population is under the age of 5, and 17.0% is over the age of 65. 51.5% of Shawnee is Female. Hispanic and Latinos make up 12.0% of the population, and there are 8.2% of Shawnee who speak a language other than English at home. Single parent households in Shawnee County are high at 33%. There are 14,510 veterans living in Shawnee County.

**TAB 2.** The per capita income in Shawnee County is \$27,534, with 10.9% of the population in poverty. There are 80,074 total housing units with a severe housing problem of 14%. There are 13,147 total firms in Shawnee County and an unemployment rate of 4.1%. Food insecurity is at 14%, and low income and low access to a store is 9.5%.

**TAB 3.** Children eligible for a free or reduced-price lunch are higher than average at 56%. 91.1% of students graduate high school, and 29.3% of students earn their bachelor’s degree or higher.

**TAB 4.** The percent of births where prenatal care started in the first trimester is 78.5%. 81.4% infants in Shawnee County are receiving full immunization up to 24 months. Births occurring to unmarried women is 47.1%, higher than the average by 10%. Births where mothers have smoked during the pregnancy is at 16.2%.

**Continued**

**TAB 5.** There is one primary care physician per 1,390 people in Shawnee County. 75% of patients would rate their hospital 9 or 10 out of 10. 79% of patients would recommend their hospital. The average emergency room wait time is 24 minutes.

**TAB 6.** People getting treated for depression in Shawnee County is 23.1%. The age-adjusted suicide mortality rate in Shawnee County is 20.2.

**TAB 7.** There are 35% of adults in Shawnee County that are obese, with 24% of the population physically inactive. 15% of adults drink excessively and 16% smoke. Hyperlipidemia in Shawnee County is higher than the average, at 48.1% as well as Asthma at 9.0%.

**TAB 8.** The adult uninsured rate for Shawnee County is 9%.

**TAB 9.** Life expectancy in Shawnee County is 74.9 for males and 80.6 for females. The age-adjusted cancer mortality rate is high, at 180.8, as well as the heart disease mortality rate, at 161.3. Alcohol impaired driving deaths is high, at 28%.

**TAB 10.** 87% of Shawnee County has access to exercise opportunities. Only 68% of women in Shawnee County get annual mammography screenings.

**Key 2018 Community Feedback Conclusions: Stakeholder feedback from residents, community leaders and providers (N=2324) provided the following community insights via an online perception survey:**

- Using a Likert scale, 55.1% of Shawnee County stakeholders would rate the overall quality of health care delivery in their community as either very good or good.
- Shawnee County stakeholders are satisfied with the following services: ambulance services, chiropractors, eye doctor/optometrist, hospice, and pharmacy.
- When considering past CHNA needs, mental health access; affordable health insurance, and poverty continue as ongoing problem and pressing issues.

| Shawnee Co CHNA Wave No. 3       |                                   | Ongoing Problem          |                             | Pressing Now             |                             |
|----------------------------------|-----------------------------------|--------------------------|-----------------------------|--------------------------|-----------------------------|
| Evaluate Past CHNAs health needs |                                   | Shawnee Co Online N=2324 | Shawnee Co Zips only N=1206 | Shawnee Co Online N=2324 | Shawnee Co Zips only N=1206 |
| Rank                             | Topic                             | Votes %                  | Votes %                     | RANK                     | RANK                        |
| 1                                | Mental Health Access              | 10.3%                    | 10.2%                       | 1                        | 1                           |
| 2                                | Affordable Health Insurance       | 9.7%                     | 9.6%                        | 2                        | 2                           |
| 3                                | Poverty                           | 9.3%                     | 9.4%                        | 4                        | 4                           |
| 4                                | Drug / Substance Abuse            | 9.3%                     | 9.1%                        | 3                        | 3                           |
| 5                                | Obesity                           | 9.2%                     | 9.1%                        | 5                        | 5                           |
| 6                                | Substance Abuse                   | 7.5%                     | 7.6%                        | 7                        | 7                           |
| 7                                | Alcohol Abuse                     | 6.2%                     | 6.2%                        | 12                       | 12                          |
| 8                                | Wellness / Prevention             | 5.9%                     | 6.1%                        | 9                        | 9                           |
| 9                                | Awareness of Existing HC Services | 5.4%                     | 5.3%                        | 10                       | 10                          |
| 10                               | Primary Care Access               | 5.3%                     | 5.4%                        | 6                        | 6                           |
| 11                               | Chronic Health                    | 5.3%                     | 5.4%                        | 8                        | 8                           |
| 12                               | Nutrition - Healthy Food Options  | 5.3%                     | 5.3%                        | 11                       | 11                          |
| 13                               | Fitness / Exercise Options        | 4.3%                     | 4.3%                        | 14                       | 14                          |
| 14                               | Personal Health Management        | 3.8%                     | 3.8%                        | 13                       | 13                          |
| 15                               | Teenage Pregnancy                 | 3.2%                     | 3.3%                        | 15                       | 15                          |
| TOTALS                           |                                   | 12,566                   | 8,927                       |                          |                             |

# II. Methodology

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[VVV Consultants LLC]

## II. Methodology

### a) CHNA Scope and Purpose

The federal Patient Protection and Affordable Care Act (ACA) requires that each registered 501(c)3 hospital conduct a Community Health Needs Assessment (CHNA) at least once every three years and adopt a strategy to meet community health needs. Any hospital who has filed a 990 is required to conduct a CHNA. IRS Notice 2011-52 was released in late fall of 2011 to give notice and request comments.

#### **JOB #1: Meet/Report IRS 990 Required Documentation**

1. A description of the community served by the facility and how the community was determined;
2. A description of the process and methods used to conduct the CHNA;
3. The identity of any and all organizations with which the organization collaborated and third parties that it engaged to assist with the CHNA;
4. A description of how the organization considered the input of persons representing the community (e.g., through meetings, focus groups, interviews, etc.), who those persons are, and their qualifications;
5. A prioritized description of all of the community needs identified by the CHNA and an explanation of the process and criteria used in prioritizing such needs; and
6. A description of the existing health care facilities and other resources within the community available to meet the needs identified through the CHNA.

Section 501(r) provides that a CHNA must take into account input from persons who represent the broad interests of the community served by the hospital facility, including individuals with special knowledge of or expertise in public health. Under the Notice, the persons consulted must also include: Government agencies with current information relevant to the health needs of the community and representatives or members in the community that are medically underserved, low-income, minority populations, and populations with chronic disease needs. In addition, a hospital organization may seek input from other individuals and organizations located in or serving the hospital facility's defined community (e.g., health care consumer advocates, academic experts, private businesses, health insurance and managed care organizations, etc.).

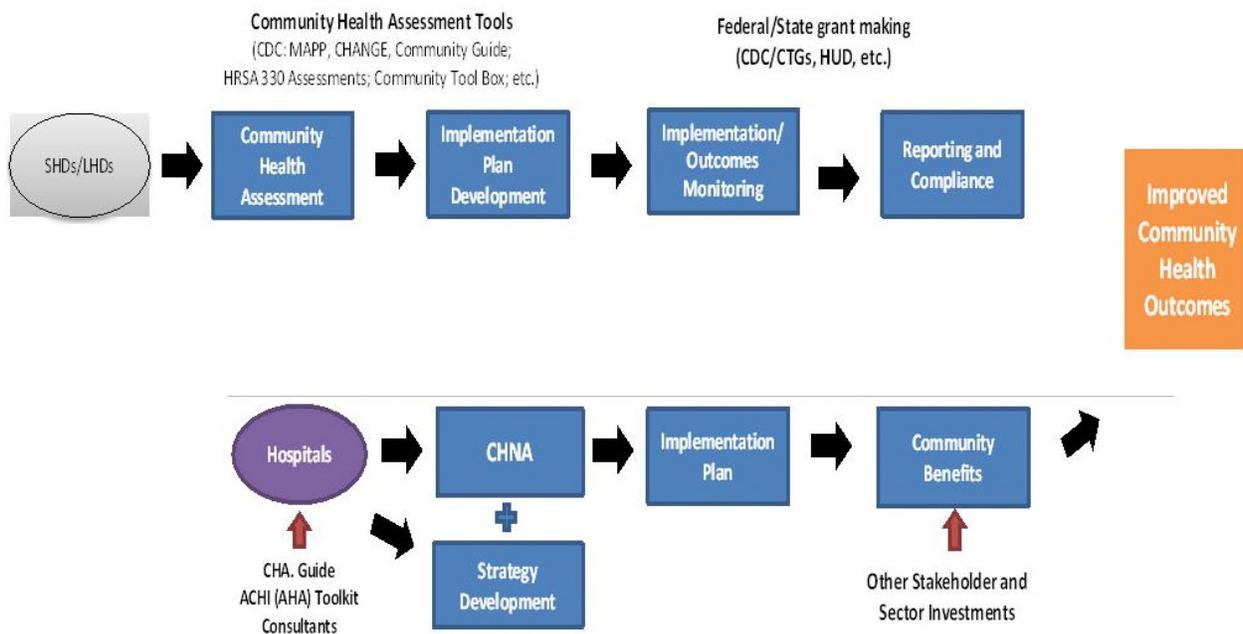
#### **JOB #2: Making a CHNA Widely Available to the Public**

The Notice provides that a CHNA will be considered to be "conducted" in the taxable year that the written report of the CHNA findings is made widely available to the public. The Notice also indicates that the IRS intends to pattern its rules for **making a CHNA "widely available to the public"** after the rules currently in effect for Form 990. Accordingly, an organization would make a **facility's written report** widely available by posting the final report on its website either in the form of (1) the report itself, in a readily accessible format or (2) a link to another organization's website, along with instructions for accessing the report on that website. *The Notice clarifies that an organization must post the CHNA for each facility until the date on which its subsequent CHNA for that facility is posted.*

### **JOB #3: Adopt an Implementation Strategy by Hospital**

Section 501(r) requires a hospital organization to adopt an implementation strategy to meet the needs identified through each CHNA. The Notice defines an “implementation strategy” as a written plan that addresses each of the needs identified in a CHNA by either (1) describing how the facility plans to meet the health need or (2) identifying the health need as one that the facility does not intend to meet and explaining why the facility does not intend to meet it. A hospital organization may develop an implementation strategy in collaboration with other organizations, which must be identified in the implementation strategy. As with the CHNA, a hospital organization that operates multiple hospital facilities must have a separate written implementation strategy for each of its facilities.

Great emphasis has been given to work hand-in-hand with leaders from hospitals, the state health department and the local health department. A common approach has been adopted to create the CHNA, leading to aligned implementation plans and community reporting.



## **IRS Notice 2011-52 Overview**

### Notice and Request for Comments Regarding the Community Health Needs Assessment Requirements for Tax-exempt Hospitals

#### **Applicability of CHNA Requirements to “Hospital Organizations”**

The CHNA requirements apply to “hospital organizations,” which are defined in Section 501(r) to include (1) organizations that operate one or more state-licensed hospital facilities, and (2) any other organization that the Treasury Secretary determines is providing hospital care as its principal function or basis for exemption.

#### **How and When to Conduct a CHNA**

Under Section 501(r), a hospital organization is required to conduct a CHNA for each of its hospital facilities once every three taxable years. ***The CHNA must take into account input from persons representing the community served by the hospital facility and must be made widely available to the public. The CHNA requirements are effective for taxable years beginning after March 23, 2012.*** As a result, a hospital organization with a June 30 fiscal year end must conduct an initial CHNA for each of its hospital facilities by June 30, 2013, either during the fiscal year ending June 30, 2013 or during either of the two previous fiscal years.

#### **Determining the Community Served**

A CHNA must identify and assess the health needs of the **community served** by the hospital facility. Although the Notice suggests that geographic location should be the primary basis for defining the community served, it provides that the organization may also take into account the target populations served by the facility (e.g., children, women, or the aged) and/or the facility’s principal functions (e.g., specialty area or targeted disease). *A hospital organization, however, will not be permitted to define the community served in a way that would effectively circumvent the CHNA requirements (e.g., by excluding medically underserved populations, low-income persons, minority groups, or those with chronic disease needs).*

#### **Persons Representing the Community Served**

Section 501(r) provides that a CHNA must take into account input from **persons who represent the broad interests of the community** served by the hospital facility, including individuals with special knowledge of or expertise in public health. Under the Notice, the persons consulted must also include: (1) government agencies with current information relevant to the health needs of the community and (2) representatives or members of medically underserved, low-income, and minority populations, and populations with chronic disease needs in the community. In addition, a hospital organization may seek input from other individuals and organizations located in or serving the hospital facility’s defined community (e.g., health care consumer advocates, academic experts, private businesses, health insurance and managed care organizations, etc).

## Required Documentation

The Notice provides that a hospital organization will be required to separately document the CHNA for each of its hospital facilities in a **written report** that includes the following information: 1) a description of the community served by the facility and how the community was determined; 2) a description of the process and methods used to conduct the CHNA; 3) the identity of any and all organizations with which the organization collaborated and third parties that it engaged to assist with the CHNA; 4) a description of how the organization considered the input of persons representing the community (e.g., through meetings, focus groups, interviews, etc.), who those persons are and their qualifications; 5) a prioritized description of all of the community needs identified by the CHNA and an explanation of the process and criteria used in prioritizing such needs; and 6) a description of the existing health care facilities and other resources within the community available to meet the needs identified through the CHNA.

## Making a CHNA Widely Available to the Public

The Notice provides that a CHNA will be considered to be **“conducted”** in the taxable year that the written report of the CHNA findings is made **widely available to the public**. The Notice also indicates that the IRS intends to pattern its rules for making a CHNA “widely available to the public” after the rules currently in effect for Forms 990. *Accordingly, an organization would make a facility’s written report widely available by posting on its website either (1) the report itself, in a readily accessible format, or (2) a link to another organization’s website, along with instructions for accessing the report on that website. The Notice clarifies that an organization must post the CHNA for each facility until the date on which its subsequent CHNA for that facility is posted.*

## How and When to Adopt an Implementation Strategy

Section 501(r) requires a hospital organization to adopt an implementation strategy to meet the needs identified through each CHNA. **The Notice defines an “implementation strategy” as a written plan that addresses each of the needs identified in a CHNA by either (1) describing how the facility plans to meet the health need, or (2) identifying the health need as one that the facility does not intend to meet and explaining why the facility does not intend to meet it.** A hospital organization may develop an implementation strategy in collaboration with other organizations, which must be identified in the implementation strategy. As with the CHNA, a hospital organization that operates multiple hospital facilities must have a separate written implementation strategy for each of its facilities.

Under the Notice, an implementation strategy is considered to be “adopted” on the date the strategy is approved by the organization’s board of directors or by a committee of the board or other parties legally authorized by the board to act on its behalf. Further, the formal adoption of the implementation strategy must occur by the end of the same taxable year in which the written report of the CHNA findings was made available to the public. For hospital organizations with a June 30 fiscal year end, that effectively means that the organization must complete and appropriately post its first CHNA no later than its fiscal year ending June 30, 2013, and formally adopt a related implementation strategy by the end of the same tax year. *This final requirement may come as a surprise to many charitable hospitals, considering Section 501(r) contains no deadline for the adoption of the implementation strategy.*

## IRS and Treasury Finalize Patient Protection Rules for Tax-Exempt Hospitals

ACCOUNTING TODAY 1/2/15

The Internal Revenue Service and the Treasury Department have issued **final regulations** under the Affordable Care Act to protect patients in tax-exempt hospitals from aggressive debt collection practices and to provide other rules for charitable hospitals.

Under the **final regulations**, each Section 501(c)(3) hospital organization is required to meet four general requirements on a facility-by-facility basis: establish written financial assistance and emergency medical care policies; limit the amounts charged for emergency or other medically necessary care to individuals eligible for assistance under the hospital's financial assistance policy; make reasonable efforts to determine whether an individual is eligible for assistance under the hospital's financial assistance policy before engaging in extraordinary collection actions against the individual; and conduct a community health needs assessment, or CHNA, and adopt an implementation strategy at least once every three years. The first three requirements are effective for tax years beginning after March 23, 2010 and the CHNA requirements are effective for tax years beginning after March 23, 2012.

The ACA also added a new Section 4959, which imposes an excise tax for failure to meet the CHNA requirements, and added reporting requirements. These final regulations provide guidance on the entities that must meet these requirements, the reporting obligations relating to these requirements and the consequences for failing to satisfy the requirements. "Charitable hospitals represent more than half of the nation's hospitals and play a key role in improving the health of the communities they serve," wrote Emily McMahon, Deputy Assistant Secretary for Tax Policy at the U.S. Department of the Treasury, in a **blog post** Monday explaining the requirements. "But reports that some charitable hospitals have used aggressive debt collection practices, including allowing debt collectors to pursue collections in emergency rooms, have highlighted the need for clear rules to protect patients. For hospitals to be tax-exempt, they should be held to a higher standard. That is why the Affordable Care Act included additional consumer protection requirements for charitable hospitals, so that patients are protected from abusive collections practices and have access to information about financial assistance at all tax-exempt hospitals."

She noted that as a condition of their tax-exempt status, charitable hospitals must take an active role in improving the health of the communities they serve, establish billing and collections protections for patients eligible for financial assistance, and provide patients with the information they need to apply for such assistance. "These final rules adopt the same framework of proposed regulations but simplify the compliance process for charitable hospitals, while continuing to provide meaningful guidance on protections for patients and requirements to assess community health needs," she added.

Under the new rules, hospitals cannot charge individuals eligible for financial assistance more for emergency or other medically necessary care than the amounts generally billed to patients with insurance (including Medicare, Medicaid, or private commercial insurance). In addition, every tax-exempt hospital must establish and widely publicize a financial assistance policy that clearly describes to patients the eligibility criteria for obtaining financial assistance and the method for applying for financial assistance.

Charitable hospitals are also prohibited from engaging in certain collection methods (for example, reporting a debt to a credit agency or garnishing wages) until they make reasonable efforts to determine whether an individual is eligible for assistance under the hospital's financial assistance policy.

In addition, each charitable hospital needs to conduct and publish a community health needs assessment at least once every three years and disclose on the tax form that it files on an annual basis the steps it is taking to address the health needs identified in the assessment.

Many of the requirements have been in place since the Affordable Care Act passed in 2010, but in response to comments on the proposed regulations, the final rules also expand access to translations for patients, by lowering the threshold for having translations of financial assistance policies available from 10 percent of the community served as proposed, to five percent of the community served or population expected to be encountered by the hospital facility, or 1000 persons, whichever is less, according to McMahon. "The final rules also revise the notification requirements to maintain important protections for patients while making it easier for hospitals to comply with them," she wrote. "General notifications regarding a hospital's financial assistance policy must appear on bills and in the hospital. However, individual written and oral notifications of the hospital's financial assistance policy are now only required when a hospital plans to use extraordinary collections actions, such as reporting a debt to a credit bureau, selling the debt to a third party or garnishing wages."

While charitable hospitals must continue to make a good-faith effort to comply, the rules provide charitable hospitals with time to fully update their policies and programming to implement the changes. But if a charitable hospital fails to meet the consumer protection provisions required by the law, the hospital could have its tax-exempt status revoked. If a hospital fails to properly conduct a community health needs assessment or adopt an implementation strategy, an excise tax will apply, McMahon noted. "However, if a hospital fails to meet a requirement, but the failure is neither willful nor egregious, the hospital can correct and publicly disclose the error to have it excused, thus avoiding revocation of tax-exempt status, but the excise tax would still apply," she wrote.

# CHNA NEWS: IRS Makes First Revocation of Hospital Not-for-Profit Status Under 501(r)

RICH DALY, HFMA SENIOR WRITER/EDITOR

**Aug. 15, 2017**—Charity-care reporting requirements under the healthcare reform law may have gone into effect only last October, but already one hospital has lost its not-for-profit tax status as a result. The first-time tax-status revocation under Affordable Care Act (ACA) 501(r) requirements applied to a “dual-status” 501(c)(3) hospital operated by a “local county governmental agency” and was confirmed by a redacted copy of the [tax status letter](#), which was dated Feb. 14, 2017, and posted to the IRS website in August. Neither an IRS spokeswoman nor the redacted letter identified the hospital. Loss of the 501(c)(3) exemptions eliminates the ability of hospitals to use certain employee benefit plans; likely subjects hospitals to income, property, and other taxes; bars receipt of tax-deductible contributions; and disallows use of tax-exempt bonds.

The 501(r) requirements on performing community health needs assessments (CHNAs) and offering financial assistance became effective for tax years beginning on or after Dec. 29, 2015, meaning tax-exempt hospitals operating on the calendar had to be in compliance by Jan. 1, 2016, and those with a different fiscal-year end had to be in compliance by Oct. 1, 2016.

The only enforcement information previously released by the IRS was a June 2016 letter to Sen. Charles Grassley (R-Iowa), which noted that at that point the IRS had completed 2,482 compliance reviews under 501(r). Additionally, 163 hospitals were assigned for “examination” as a result of those compliance reviews, but no further actions were identified.

The ACA requires the IRS to review the community-benefit activities of about 3,000 tax-exempt hospitals at least once every three years. This was the first time that Keith Hearle, president, Verité Healthcare Consulting, LLC, Alexandria, Va., had heard of an instance in which a hospital lost its not-for-profit status over 501(r) requirements. He has heard of several others that incurred the \$50,000 excise tax for failing to meet the CHNA requirement.

“I would be surprised if it is a one-off,” said Hearle, who has been expecting more IRS enforcement after his own reviews indicated widespread hospital vulnerability due to poor compliance.

## Reasons for Revocation

Hospital 501(r) requirements include:

- Conducting a CHNA at least once every three years
- Making the CHNA publicly available on a website
- Adopting an implementation strategy to meet the needs identified in the CHNA
- Adopting a financial assistance policy and publicizing the policy, including by posting it on a website
- Limiting the amounts charged to individuals who are eligible for financial assistance
- Making individuals aware of the financial assistance policy prior to engaging in certain collection actions

Among the reasons for the IRS action against the county government hospital was its finding that the hospital did not make the CHNA widely available to the public through a website, although it had paper copies available on request. “The hospital indicated to the IRS that it might have acted on some of the recommendations included in the Implementation Strategy Report, but that a separate written implementation policy was neither drafted nor adopted,” the IRS letter stated.

Officials at the small rural hospital said they lacked the staffing to comply with 501(r) requirements. They also said they “really did not need, actually have any use for, or want their tax-exempt status under Section 501(c)(3),” according to the IRS letter. The hospital believed its tax-exempt status somehow prevented its involvement in certain payment arrangements. It had maintained 501(c)(3) status “only in case any liabilities arose relating to the prior management company that had originally obtained that status from the IRS.”

The IRS deemed the hospital’s failure “egregious” because its leaders had “neither the will, the resources, nor the staff to follow through with the” 501(r) requirements.

### Widespread Vulnerability

Industry advisers worry that many hospitals could be vulnerable to IRS enforcement—if not tax-status revocation—under the new requirements. “A lot of them just assume that what they have, in terms of policy and procedure, suffices under the final regulations and have not done a lot,” said Andrew Kloeckner, a partner for Omaha-based law firm Baird Holm.

Even hospitals that have taken steps to become compliant with the requirements can face downsides, including complications with their collection efforts, which in turn can delay cash flow, Kloeckner said.

Jan Smith, a tax senior manager in Crowe Horwath’s Healthcare practice, indicated that the likelihood of a similar penalty or the likelihood of this determination setting a precedent at other hospitals may be limited. This is due to the unusual position taken by the revoked hospital’s officials that they didn’t need or want charitable status (in addition to governmental status).

“If hospitals are making a good-faith effort to comply, I would be surprised if the IRS would revoke their tax status at this stage of 501(r) examinations,” Smith said in an interview. However, she is aware of several health systems that the IRS is seeking to penalize under the CHNA tax provision.

The IRS’s 501(r) compliance reviews include the agency’s analysis of hospital websites and “other information designed to identify the hospitals with the highest likelihood of non-compliance,” IRS Commissioner John Koskinen stated in his 2016 letter to Grassley.

Justin Lowe, senior manager with the Exempt Organizations Tax Practice at Ernst & Young, underscored that hospital websites are among the publicly available information that the IRS reviews. He urged hospitals to make sure that all required documents, including the CHNA and financial assistance policy, are on the website and easily findable. Insufficient approaches to 501(r) compliance, Kloeckner said, include instances when hospitals purchase financial assistance policy templates that are provided by a consultant and not submitted for legal review, potentially leaving audit vulnerabilities. Kloeckner also urged attention on practices and procedures outside of the policies.

Small government-operated hospitals are among the most vulnerable to enforcement, Hearle said, because they may not be required to file Form 990, which provides reminders about 501(r) compliance requirements. “It’s a group of hospitals I’m concerned about,” Hearle said.

Among the financial assistance requirements with which hospitals are most likely to struggle, Hearle said, is making available lists of physicians who are associated with the hospital and who utilize the same charity care policies.

“Patients obtaining charity care from a hospital want to find physician groups through which they can get the same charity care, as opposed to some group that doesn’t offer charity care,” Hearle said.

# Public Health Criteria:

## **Domain 1: Conduct and disseminate assessments focused on population health status and public health issues facing the community.**

Domain 1 focuses on the assessment of the health of the population in the jurisdiction served by the health department. The domain includes: systematic monitoring of health status; collection, analysis, and dissemination of data; use of data to inform public health policies, processes, and interventions; and participation in a process for the development of a shared, comprehensive health assessment of the community.

### **DOMAIN 1 includes 4 STANDARDS:**

- **Standard 1.1** - Participate in or Conduct a Collaborative Process Resulting in a Comprehensive Community Health Assessment
- **Standard 1.2** - Collect and Maintain Reliable, Comparable, and Valid Data That Provide Information on Conditions of Public Health Importance and on the Health Status of the Population
- **Standard 1.3** - Analyze Public Health Data to Identify Trends in Health Problems, Environmental Public Health Hazards, and Social and Economic Factors That Affect the Public's Health
- **Standard 1.4** - Provide and Use the Results of Health Data Analysis to Develop Recommendations Regarding Public Health Policy, Processes, Programs, or Interventions

### **Required CHNA Planning Process Requirements:**

- a. Participation by a wide range of community partners.
- b. Data / information provided to participants in CHNA planning process.
- c. Evidence of community / stakeholder discussions to identify issues & themes. Community definition of a "healthy community" included along with list of issues.
- d. Community assets & resources identified.
- e. A description of CHNA process used to set priority health issues.

### **Seven Steps of Public Health Department Accreditation (PHAB):**

1. Pre-Application
2. Application
3. Document Selection and Submission
4. Site Visit
5. Accreditation Decision
6. Reports
7. Reaccreditation

## II. Methodology

### b) Collaborating CHNA Parties

Working together to improve community health takes collaboration. Listed below is an in-depth profile of the local hospital and health department CHNA partners:

#### **Stormont Vail Health Profile**

1500 S.W. 10th Ave. Topeka, KS 66604-1301  
Chief Executive Officer: Randall L. Peterson  
<https://www.stormontvail.org> (785) 354-6000

**About Us:** Stormont Vail Health has a deep commitment to the community and to Kansas to provide the best possible health care.

Stormont Vail is a nonprofit integrated health care system based in Topeka, Kansas, serving the health care needs of Kansas for more than 130 years. It comprises Stormont Vail Hospital and Cotton O'Neil Clinics, with more than 5,100 team members and 250 employed physicians and a variety of ancillary services. Stormont Vail has maintained Magnet recognition for excellence in nursing services since 2009.

Stormont Vail Hospital is a 586-bed acute care hospital in northeast Kansas. It is the product of the 1949 merger between Christ's Hospital (opened in 1884) and the Jane C. Stormont Hospital and Training School for Nurses (1895). Stormont Vail Hospital and Cotton O'Neil joined in 1995 to form Stormont Vail Health. Stormont Vail has the region's only Level III Neonatal Intensive Care and one of only two Level II trauma centers.

Cotton O'Neil is the medical group of physicians and other medical providers of Stormont Vail Health. Cotton O'Neil operates 35 primary and specialty care clinics around Topeka and 10 regional primary care clinics.

**Mission:** Working together to improve the health of our community

**Vision:** Stormont Vail Health will be a national leader in providing compassionate, high-quality and efficient integrated care through collaboration that results in a healthier community.

**Values:**

**Service to Others:** We meet or exceed the needs and expectations of those we serve.

**Quality:** We create an environment of trust, comfort and confidence brought about by a competent, compassionate and caring staff.

**Teamwork:** We do together what cannot be done alone.

**Respect:** We honor the dignity and creative potential of each staff member.

**Viability:** We assure our mission by remaining profitable.

## **Shawnee County Health Department Profile**

The Shawnee County Health Department understands the importance of leading the way to a healthier Shawnee County. By being actively involved in the community and projects that are taking place, SCHD strives to be a front-runner in improving the overall health of Shawnee County. The Shawnee County Health Department is open Monday through Friday 8 a.m.-12 p.m. and 1-4 p.m. Phone: (785) 251-5600

**Our Mission:** Leading the way to a healthier Shawnee County

### **Locations:**

2600 SW East Circle Drive, Topeka, KS 66606  
1515 NW Saline St., Topeka, KS 66618  
2115 SW 10th Ave., Topeka, KS 66604

### **Leadership:**

Linda Ochs, Director  
Carrie Delfs, Division Manager Clinical Services  
Craig Barnes, Division Manager Community Health Outreach and Planning  
Teresa Fisher, Division Manager Family Health Services  
Edith Gaines, Division Manager of Finance and Administration  
Gianfranco Pezzino, Shawnee County Health Officer Administrator: Linda Ochs

### **Services:**

- Child Care Licensing
- Communicable Disease
- Emergency Preparedness
- Environmental Health
- Family Health Home Visitation
- Fetal Infant Mortality Review
- HIV Testing
- Immunizations
- Medical Records
- Nurse-Family Partnership
- Pregnancy Testing
- Sexually Transmitted Diseases
- Tuberculosis (TB) Control Clinic
- Women, Infants, and Children (WIC)

**Presentations:** The Community Health Outreach and Planning Division is excited to be a part of your community events and programs. In addition to taking part in health fairs and community events, we also provide free presentations and trainings on a variety of topics including:

Sex Education  
Sexually Transmitted Infections  
Nutrition  
Tobacco Education  
Physical Activity

Stress Management  
Family Planning  
Communicable Diseases  
Personal Hygiene

## II. Methodology

### b) Collaborating CHNA Parties Continued Consultant Qualifications



#### **VVV Consultants LLC**

Company Profile: 601 N. Mahaffie, Olathe, KS 66061 (913) 302-7264

#### **Vince Vandehaar, MBA, Principal Consultant & Adjunct**

[VVV@VandehaarMarketing.com](mailto:VVV@VandehaarMarketing.com)

Vince provides professional business consulting services to help healthcare organizations with business strategy, research and development. Specifically, Vince facilitates strategic planning, creates proven marketing plans/tactics, prepares IRS aligned community health needs assessments and conducts both qualitative and quantitative market research studies.

Vince started his consulting firm (VVV Consultants LLC) on 1/1/2009, after working for Saint Luke's Health System of Kansas City for 16 years. (Note: Saint Luke's Hospital of KC, SLHS's largest hospital, won the Malcolm Baldrige National Quality Award in March of 2003). Prior to his experience at Saint Luke's, Vince worked in the payor and insurance industry for Blue Cross and Blue Shield of Kansas City; Tillinghast, a Tower's Perrin Actuarial Consulting Firm; and Lutheran Mutual Life Insurance Company.

Vince also is an Adjunct Professor teaching BA, MBA & MHA classes 20% of his time at Avila, Rockhurst and/or Webster University (Strategic Planning, Marketing, MHA Capstone, Marketing Research, Sales & Social Media classes) and consults the remainder of his time.

Vince is a Malcolm Baldrige coach and a professional focus group moderator. He is actively involved in the National Society for Healthcare Strategy & Market Development (SHSMD), KHA/MHA Marketing Associations, KC Employee Benefit Professional Association, Healthcare Executives Kansas City, the American Marketing Association KC Chapter and is an SG2 advocate.

#### **Collaborating Support:**

Tessa Taylor, BA BBA - VVV Consultants LLC  
Associate Consultant

## II. Methodology

### c) CHNA and Town Hall Research Process

Wave #3 Community Health Needs Assessment (CHNA) process began in June 2018 for Shawnee County to meet IRS CHNA requirements.

In May 2018 a meeting was called/hosted by Stormont Vail Health to review possible CHNA collaborative options, partnering with the Shawnee County Health Department. Note: VVV Consultants LLC from Olathe, KS was asked to facilitate this discussion with the following agenda: VVV CHNA experience, review CHNA requirements (regulations) and discuss CHNA steps/options to meet IRS requirements and to discuss next steps. Outcomes from discussion led to SVH Administration requesting VVV Consultants LLC to complete a CHNA IRS aligned comprehensive report.

#### VVV CHNA Deliverables:

- Document Hospital Primary Service Area - meets the 80-20 patient origin rule.
- Uncover / document basic secondary research (county health data), organized by 10 tabs.
- Conduct / report CHNA Community Online Feedback Findings (primary research).
- Conduct a Town Hall meeting to discuss with community secondary & primary data findings leading to determining (prioritizing) county health needs.
- Prepare / publish CHNA report which meets ACA requirements.

To ensure proper PSA town hall representation (that meets the 80-20 patient origin rule), a patient origin three-year summary was generated documenting patient draw by zip codes:

| Stormont Vail- Primary Service Area Define |       |             |    |         | 2,385,179  | Totals Years 2017-15           |       |
|--|-------|-------------|----|---------|------------|--------------------------------|-------|
| Source: KHA / Internal Records             |       |             |    |         | 3Yr Totals | IP / OP / ER / Clinic patients |       |
| #  | ZIP   | City        | ST | County  | 3YR TOT    | ACCUM                          | %     |
| 1  | 66614 | Topeka      | KS | SHAWNEE | 295,272    | 12.4%                          | 12.4% |
| 2  | 66604 | Topeka      | KS | SHAWNEE | 227,687    | 21.9%                          | 9.5%  |
| 3  | 66605 | Topeka      | KS | SHAWNEE | 189,124    | 29.9%                          | 7.9%  |
| 4  | 66606 | Topeka      | KS | SHAWNEE | 105,328    | 34.3%                          | 4.4%  |
| 5  | 66611 | Topeka      | KS | SHAWNEE | 99,188     | 38.4%                          | 4.2%  |
| 6  | 66610 | Topeka      | KS | SHAWNEE | 82,625     | 41.9%                          | 3.5%  |
| 7  | 66607 | Topeka      | KS | SHAWNEE | 79,926     | 45.2%                          | 3.4%  |
| 8  | 66618 | Topeka      | KS | SHAWNEE | 79,893     | 48.6%                          | 3.3%  |
| 9  | 66617 | Topeka      | KS | SHAWNEE | 78,940     | 51.9%                          | 3.3%  |
| 10   | 66609 | Topeka      | KS | SHAWNEE | 62,680     | 54.5%                          | 2.6%  |
| 11   | 66608 | Topeka      | KS | SHAWNEE | 58,426     | 57.0%                          | 2.4%  |
| 12   | 66616 | Topeka      | KS | SHAWNEE | 54,808     | 59.3%                          | 2.3%  |
| 13   | 66615 | Topeka      | KS | SHAWNEE | 31,627     | 60.6%                          | 1.3%  |
| 14   | 66542 | Tecumseh    | KS | SHAWNEE | 31,117     | 61.9%                          | 1.3%  |
| 15   | 66402 | Auburn      | KS | SHAWNEE | 27,351     | 63.1%                          | 1.1%  |
| 16   | 66409 | Berryton    | KS | SHAWNEE | 27,180     | 64.2%                          | 1.1%  |
| 17   | 66619 | Topeka      | KS | SHAWNEE | 27,042     | 65.3%                          | 1.1%  |
| 18   | 66612 | Topeka      | KS | SHAWNEE | 23,693     | 66.3%                          | 1.0%  |
| 19   | 66539 | Silver Lake | KS | SHAWNEE | 21,541     | 67.2%                          | 0.9%  |
| 20   | 66603 | Topeka      | KS | SHAWNEE | 14,943     | 67.9%                          | 0.6%  |
| 21   | 66533 | Rossville   | KS | SHAWNEE | 12,395     | 68.4%                          | 0.5%  |
| 22   | 66546 | Wakarusa    | KS | SHAWNEE | 9,077      | 68.8%                          | 0.4%  |
| 23   | 66601 | Topeka      | KS | SHAWNEE | 5,273      | 69.0%                          | 0.2%  |
| 24   | 66050 | Lecompton   | KS | SHAWNEE | 4,188      | 69.1%                          | 0.2%  |
| 25   | 66675 | Topeka      | KS | SHAWNEE | 861        | 69.2%                          | 0.0%  |
| 26   | 66667 | Topeka      | KS | SHAWNEE | 628        | 69.2%                          | 0.0%  |
| 27   | 66600 | Topeka      | KS | SHAWNEE | 330        | 69.2%                          | 0.0%  |
| 28   | 66420 | Dover       | KS | SHAWNEE | 317        | 69.2%                          | 0.0%  |
| 29   | 66621 | Topeka      | KS | SHAWNEE | 98         | 69.2%                          | 0.0%  |
| 30   | 66801 | Emporia     | KS | LYON    | 79,839     | 72.6%                          | 3.3%  |
| 31   | 66502 | Manhattan   | KS | RILEY   | 61,605     | 75.2%                          | 2.6%  |

Specific CHNA roles, responsibility and project timelines are document by the following calendar.

| Stormont Vail PSA (Shawnee County KS) - CHNA Work Plan |  |            |  |
|--|--|------------|--|
| Wave #3 Project Timeline & Roles 2018                  |  |            |  |
| Step   | Date   | Lead       | Task   |
| 1  | May 2018                                     | VVV        | Presented CHNA Wave #3 options to hospital client.   |
| 2  | 6/7/2018                                     | SVH        | Selected CHNA Option C. Approved/signed VVV CHNA quote.  |
| 3  | 6/18/2018                                    | VVV        | Send out REQCommInvite Excel file. Hospital client to fill in PSA key stakeholder names, addresses, and e-mail addresses.  |
| 4  | 6/18/2018                                    | VVV        | Request hospital client to complete zip counts (three year historical PSA IP/OP/ED/Clinic). <b>Use ZipPSA 3yrPOrigin.xls Patient Origin file.</b>  |
| 5  | 6/18/2018                                    | VVV        | Request hospital client to send KHA Patient Origin reports (PO 101, 103, TOT223E) to document service area for FFY 15, 16, 17 (KHA HIDI key sent).   |
| 6  | 7/5/2018                                     | ALL        | Conduct CHNA Kickoff Meeting to review project roles/deliverables. (Hospital/DOH leaders).   |
| 7  | 7/6/2018                                     | VVV        | Update CHNA stakeholder feedback online link. Send text link for client/DOH to review. Prepare draft e-mail push.  |
| 8  | 7/20/2018                                    | VVV / Hosp | Prepare and send out PR story #1 to PSA media announcing upcoming CHNA/online survey; hospital client to place. Both SVH and DOH places CHNA link on their website and social media sites.   |
| 9  | 9/11/2018                                    | ALL        | Conduct CHNA Wave #3 Coordinating Conf Call. Review project town hall ppt. (Hospital / DOH leaders).   |
| 10   | 7/20/2018                                    | VVV        | Launch online survey to stakeholders. Hospital client will e-mail #1 invite to participate to all stakeholders. Client will have finalized town hall locations.  |
| 11   | July - Aug 2018                              | VVV        | Assemble and complete secondary research. Find and populate 10 TABS. Create town hall PowerPoint for presentation.   |
| 12   | 8/3/2018                                     | VVV / Hosp | Prepare / release PR story #2 to local media announcing upcoming town hall. VVV will mock up PR release/client will place.   |
| 13   | 8/3/2018                                     | Hosp       | Prepare/send community town hall invite #2 (E-message/letter/optional local advertisement).  |
| 14   | 8/3/2018                                     | Hosp       | Client will finalize food for town hall discussions.   |
| 15   | Thurs 9/6/18                                 | All        | Conduct town hall practice conference call with hospital/DOH to review town hall data and flow.  |
| 16   | Tues 9/11 (5:30-7 p.m.)                      | VVV        | Conduct community town hall discussion at 5:30 p.m. at Avondale East NET Center; 455 SE Golf Park Blvd., Topeka, KS 66605. Review secondary health data, discuss & document neighborhood needs.  |
| 17   | Thurs 9/13 (11:30-1 p.m. & 5:30-7 p.m.)      | VVV        | Conduct two community town hall discussions. One at 11:30am at Silver Lake United Methodist Church; 204 Madore St, Silver Lake, KS 66539 and at 5:30 p.m. at Oakland Community Center; 811 NE Poplar, Topeka, KS 66616. Review secondary health data, discuss & document neighborhood needs. |
| 18   | Thurs 9/27/2018 (11:30-1 p.m.)               | VVV        | Conduct community town hall discussion at 11:30 a.m. at Shawnee County Health Department; 2600 SW East Circle Drive, Topeka, KS 66606. Review & discuss basic health data, online & roundtable feedback / rank health needs.   |
| 19   | On or before 10/31/18                        | VVV        | Complete analysis. Release draft #1/seek feedback from DOH and hospital client.  |
| 20   | On or before 11/30/18                        | VVV        | Produce and release final CHNA report. Hospital client will post CHNA online Jan 2019.   |
| 21   | On or before 12/31/18                        | TBD        | Conduct hospital client Implementation Plan meeting with PSA leadership.   |
| 22   | 30 days prior to end of hospital fiscal year | Hosp       | Hold board meetings to discuss CHNA needs, create and adopt an Implementation Plan. Communicate CHNA plan to community.  |

To meet IRS aligned CHNA requirements and meet Public Health accreditation criteria stated earlier, a four-phase methodology was followed:

**Phase I—Discovery:**

Conduct a 30-minute conference call with the CHNA county health department and hospital clients. Review / confirm CHNA calendar of events, explain / coach clients to complete required participant database and schedule / organize all Phase II activities.

**Phase II—Qualify Community Need:**

A) Conduct secondary research to uncover the following historical community health status for the primary service area. Use Kansas Hospital Association (KHA), Vital Statistics, Robert Wood Johnson Foundation: County Health Rankings, etc. to document current state of county health organized as follows:

|   |
|---|
| <b>TAB 1. Demographic Profile</b>                 |
| <b>TAB 2. Economic/Business Profile</b>           |
| <b>TAB 3. Educational Profile</b>                 |
| <b>TAB 4. Maternal and Infant Health Profile</b>  |
| <b>TAB 5. Hospitalization / Providers Profile</b> |
| <b>TAB 6. Behavioral Health Profile</b>           |
| <b>TAB 7. Risk Indicators &amp; Factors</b>       |
| <b>TAB 8. Uninsured Profile</b>                   |
| <b>TAB 9. Mortality Profile</b>                   |
| <b>TAB 10. Preventative Quality Measures</b>      |

B) Gather primary research (stakeholder feedback) to uncover public health needs, practices and perceptions for primary service areas.

**Phase III—Quantify Community Need:**

Conduct a 90-minute town hall meeting with required community primary service area residents. At each town hall meeting, CHNA secondary data will be reviewed, facilitated group discussion will occur and a group ranking activity to determine the most important community health needs was administered.

**Phase IV—Complete Data Analysis and Create Comprehensive Community Health Needs Assessment:**

Post CHNA report findings to meet both PHAB and IRS CHNA criteria.

After consideration of CHNA stakeholders (sponsoring county health department and hospital), the CHNA Option C was selected with the following project schedule:

|  |                 |
|--|-----------------|
| Phase I: Discovery.....                      | June 2018       |
| Phase II: Secondary / Primary Research.....  | June - Aug 2018 |
| Phase III: Town Hall Meeting.....            | Sept 27, 2018   |
| Phase IV: Prepare / Release CHNA report..... | Sept - Oct 2018 |

Detail CHNA Development Steps Include:

| <b>Development Steps to Create Comprehensive<br/>Community Health Needs Assessment</b> |   |
|--|---|
| Step # 1 Commitment  | <i>Determine interest level of area healthcare leaders (Hospital, Health Dept., Mental Health Centers, schools, churches, physicians etc.), prepare project quote.</i>  |
| Step # 2 Planning  | <i>Prepare brief CHNA Project Work Calendar - list goals, objectives, purpose, outcome, roles, community involvement, etc. Hold community kick-off meeting.</i>   |
| Step # 3 Secondary Research  | <i>Collect and report community health published facts. Gather data health practice data from published secondary research sources (i.e. census, county health records, behavioral risk factors surveillance, etc.)</i>                         |
| Step # 4a Primary Research<br>- Town Hall prep   | <i>Collect community opinions. (quantitative research). Gather stakeholders / community opinions regarding community health needs and healthcare practices.</i>   |
| Step # 4b Primary Research<br>- Conduct Town Hall                                      | <i>Conduct "Conversation with Community" Town Hall (qualitative research). Review secondary &amp; primary data findings. Facilitate community conversation to build consensus; discuss opinions / identify health needs.</i>                    |
| Steps # 5 Reporting  | <i>Prepare and present comprehensive CHNA report (to community leaders), facilitate development of CHNA Implementation Plan (actions to improve health). (Note: formal report will follow IRS Notice 2011-52 regs &amp; PHAB requirements.)</i> |
| VVV Consultants, LLC Olathe, KS (913) 302-7264   |   |

## Overview of Town Hall Community Priority Setting Process

Each community has a wealth of expertise to be tapped for CHNA development. For this reason, a Town Hall is the perfect forum to gather community insight and provide an atmosphere to objectively consensus build and prioritize county health issues.

All Town Hall priority-setting and scoring processes involve the input of key stakeholders in attendance. Individuals and organizations attending the Town Halls were critically important to the success of the CHNA. The following list outlines partners invited to the Town Hall: local hospital, public health community, mental health community, free clinics, community-based clinics, service providers, local residents, community leaders, opinion leaders, school leaders, business leaders, local government, faith-based organizations and persons (or organizations serving them), people with chronic conditions, uninsured community members, low income residents and minority groups.

To prep for the community-wide Town Hall, three neighborhood roundtables were organized to collect specific local health issues. Roundtables sessions were held at Avondale East NET on 9/11/18 and at Silver Lake Methodist and Oakland Community Center on Sept. 13, 2018. Note: For all 3 RT sessions, a formal moderator guide was used (see Section V for reference).

Shawnee County Kansas (Stormont Vail Health and Shawnee County Health Department) town hall was held on Thursday, Sept. 27<sup>th</sup>, 2018 at the Shawnee County Health Department in Topeka, KS. Vince Vandehaar and Austin Jackson (SVH) facilitated this 90-minute session with fifty-six (56) attendees. (Note: a detailed roster of Town Hall attendees is in Section V a).

The following Town Hall agenda was conducted:

Welcome and Introductions

Review Purpose for the CHNA Town Hall & Process Roles

Present / Review Historical County Health Indicators (10 TABS)

Facilitate Town Hall participant discussion of data (probe health strengths / concerns). Reflect on size and seriousness of any health concerns cited and discuss current community health strengths.

Engage Town Hall participants to rank health needs (using four dots to cast votes on priority issues). Tally and rank top community health concerns cited.

Close meeting by reflecting on identified health needs / community voting results. Inform participants on the "next steps."

At the end of each Town Hall session, VVV encouraged all community members to continue to contribute ideas to both hospital and health department leaders via email or personal conversations. NOTE: To review detailed Town Hall discussion content, see Section V for detailed notes of session and activity card content reporting strengths and items to change or improve.

## Community Health Needs Assessment Town Hall Meeting- Shawnee County KS

on behalf of Stormont Vail Health & Shawnee County (KS) Health Department



**Vince Vandelaar, MBA**  
**VVV Consultants LLC**  
Principal / Adjunct Professor

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Olathe, Kansas 66061  
VVV@VandelaarMarketing.com  
913-302-7264

## Community Health Needs Assessment (CHNA) Town Hall Discussion Agenda

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- I. **Opening / Introductions** (Linda Ochs and Austin Jackson)
- II. **Review CHNA Purpose / Process** (a systematic collection, assembly, analysis, and dissemination of information about the health of the community) 5 mins
- III. **Review Current County "Health Status"**
  - Secondary Data - 10 Health Status TAB Categories
  - Review Community Feedback Online Research (40 mins)
- IV. **Collect Community Health Perspectives**
  - Hold Community Discussion / Voting Activity
  - Determine Most Important Health Areas (45 mins)
- V. **Close / Next Steps** (5 mins)

## I. Introduction:



Background and Experience

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**Vince Vandelaar, MBA**  
**VVV Consultants LLC - Principal Consultant**  
Olathe, KS 913 302-7264

- > Professional Consulting Services: Strategic Planning, Marketing Management, Business Research & Development
- > Focus: Strategy, Research, Deployment
- > 30+ years of experience with Tillinghast, BCBSKC, Saint Luke's

Adjunct Professor - Marketing / Health Admin, 31+ years

- > Avila University - Marketing Classes
- > Webster University - MHA Capstone
- > Rockhurst University - Health / Marketing

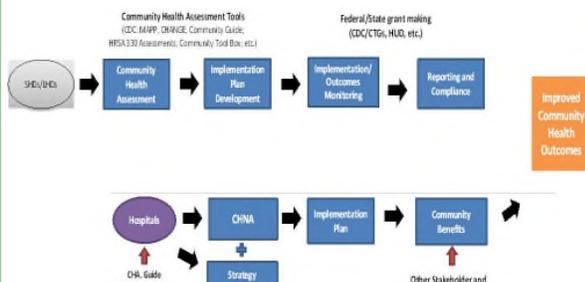
**Heather Marine BA CNA- Collaborative Analyst**

## Town Hall Participation (You)

---

- ALL attendees welcome to share insights
  - Parking Lot
- There are no right or wrong answers
- Only one person speaks at a time
- Please give truthful responses
- Have a little fun along the way

## II. Community Health Needs Assessment Joint Process: Hospital & Local Health Department



## CHNA Conversation with the Community

*Community members and organizations invited to participate.*

**Consumers:** Uninsured/underinsured people, Members of at-risk populations, Parents, caregivers and other consumers of health care in the community, and Consumer advocates.

**Community leaders and groups:** The hospital organization's board members, Local clergy and congregational leaders, Presidents or chairs of civic or service clubs - Chamber of Commerce, veterans' organizations, Lions, Rotary, etc., Representatives from businesses - owners/CEO's of large businesses (local or large corporations with local branches.), Business people & merchants (e.g., who sell tobacco, alcohol, or other drugs), Representatives from organized labor, Political, appointed and elected officials, Foundations, United Way organizations. And other "community leaders."

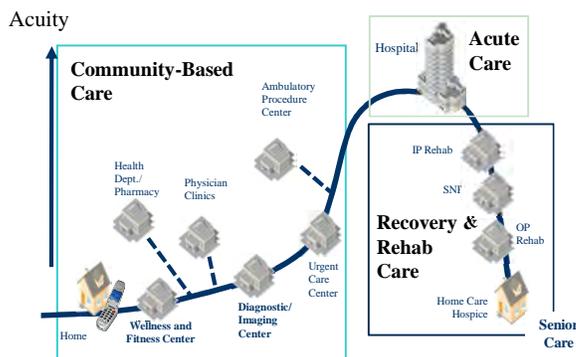
**Public and other organizations:** Public health officials, Directors or staff of health and human service organizations, City/Community planners and development officials, Individuals with business and economic development experience, Welfare and social service agency staff, Housing advocates - administrators of housing programs: homeless shelters, low-income-family housing and senior housing, Education officials and staff - school superintendents, principals and teachers, Public safety officials, Staff from state and area agencies on aging, Law enforcement agencies - Chiefs of police, Local colleges and universities, Coalitions working on health or other issues.

**Other providers:** Physicians, Leaders in other not-for-profit health care organizations, such as hospitals, clinics, nursing homes and home-based and community-based services, Leaders from Catholic Charities and other faith-based service providers, Mental health providers, Oral health providers, Health insurers, Parish and congregational nursing programs, Other health professionals

## Non-for-Profit Hospital CHNA Written Report Documentation

- a description of the community served
- a description of the CHNA process
- the identity of any and all organizations and third parties which collaborated to assist with the CHNA
- a description of how the organization considered the input of persons representing the community (e.g., through meetings, focus groups, interviews, etc.), who those persons are, and their qualifications
- a prioritized description of all community needs identified by the CHNA and
- a description of the existing health care facilities and other resources within the community available to meet the needs identified through the CHNA

## System of Health Care Delivery



**Social determinants of health:** conditions in which people are born, grow, live, work and age. These circumstances are shaped by the distribution of money, power and resources at national / local levels.

**III. Review Current County Health Status:**  
 Secondary Data by 10 Tab Categories compared to NORMS

Trends: Good Same Poor (Big White Card - My Notes)

---

|  |
|--|
| TAB 1. Demographic Profile                 |
| TAB 2. Economic/Business Profile           |
| TAB 3. Educational Profile                 |
| TAB 4. Maternal and Infant Health Profile  |
| TAB 5. Hospitalization / Providers Profile |
| TAB 6. Behavioral Health Profile           |
| TAB 7. Risk Indicators & Factors           |
| TAB 8. Uninsured Profile                   |
| TAB 9. Mortality Profile                   |
| TAB 10. Preventative Quality Measures      |

**IV. Collect Community Health Perspectives**  
 Your opinion and thoughts?

---

- 1) How would you define “a Healthy Community” ? (Big Color card)
- 2) **Tomorrow:** What is occurring or might occur *that would affect the “health of our community?”* (Town Hall Q)

**IV. Collect Community Health Perspectives**  
 Your opinion and thoughts?

---

- 1) **Today:** What are the *strengths* of our community that contribute to health? (Small White card)
- 2) **Today:** Are there healthcare services in your community / neighborhood that you feel *need to be improved and / or changed?* (Small Color card)

**Community Health Needs Assessment**  
 Wave #3 – Shawnee County KS



**Next Steps**

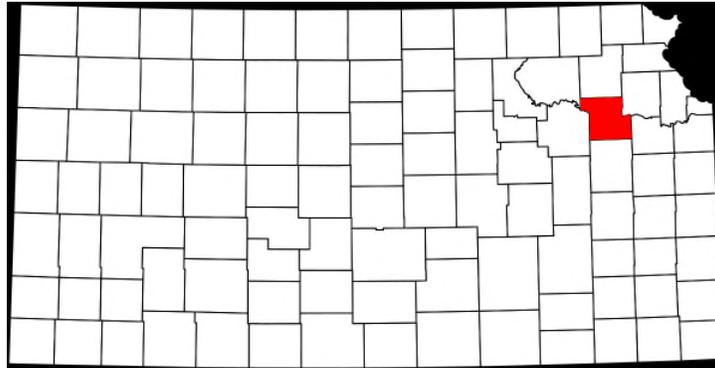
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VVV Consultants LLC  
 VVV@VandelaarMarketing.com  
 (913) 302-7264

## II. Methodology

### d) Community Profile (A Description of Community Served)

#### Shawnee County (KS) Community Profile



The population of Shawnee County KS was estimated to be 180,333 citizens in 2018, and only had a 0.16% change in population from 2010–2018. The county covers 550 square miles. The county has an overall population density of 324 persons per square mile. The county is located in Northeastern Kansas, and professional, scientific, and management/administration are the industries that provide the most employment. The county was founded in 1855, and the county seat is Topeka<sup>1</sup>.

The major highway transportation access to Shawnee County is Interstate 70 crosses the county, as does the Kansas Turnpike. U.S. Route 75 crosses the county north to south and U.S. Route 40 and U.S. Route 24 cross the county east to west. K-4 serves part of the county from Dover in the southwest corner through Topeka, across the Kansas River and north into Jefferson County.

#### Shawnee County KS Airports<sup>2</sup>

| Name  | USGS Topo Map |
|---|---------------|
| <a href="#">Buena Terra Airport</a>                                       | Meriden       |
| <a href="#">Colmery - O'Neil Veterans Affairs Medical Center Heliport</a> | Topeka        |
| <a href="#">Mesa Verde Airport</a>  | Elmont        |
| <a href="#">Philip Billard Municipal Airport</a>                          | Topeka        |
| <a href="#">Saint Francis Health Center Heliport</a>                      | Topeka        |
| <a href="#">Starshire Farm Airport</a>                                    | Richland      |
| <a href="#">Stormont - Vail Healthcare Center Heliport</a>                | Topeka        |
| <a href="#">Stormont-Vail Hospital Airport</a>                            | Topeka        |
| <a href="#">Sunset Strip Airpark</a>                                      | Richland      |
| <a href="#">Topeka Regional Airport</a>                                   | Wakarusa      |

<sup>1</sup> [http://www.city-data.com/county/Shawnee\\_County-KS.html](http://www.city-data.com/county/Shawnee_County-KS.html)

<sup>2</sup> <https://kansas.hometownlocator.com/features/cultural,class,airport,scfips,20177.cfm>

## Shawnee County (KS) Community Profile

### Schools in Shawnee County:

#### Public Schools<sup>3</sup>

| Name                    | Level       | Name                       | Level             |
|-------------------------|-------------|----------------------------|-------------------|
| Capital City            | High/Junior | Mceachron Elementary       | Elementary        |
| Highland Park           | High        | Meadows Elementary         | Elementary        |
| Hope Street Charter     | High        | North Fairview             | Elementary        |
| Lawrence Gardner        | High/Middle | Pauline Central Primary    | Elementary        |
| Rossville Senior        | High/Middle | Pauline South Intermediate | Elementary        |
| Seamen                  | High/Middle | Pleasant Hill Elementary   | Elementary        |
| Shawnee Heights         | High/Middle | Quincy Elementary          | Elementary        |
| Silver Lake             | High/Middle | Randolph Elementary        | Elementary        |
| Topeka                  | High        | Rochester Elementary       | Elementary        |
| Topeka West             | High        | Ross Elementary            | Elementary        |
| Washburn Rural          | High/Middle | Rossville Elementary       | Elementary        |
| Chase Middle            | Middle      | Scott Dual Language Magnet | Elementary        |
| Eisenhower Middle       | Middle      | Topeka Shaner              | Elementary        |
| Marjore French          | Middle      | Topeka Shawnee Heights     | Elementary        |
| Jardine Middle          | Middle      | Silver Lake Silver Lake    | Elementary        |
| Landon Middle           | Middle      |                            |                   |
| Robinson Middle         | Middle      |                            |                   |
| Auburn Elementary       | Elementary  | <b>Private Schools[1]</b>  |                   |
| Avondale Elementary     | Elementary  | <b>Name</b>                | <b>Level</b>      |
| Berryton Elementary     | Elementary  | Cair Paravel Latin School  | Elementary        |
| Elmont Elementary       | Elementary  | Christ the King School     | Elementary/Middle |
| Farley Elementary       | Elementary  | Hayden High School         | High              |
| Highland Park Central   | Elementary  | Heritage Christian School  | Elem/Middle/High  |
| Indian Hills Elementary | Elementary  | Kennedy Academy            | Elementary        |
| Jay Shideler Elementary | Elementary  | Mater Dei Catholic School  | Elementary/Middle |
| Logan Elementary        | Elementary  | Most Pure Heart of Mary    | Elementary/Middle |
| Lowman Hill             | Elementary  | Our Lady of Guadalupe      | Elementary/Middle |
| Maude Bishop            | Elementary  | St Matthew Catholic School | Elementary/Middle |
| Mccarter Elementary     | Elementary  | Topeka Adventist           | Elementary/Middle |
| Mcclure Elementary      | Elementary  | Topeka Collegiate School   | Elementary        |
|                         |             | Topeka Lutheran            | Elementary        |

<sup>3</sup> <https://www.publicschoolreview.com/kansas/shawnee-county>

## ***Parks and Amenities<sup>5</sup>***

| <b>Name</b>  | <b>USGS Topo Map</b> |
|--|----------------------|
| <a href="#">Auburndale Park</a>                                    | Topeka               |
| <a href="#">Big Shunga Park</a>                                    | Topeka               |
| <a href="#">Brown v. Board of Education National Historic Site</a> | Topeka               |
| <a href="#">Central Park</a>                                       | Topeka               |
| <a href="#">Chesney Park</a>                                       | Topeka               |
| <a href="#">Children's Park</a>                                    | Topeka               |
| <a href="#">Collins Parkway</a>                                    | Topeka               |
| <a href="#">Country Club Park</a>                                  | Topeka               |
| <a href="#">Crestview Park</a>                                     | Topeka               |
| <a href="#">Dillon House</a>                                       | Topeka               |
| <a href="#">Dornwood Park</a>                                      | Topeka               |
| <a href="#">E F A Reinisch Rose Garden</a>                         | Topeka               |
| <a href="#">Eastborough Park</a>                                   | Topeka               |
| <a href="#">Eastlawn Park</a>                                      | Topeka               |
| <a href="#">Edgewater Park</a>                                     | Topeka               |
| <a href="#">Edgewood Park</a>                                      | Topeka               |
| <a href="#">Family Park</a>  | Silver Lake          |
| <a href="#">Gage Park</a>  | Topeka               |
| <a href="#">Garfield Park</a>                                      | Topeka               |
| <a href="#">Great Overland Station</a>                             | Topeka               |
| <a href="#">Highland Crest Park</a>                                | Topeka               |
| <a href="#">Hillcrest Park</a>                                     | Topeka               |
| <a href="#">Hillsdale Park</a>                                     | Topeka               |
| <a href="#">Holliday Park</a>                                      | Topeka               |
| <a href="#">Horne Park</a>   | Topeka               |
| <a href="#">Huntoon Park</a>                                       | Topeka               |
| <a href="#">Keyway Park</a>  | Topeka               |
| <a href="#">Lakewood Park</a>                                      | Topeka               |
| <a href="#">Meade Park</a>   | Topeka               |
| <a href="#">Oakland-Billard Park</a>                               | Topeka               |
| <a href="#">Plaza Park</a>   | Topeka               |
| <a href="#">Rice Park</a>  | Topeka               |
| <a href="#">Ripley Park</a>  | Topeka               |
| <a href="#">Santa Fe Park</a>                                      | Topeka               |
| <a href="#">Seabrook Park</a>                                      | Topeka               |
| <a href="#">Shawnee County State Park</a>                          | Grove                |
| <a href="#">Shunga Glen Park</a>                                   | Topeka               |
| <a href="#">Sims Park</a>  | Topeka               |
| <a href="#">Skyline Park</a>                                       | Topeka               |
| <a href="#">Veterans Park</a>                                      | Topeka               |
| <a href="#">Ward - Meade Park and Botanical Gardens</a>            | Topeka               |
| <a href="#">Washburn Park</a>                                      | Topeka               |
| <a href="#">Washburn University - Moore Bowl</a>                   | Topeka               |
| <a href="#">Washburn University - Yager Stadium</a>                | Topeka               |
| <a href="#">Wells Park</a>   | Topeka               |
| <a href="#">Westboro Park</a>                                      | Topeka               |
| <a href="#">Willow Park</a>  | Topeka               |

## Demographics - Shawnee Co KS ( SVH PSA)

| Zip           | Name        | ST | County  | Population         |                |               | Households    |               |               | Per Capita      |  |
|---------------|-------------|----|---------|--------------------|----------------|---------------|---------------|---------------|---------------|-----------------|--|
|               |             |    |         | YR 2018            | YR 2023        | Chg.          | YR 2018       | YR 2023       | Avg. Size     | Income 18       |  |
| 66050         | Lecompton   | KS | SHAWNEE | 2045               | 2163           | -5.5%         | 795           | 840           | 2.6           | \$34,668        |  |
| 66402         | Auburn      | KS | SHAWNEE | 2753               | 2807           | -1.9%         | 1046          | 1066          | 2.6           | \$34,999        |  |
| 66409         | Berryton    | KS | SHAWNEE | 3213               | 3268           | -1.7%         | 1249          | 1270          | 2.6           | \$40,999        |  |
| 66533         | Rossville   | KS | SHAWNEE | 1895               | 1925           | -1.6%         | 662           | 671           | 2.8           | \$29,017        |  |
| 66539         | Silver Lake | KS | SHAWNEE | 2899               | 2933           | -1.2%         | 1066          | 1077          | 2.7           | \$33,360        |  |
| 66542         | Tecumseh    | KS | SHAWNEE | 3278               | 3292           | -0.4%         | 1246          | 1251          | 2.6           | \$33,726        |  |
| 66546         | Wakarusa    | KS | SHAWNEE | 1038               | 1059           | -2.0%         | 425           | 433           | 2.4           | \$35,971        |  |
| 66603         | Topeka      | KS | SHAWNEE | 1978               | 1986           | -0.4%         | 853           | 858           | 2.1           | \$17,785        |  |
| 66604         | Topeka      | KS | SHAWNEE | 23517              | 23606          | -0.4%         | 10305         | 10336         | 2.2           | \$27,820        |  |
| 66605         | Topeka      | KS | SHAWNEE | 20294              | 20471          | -0.9%         | 7450          | 7502          | 2.7           | \$23,413        |  |
| 66606         | Topeka      | KS | SHAWNEE | 11496              | 11530          | -0.3%         | 5426          | 5434          | 2.1           | \$29,929        |  |
| 66607         | Topeka      | KS | SHAWNEE | 10492              | 10501          | -0.1%         | 3223          | 3216          | 2.9           | \$14,311        |  |
| 66608         | Topeka      | KS | SHAWNEE | 5639               | 5571           | 1.2%          | 2248          | 2215          | 2.3           | \$20,661        |  |
| 66609         | Topeka      | KS | SHAWNEE | 6907               | 6868           | 0.6%          | 2842          | 2810          | 2.4           | \$29,407        |  |
| 66610         | Topeka      | KS | SHAWNEE | 9332               | 9561           | -2.4%         | 3429          | 3512          | 2.7           | \$45,963        |  |
| 66611         | Topeka      | KS | SHAWNEE | 9482               | 9540           | -0.6%         | 4433          | 4449          | 2.1           | \$31,856        |  |
| 66612         | Topeka      | KS | SHAWNEE | 2736               | 2750           | -0.5%         | 1391          | 1393          | 1.9           | \$18,430        |  |
| 66614         | Topeka      | KS | SHAWNEE | 32392              | 32554          | -0.5%         | 14270         | 14319         | 2.2           | \$35,789        |  |
| 66615         | Topeka      | KS | SHAWNEE | 3192               | 3283           | -2.8%         | 1265          | 1301          | 2.5           | \$42,125        |  |
| 66616         | Topeka      | KS | SHAWNEE | 5954               | 6000           | -0.8%         | 2495          | 2510          | 2.4           | \$19,140        |  |
| 66617         | Topeka      | KS | SHAWNEE | 8760               | 8883           | -1.4%         | 3305          | 3348          | 2.7           | \$31,744        |  |
| 66618         | Topeka      | KS | SHAWNEE | 10001              | 10164          | -1.6%         | 3602          | 3657          | 2.8           | \$30,834        |  |
| 66619         | Topeka      | KS | SHAWNEE | 3531               | 3644           | -3.1%         | 1156          | 1190          | 3.1           | \$22,668        |  |
| <b>Totals</b> |             |    |         | <b>182,824</b>     | <b>184,359</b> | <b>-0.8%</b>  | <b>74,182</b> | <b>74,658</b> | <b>2.5</b>    | <b>\$29,766</b> |  |
|               |             |    |         | Population YR 2018 |                |               |               |               |               | Females         |  |
| Zip           | Name        | ST | County  | Pop 18             | Pop. 65+       | Kids <18      | Gen. Y        | Med. Age      | Females       | Age 20-35       |  |
| 66050         | Lecompton   | KS | SHAWNEE | 795                | 381            | 442           | 426           | 47            | 1019          | 213             |  |
| 66402         | Auburn      | KS | SHAWNEE | 1046               | 470            | 745           | 560           | 42            | 1397          | 299             |  |
| 66409         | Berryton    | KS | SHAWNEE | 1249               | 675            | 640           | 506           | 51            | 1563          | 248             |  |
| 66533         | Rossville   | KS | SHAWNEE | 662                | 305            | 604           | 437           | 35            | 974           | 211             |  |
| 66539         | Silver Lake | KS | SHAWNEE | 1066               | 495            | 799           | 665           | 40            | 1465          | 329             |  |
| 66542         | Tecumseh    | KS | SHAWNEE | 1246               | 767            | 703           | 547           | 50            | 1636          | 265             |  |
| 66546         | Wakarusa    | KS | SHAWNEE | 425                | 216            | 225           | 205           | 49            | 523           | 103             |  |
| 66603         | Topeka      | KS | SHAWNEE | 853                | 235            | 520           | 610           | 35            | 878           | 272             |  |
| 66604         | Topeka      | KS | SHAWNEE | 10305              | 4199           | 5800          | 6945          | 37            | 12335         | 3452            |  |
| 66605         | Topeka      | KS | SHAWNEE | 7450               | 3109           | 6168          | 5070          | 36            | 10680         | 2677            |  |
| 66606         | Topeka      | KS | SHAWNEE | 5426               | 2175           | 2649          | 3191          | 39            | 6049          | 1640            |  |
| 66607         | Topeka      | KS | SHAWNEE | 3223               | 1088           | 3421          | 3091          | 31            | 5421          | 1697            |  |
| 66608         | Topeka      | KS | SHAWNEE | 2248               | 820            | 1488          | 1437          | 38            | 2705          | 689             |  |
| 66609         | Topeka      | KS | SHAWNEE | 2842               | 1118           | 1915          | 1788          | 37            | 3579          | 939             |  |
| 66610         | Topeka      | KS | SHAWNEE | 3429               | 1937           | 2314          | 1706          | 46            | 4833          | 897             |  |
| 66611         | Topeka      | KS | SHAWNEE | 4433               | 2058           | 2124          | 2785          | 39            | 4975          | 1392            |  |
| 66612         | Topeka      | KS | SHAWNEE | 1391               | 307            | 763           | 766           | 35            | 1335          | 368             |  |
| 66614         | Topeka      | KS | SHAWNEE | 14270              | 6759           | 7578          | 8127          | 41            | 17044         | 4141            |  |
| 66615         | Topeka      | KS | SHAWNEE | 1265               | 588            | 815           | 792           | 40            | 1650          | 424             |  |
| 66616         | Topeka      | KS | SHAWNEE | 2495               | 1044           | 1529          | 1516          | 39            | 3025          | 727             |  |
| 66617         | Topeka      | KS | SHAWNEE | 3305               | 1745           | 2121          | 1809          | 45            | 4438          | 893             |  |
| 66618         | Topeka      | KS | SHAWNEE | 3602               | 1877           | 2639          | 2142          | 42            | 5038          | 1088            |  |
| 66619         | Topeka      | KS | SHAWNEE | 1156               | 302            | 1207          | 1090          | 29            | 1762          | 542             |  |
| <b>Totals</b> |             |    |         | <b>74,182</b>      | <b>32,670</b>  | <b>47,209</b> | <b>46,211</b> | <b>922</b>    | <b>94,324</b> | <b>23,506</b>   |  |

## Demographics - Shawnee Co KS ( SVH PSA)

| Zip           | Name        | ST | County  | Population 2018 |               |              |               | Aver            | Hholds        | HH \$50K+     |
|---------------|-------------|----|---------|-----------------|---------------|--------------|---------------|-----------------|---------------|---------------|
|               |             |    |         | White           | Black         | Amer. Ind.   | Hisp.         | HH Inc. 18      | YR 2018       |               |
| 66050         | Lecompton   | KS | SHAWNEE | 1906            | 27            | 32           | 64            | \$74,435        | 840           | 554           |
| 66402         | Auburn      | KS | SHAWNEE | 2619            | 22            | 17           | 115           | \$72,778        | 1066          | 752           |
| 66409         | Berryton    | KS | SHAWNEE | 3053            | 37            | 13           | 142           | \$88,867        | 1270          | 967           |
| 66533         | Rossville   | KS | SHAWNEE | 1757            | 8             | 40           | 137           | \$71,206        | 671           | 474           |
| 66539         | Silver Lake | KS | SHAWNEE | 2756            | 16            | 48           | 108           | \$76,529        | 1077          | 737           |
| 66542         | Tecumseh    | KS | SHAWNEE | 3061            | 48            | 31           | 201           | \$77,058        | 1251          | 912           |
| 66546         | Wakarusa    | KS | SHAWNEE | 988             | 5             | 7            | 37            | \$70,054        | 433           | 273           |
| 66603         | Topeka      | KS | SHAWNEE | 1206            | 340           | 31           | 545           | \$25,215        | 858           | 223           |
| 66604         | Topeka      | KS | SHAWNEE | 18675           | 2099          | 247          | 2663          | \$45,529        | 10336         | 4748          |
| 66605         | Topeka      | KS | SHAWNEE | 13051           | 3783          | 236          | 4101          | \$47,464        | 7502          | 3584          |
| 66606         | Topeka      | KS | SHAWNEE | 9409            | 781           | 138          | 1344          | \$43,916        | 5434          | 2391          |
| 66607         | Topeka      | KS | SHAWNEE | 5748            | 2137          | 241          | 3992          | \$27,338        | 3216          | 791           |
| 66608         | Topeka      | KS | SHAWNEE | 4698            | 282           | 166          | 637           | \$35,467        | 2215          | 797           |
| 66609         | Topeka      | KS | SHAWNEE | 5360            | 751           | 81           | 821           | \$53,798        | 2810          | 1562          |
| 66610         | Topeka      | KS | SHAWNEE | 8337            | 346           | 52           | 451           | \$100,790       | 3512          | 2777          |
| 66611         | Topeka      | KS | SHAWNEE | 7455            | 891           | 88           | 828           | \$48,931        | 4449          | 2177          |
| 66612         | Topeka      | KS | SHAWNEE | 1492            | 603           | 55           | 677           | \$22,590        | 1393          | 295           |
| 66614         | Topeka      | KS | SHAWNEE | 27083           | 2003          | 280          | 2533          | \$59,728        | 14319         | 8464          |
| 66615         | Topeka      | KS | SHAWNEE | 2825            | 113           | 27           | 205           | \$74,393        | 1301          | 897           |
| 66616         | Topeka      | KS | SHAWNEE | 4631            | 198           | 91           | 1871          | \$36,968        | 2510          | 858           |
| 66617         | Topeka      | KS | SHAWNEE | 8202            | 95            | 64           | 464           | \$74,523        | 3348          | 2281          |
| 66618         | Topeka      | KS | SHAWNEE | 9401            | 114           | 70           | 466           | \$74,811        | 3657          | 2568          |
| 66619         | Topeka      | KS | SHAWNEE | 2973            | 205           | 46           | 291           | \$53,722        | 1190          | 660           |
| <b>Totals</b> |             |    |         | <b>146,686</b>  | <b>14,904</b> | <b>2,101</b> | <b>22,693</b> | <b>\$58,961</b> | <b>74,658</b> | <b>39,742</b> |

Source: ERSA Demographics

# **III. Community Health Status**

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[VVV Consultants LLC]

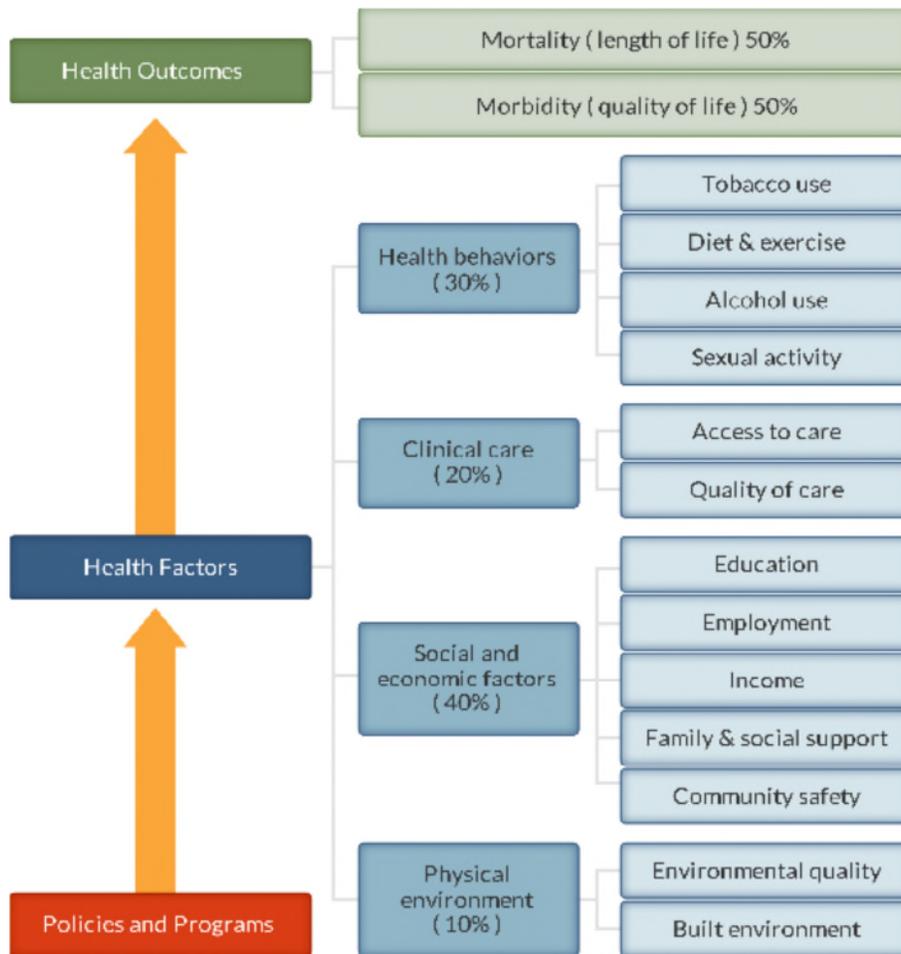
### III. Community Health Status

#### a) Historical Health Statistics

#### Health Status Profile

This section of the CHNA reviews published quantitative community health indicators from public health sources and results of community primary research. To produce this profile, VVV Consultants LLC staff analyzed and trended data from multiple sources. This analysis focuses on a set of published health indicators organized by ten areas of focus (10 TABS), results from the 2018 RMJ County Health Rankings and conversations from Town Hall participants. Each table published reflects a Trend column, with GREEN denoting growing/high performance indicators, YELLOW denoting minimal change/average performance indicators and RED denoting declining/low performance indicators.

Note: The Robert Wood Johnson Foundation collaborates with the University of Wisconsin Population Health Institute to release annual *County Health Rankings*. As seen below, RWJ's model use a number of health factors to rank each county.



County Health Rankings model ©2012 UWPHI

## a) National Research – Year 2018 RWJ Health Rankings:

| # | KS Rankings - 105 Counties  | Definitions  | Shawnee Co KS | TREND | Big 12 KS Norm |
|---|-----------------------------|--|---------------|-------|----------------|
| 1 | <b>Health Outcomes</b>      |  | 61            |       | 41             |
|   | Mortality                   | Length of Life   | 47            |       | 31             |
|   | Morbidity                   | Quality of Life  | 72            |       | 58             |
| 2 | <b>Health Factors</b>       |  | 56            |       | 53             |
|   | Health Behaviors            | Tobacco Use, Diet/Exercise, Alcohol Use, Sexual Activitiy              | 63            |       | 62             |
|   | Clinical Care               | Access to care / Quality of Care                                       | 4             |       | 25             |
|   | Social & Economic Factors   | Education, Employment, Income, Family/Social support, Community Safety | 70            |       | 52             |
| 3 | <b>Physical Environment</b> | Environmental quality  | 95            |       | 86             |

http://www.countyhealthrankings.org, released 2018 35 / 70

**Big 12 KS Norm includes the following counties: Johnson, Wyandotte, Butler, Douglas, Leavenworth, Riley, Saline, Sedgwick, Shawnee, Finney, Ellis and Reno.**

## b) PSA Secondary Research:

When studying community health, it's important to document health data by topical areas for primary service area (PSA). Below is a summary of key findings organized by subject area.

### Tab 1 Demographic Profile

Understanding population and household makeup is vital to start CHNA evaluation.

| Tab | Health Indicator   | Shawnee Co KS | Trend | State of KS | KS BIG 12 Norm | Source                 |
|-----|--|---------------|-------|-------------|----------------|------------------------|
| 1   | a Population estimates, July 1, 2017, (V2017)  | 178,187       |       | 2,913,123   | 164,525        | People Quick Facts     |
|     | b Population, percent change - April 1, 2010 to July 1, 2017                             | 0.1%          |       | 2.1%        | 2.9%           | People Quick Facts     |
|     | c Population per square mile, 2010   | 327.1         |       | 34.9        | 314.5          | Geography Quick Facts  |
|     | d Persons under 5 years, percent, July 1, 2017, (V2017)                                  | 6.4%          |       | 6.7%        | 6.6%           | People Quick Facts     |
|     | e Persons 65 years and over, percent, July 1, 2017                                       | 17.0%         |       | 15.0%       | 13.7%          | People Quick Facts     |
|     | f Female persons, percent, July 1, 2017, (V2017)   | 51.5%         |       | 50.2%       | 49.7%          | People Quick Facts     |
|     | g White alone, percent, July 1, 2017, (V2017)  | 84.3%         |       | 86.6%       | 86.0%          | People Quick Facts     |
|     | h Black or African American alone, percent, July 1, 2017                                 | 8.7%          |       | 6.2%        | 6.8%           | People Quick Facts     |
|     | i Hispanic or Latino, percent, July 1, 2017, (V2017)                                     | 12.0%         |       | 11.6%       | 13.6%          | People Quick Facts     |
|     | j Foreign born persons, percent, 2012-2016   | 4.4%          |       | 6.9%        | 7.5%           | People Quick Facts     |
|     | k Language other than English spoken at home, percent of persons age 5 years+, 2012-2016 | 8.2%          |       | 11.3%       | 12.9%          | People Quick Facts     |
|     | l Living in same house 1 year ago, percent of persons age 1 year+, 2012-2016             | 83.9%         |       | 83.5%       | 81.2%          | People Quick Facts     |
|     | m Children in single-parent households, % 2012-2016                                      | 33.0%         |       | 29.0%       | 30.6%          | County Health Rankings |
|     | n Total Veterans, 2012-2016  | 14,510        |       | 192,340     | 10,041         | People Quick Facts     |

Big 12 KS Norm includes the following counties: Johnson, Wyandotte, Butler, Douglas, Leavenworth, Riley, Saline, Sedgwick, Shawnee, Finney, Ellis and Reno.

### Tab 2 Economic Profile

Monetary resources will (at times) drive health “access” and self-care.

| Tab | Health Indicator   | Shawnee  | Trend | State of KS | Big KS Norm N=12 | Source  |
|-----|--|----------|-------|-------------|------------------|---|
| 2   | a Per capita income in past 12 months (in 2016 dollars), 2012-2016 | \$29,766 |       | \$28,478    | \$27,114         | People Quick Facts                                      |
|     | b Persons in poverty, percent                                      | 10.9%    |       | 12.1%       | 13.0%            | People Quick Facts                                      |
|     | c Total Housing units, July 1, 2017, (V2017)                       | 80,074   |       | 1,273,742   | 68,919           | People Quick Facts                                      |
|     | d Total Persons per household, 2012-2016                           | 2.45     |       | 2.53        | 2.55             | People Quick Facts                                      |
|     | e Severe housing problems, percent, 2010-2014                      | 14.0%    |       | 14.0%       | 15.5%            | County Health Rankings                                  |
|     | f Total of All firms, 2012   | 13,147   |       | 239,118     | 13,296           | Business Quick Facts                                    |
|     | g Unemployment, percent, 2016                                      | 4.1%     |       | 4.2%        | 4.1%             | County Health Rankings                                  |
|     | h Food insecurity, percent, 2015                                   | 14.0%    |       | 13.0%       | 13.8%            | County Health Rankings                                  |
|     | i Limited access to healthy foods, percent, 2015                   | 9.0%     |       | 8.0%        | 8.8%             | County Health Rankings                                  |
|     | j Low income and low access to store, percent, 2015                | 9.5%     |       | NA          | 8.9%             | U.S. Department of Agriculture - Food Environment Atlas |
|     | k Long commute - driving alone, percent, 2012-2016                 | 12.0%    |       | 20.0%       | 18.0%            | County Health Rankings                                  |

### Tab 3 Schools Health Delivery Profile

Currently, school districts are providing on-site primary health screenings and basic care.

| Tab | Health Indicator  | Shawnee Co KS | Trend | State of KS | KS BIG 12 Norm | Source                 |
|-----|---|---------------|-------|-------------|----------------|------------------------|
| 3   | a Children eligible for free or reduced price lunch, percent, 2015-2016       | 56.0%         |       | 49.0%       | 48.9%          | County Health Rankings |
|     | b High school graduate or higher, percent of persons age 25 years+, 2012-2016 | 91.1%         |       | 90.3%       | 89.3%          | People Quick Facts     |
|     | c Bachelor's degree or higher, percent of persons age 25 years+, 2012-2016    | 29.3%         |       | 31.6%       | 31.6%          | People Quick Facts     |

Big 12 KS Norm includes the following counties: Johnson, Wyandotte, Butler, Douglas, Leavenworth, Riley, Saline, Sedgwick, Shawnee, Finney, Ellis and Reno.

Data obtained from Shawnee Schools

| #  | Shawnee Co KS; School Health Indicators - Year 2017               | USD 501 Topeka Public | USD 345 Seaman  | USD 437 Auburn Washburn | USD 450 Shawnee Heights | USD 372 Silver Lake |
|----|---|-----------------------|-----------------|-------------------------|-------------------------|---------------------|
| 1  | Total # Public School Nurses                                      | 23                    | 11              | 10                      | 4                       | 2                   |
| 2  | School nurse is part of the IEP team                              | Yes                   | Yes             | No                      | Yes                     | Yes                 |
| 3  | School Wellness Plan in place                                     | Yes                   | Yes             | Yes                     | Yes                     | Yes                 |
| 4  | VISION: # Screened / Referred to Prof / Seen by Professional      | 9373 / 538 / 81       | 3602 / 131 / 60 | NA                      | 2139 / 168 / 44         | 475 / NA            |
| 5  | HEARING: # Screened / Referred to Prof / Seen by Professional     | 9071 / 420 / 104      | 3459 / 11 / 8   | NA                      | 2053 / 8 / 7            | 320 / NA            |
| 6  | ORAL HEALTH: # Screened / Referred to Prof / Seen by Professional | 2552 / NA / NA        | 81 / 3 / 3      | NA                      | contracted              | NA, this yr         |
| 7  | SCOLIOSIS: # Screened / Referred to Prof / Seen by Professional   | Do Not Screen         | Do Not Screen   | Do Not Screen           | Do Not Screen           | Do Not Screen       |
| 8  | Students served with no identified chronic health concerns        | Yes                   | Yes             | NA                      | Yes - 2513              | Yes                 |
| 9  | School has a Suicide Prevention Program                           | Yes                   | Yes             | Yes                     | Yes                     | Yes                 |
| 10 | Compliance on required vaccinations                               | 100.00%               | 95.2%           | NA                      | 96.8%                   | 96.0%               |

### TAB 4 Maternal and Infant Health Profile

Tracking maternal / infant care patterns are vital in understanding the foundation of family health.

| # | Criteria - Vital Statistics                        | Shawnee Co | Trend | Kansas | Big Kansas |
|---|--|------------|-------|--------|------------|
| a | Total Live Births, 2012                            | 2,431      |       | 40,304 | 2,279      |
| b | Total Live Births, 2013                            | 2,352      |       | 38,805 | 2,191      |
| c | Total Live Births, 2014                            | 2,340      |       | 39,193 | 2,201      |
| d | Total Live Births, 2015                            | 2,269      |       | 39,126 | 2,204      |
| e | Total Live Births, 2016                            | 2,189      |       | 38,048 | 2,151      |
| f | Total Live Births, 2012- 2016 - Five year Rate (%) | 13.00%     |       | 13.50% | 13.48%     |

| Tab | Health Indicator   | Shawnee Co KS | Trend | State of KS | KS BIG 12 Norm | Source                |
|-----|--|---------------|-------|-------------|----------------|-----------------------|
| 4 a | Percent of Births Where Prenatal Care began in First Trimester, 2014-2016      | 78.5%         |       | 80.4%       | 79.7%          | Kansas Health Matters |
| b   | Percentage of Premature Births, 2014-2016                                      | 8.8%          |       | 8.9%        | 8.8%           | Kansas Health Matters |
| c   | Percent of Infants up to 24 months that received full Immunizations, 2015-2016 | 81.4%         |       | 70.6%       | 74.0%          | Kansas Health Matters |
| d   | Percent of Births with Low Birth Weight, 2014-2016                             | 6.6%          |       | 7.0%        | 7.0%           | Kansas Health Matters |
| e   | Percent of WIC Mothers Breastfeeding Exclusively, percent, 2016                | 10.9%         |       | 15.0%       | 16.4%          | Kansas Health Matters |
| f   | Percent of all Births Occurring to Teens (15-19), 2014-2016                    | 7.8%          |       | 6.3%        | 6.2%           | Kansas Health Matters |
| g   | Percent of Births Occurring to Unmarried Women, 2014-2016                      | 47.1%         |       | 36.2%       | 37.3%          | Kansas Health Matters |
| h   | Percent of births Where Mother Smoked During Pregnancy, 2014-2016              | 16.2%         |       | 11.1%       | 11.3%          | Kansas Health Matters |

Big 12 KS Norm includes the following counties: Johnson, Wyandotte, Butler, Douglas, Leavenworth, Riley, Saline, Sedgwick, Shawnee, Finney, Ellis and Reno.

### TAB 5 Hospitalization/Provider Profile

Understanding provider access and disease patterns are fundamental in healthcare delivery. Listed below are several vital county statistics.

| Tab | Health Indicator   | Shawnee Co KS | Trend | State of KS | KS BIG 12 Norm | Source                                    |
|-----|--|---------------|-------|-------------|----------------|---|
| 5 a | Primary care physicians (Pop Coverage per) , 2015  | 1,390:1       |       | 1,320:1     | 1,565:1        | County Health Rankings                    |
| b   | Preventable hospital stays, 2015 (lower the better)  | 45            |       | 51          | 45             | County Health Rankings                    |
| c   | Patients Who Gave Their Hospital a Rating of 9 or 10 on a Scale from 0 (Lowest) to 10 (Highest)                    | 75.0%         |       | 79.0%       | 72.8%          | CMS Hospital Compare, 10/1/2015-9/30/2016 |
| d   | Patients Who Reported Yes, They Would Definitely Recommend the Hospital  | 79.0%         |       | 78.0%       | 71.8%          | CMS Hospital Compare, 10/1/2015-9/30/2016 |
| e   | Average Time Patients Spent in the Emergency Dept. Before They Were Seen by a Healthcare Professional (in Minutes) | 24.0          |       | 24.0        | 19.4           | CMS Hospital Compare, 10/1/2015-9/30/2016 |

Big 12 KS Norm includes the following counties: Johnson, Wyandotte, Butler, Douglas, Leavenworth, Riley, Saline, Sedgwick, Shawnee, Finney, Ellis and Reno.

### TAB 6 Social & Rehab Services Profile

Behavioral healthcare provides another important indicator of community health status.

| Tab | Health Indicator  | Shawnee Co KS | Trend | State of KS | KS BIG 12 Norm | Source                                     |
|-----|---|---------------|-------|-------------|----------------|--|
| 6 a | Depression: Medicare Population, percent, 2015  | 23.1%         |       | 17.8%       | 18.7%          | Centers for Medicare and Medicaid Services |
| b   | Age-adjusted Suicide Mortality Rate per 100,000 population, 2014-2016 (lower is better) | 20.2          |       | 15.9        | 15.7           | Kansas Health Matters                      |
| c   | Poor mental health days, 2016   | 3.5           |       | 3.3         | 3.3            | County Health Rankings                     |

Big 12 KS Norm includes the following counties: Johnson, Wyandotte, Butler, Douglas, Leavenworth, Riley, Saline, Sedgwick, Shawnee, Finney, Ellis and Reno.

### TAB 7 Health Risk Profiles

Knowing community health risk factors and disease patterns can aid in the understanding next steps to improve health.

| Tab  | Health Indicator                                       | Shawnee Co KS | Trend | State of KS | KS BIG 12 Norm | Source                 |
|------|--|---------------|-------|-------------|----------------|------------------------|
| 7a a | Adult obesity, percent, 2014                           | 35.0%         |       | 32.0%       | 32.8%          | County Health Rankings |
| b    | Adult smoking, percent, 2016                           | 16.0%         |       | 17.0%       | 16.8%          | County Health Rankings |
| c    | Excessive drinking, percent, 2016                      | 15.0%         |       | 17.0%       | 17.4%          | County Health Rankings |
| d    | Physical inactivity, percent, 2014                     | 24.0%         |       | 25.0%       | 24.4%          | County Health Rankings |
| e    | Poor physical health days, 2016                        | 3.1           |       | 3.1         | 3.2            | County Health Rankings |
| f    | Sexually transmitted infections, rate per 100000, 2015 | 499.4         |       | 394.8       | 436.6          | County Health Rankings |

Big 12 KS Norm includes the following counties: Johnson, Wyandotte, Butler, Douglas, Leavenworth, Riley, Saline, Sedgwick, Shawnee, Finney, Ellis and Reno.

### Chronic Health Status

| Tab  | Health Indicator                               | Shawnee Co KS | Trend | State of KS | KS BIG 12 Norm | Source                |
|------|--|---------------|-------|-------------|----------------|-----------------------|
| 7b a | Hypertension: Medicare Population, 2015        | 53.9%         |       | 53.2%       | 53.7%          | Kansas Health Matters |
| b    | Hyperlipidemia: Medicare Population, 2015      | 48.1%         |       | 40.0%       | 41.6%          | Kansas Health Matters |
| c    | Heart Failure: Medicare Population, 2015       | 11.9%         |       | 13.0%       | 12.4%          | Kansas Health Matters |
| d    | Chronic Kidney Disease: Medicare Pop, 2015     | 15.8%         |       | 16.2%       | 17.0%          | Kansas Health Matters |
| e    | COPD: Medicare Population, 2015                | 12.5%         |       | 11.4%       | 11.5%          | Kansas Health Matters |
| f    | Atrial Fibrillation: Medicare Population, 2015 | 8.0%          |       | 8.3%        | 8.1%           | Kansas Health Matters |
| g    | Cancer: Medicare Population, 2015              | 8.2%          |       | 7.7%        | 7.9%           | Kansas Health Matters |
| h    | Osteoporosis: Medicare Population, 2015        | 7.1%          |       | 5.7%        | 5.9%           | Kansas Health Matters |
| i    | Asthma: Medicare Population, 2015              | 9.0%          |       | 7.3%        | 7.6%           | Kansas Health Matters |
| j    | Stroke: Medicare Population, 2015              | 3.7%          |       | 3.4%        | 3.6%           | Kansas Health Matters |

Big 12 KS Norm includes the following counties: Johnson, Wyandotte, Butler, Douglas, Leavenworth, Riley, Saline, Sedgwick, Shawnee, Finney, Ellis and Reno.

**TAB 8 Uninsured Profiles/Community Invest**

Based on state estimations, the number of insured is documented below. Also, the amount of charity care (last three years of free care) from area providers is trended below.

| Tab   | Health Indicator           | Shawnee Co KS | Trend | State of KS | KS BIG 12 Norm | Source                 |
|---|----------------------------|---------------|-------|-------------|----------------|------------------------|
| 8   | a Uninsured, percent, 2015 | 9%            |       | 10.0%       | 10.7%          | County Health Rankings |
| Big 12 KS Norm includes the following counties: Johnson, Wyandotte, Butler, Douglas, Leavenworth, Riley, Saline, Sedgwick, Shawnee, Finney, Ellis and Reno. |                            |               |       |             |                |                        |

|   | Stormont Vail Health                        | Yr18 6M      | YR 2017      | YR 2016      | YR 2015      |
|---|---|--------------|--------------|--------------|--------------|
| 1 | Bad Debt.. (Insurance Writeoff / Cant' Pay) | \$38,835,073 | \$50,733,417 | \$24,713,022 | \$36,674,032 |
| 2 | Charity Care .. (Free Care given)           | \$30,146,372 | \$36,606,261 | \$44,895,161 | \$40,175,473 |

|  | Shawnee County Health Dept. - Community Contribution                    | YR 2018 6M  | YR 2017     | YR 2016     | Yr 2015     |
|--|---|-------------|-------------|-------------|-------------|
| a  | Core Community Public Health (Admin, Gatekeepers, NFP, PHEP, CHOP, CHC) | \$2,811,476 | \$2,438,253 | \$2,788,405 | \$3,466,961 |
| b  | Child Care Inspections  | \$353,463   | \$329,062   | \$305,707   | \$281,448   |
| c  | Environmental Services  | \$343,933   | \$355,692   | \$304,348   | \$294,696   |
| d  | Home Health / Healthy Start (MCH & FIMR)                                | \$596,835   | \$464,461   | \$446,948   | \$384,283   |
| e  | Immunizations / Vaccine # (VFC & private)                               | 9,221       | 11,656      | 13,822      | 15,102      |
| f  | Immunizations / Vaccine \$  | \$705,318   | \$693,321   | \$732,223   | \$589,912   |
| g  | Primary Care, lab, minor procedures *                                   | \$0         | \$332,089   | \$4,392,775 | \$3,890,797 |
| h  | Screenings: Blood pressure / STD (includes entire CD/STI/TB Clinic)     | \$450,868   | \$382,205   | \$379,356   | \$368,383   |
| i  | Vaccine - received from State   | 6,925       | 8,741       | 10,422      | 10,823      |
| j  | WMC Administration  | \$1,099,880 | \$963,859   | \$929,384   | \$819,320   |
| Notes: * This is the direct cost of our Community Health Center (CHC). 2016 & 2017 include \$2,372,424 and \$288,000, respectively of amounts given to GraceMed to take over the CHC. These amounts were actual dollars and value of buildings and equipment. GraceMed took over CHC operations on 7/1/16. |   |             |             |             |             |

**TAB 9 Mortality Profile**

The leading causes of county deaths are listed below. Areas of higher than expected are so noted.

| Tab | Health Indicator   | Shawnee Co KS | Trend | State of KS | KS BIG 12 Norm | Source                 |
|-----|--|---------------|-------|-------------|----------------|------------------------|
| 9 a | Life Expectancy for Males, 2014  | 74.9          |       | 76.5        | 76.8           | Kansas Health Matters  |
| b   | Life Expectancy for Females, 2014  | 80.6          |       | 81.0        | 81.1           | Kansas Health Matters  |
| c   | Age-adjusted Cancer Mortality Rate per 100,000 population, 2014-2016 (lower is better)           | 180.8         |       | 162.6       | 164.6          | Kansas Health Matters  |
| d   | Age-adjusted Heart Disease Mortality Rate per 100,000 population, 2014-2016 (lower is better)    | 161.3         |       | 157.4       | 145.3          | Kansas Health Matters  |
| e   | Age-adjusted Chronic Lower Respiratory Dis Mortality Rate per 100,000, 2014-16 (Lower is better) | 56.3          |       | 48.9        | 49.8           | Kansas Health Matters  |
| f   | Alcohol-impaired driving deaths, percent, 2012-2016  | 28%           |       | 25.0%       | 27.6%          | County Health Rankings |

Big 12 KS Norm includes the following counties: Johnson, Wyandotte, Butler, Douglas, Leavenworth, Riley, Saline, Sedgwick, Shawnee, Finney, Ellis and Reno.

**TAB 10 Preventive Health Profile**

The following table reflects future health of the county. This information also is an indicator of community awareness of preventative measures.

| Tab  | Health Indicator                                   | Shawnee Co KS | Trend | State of KS | KS BIG 12 Norm | Source                 |
|------|--|---------------|-------|-------------|----------------|------------------------|
| 10 a | Access to exercise opportunities, percent, 2016    | 87%           |       | 81.0%       | 82.6%          | County Health Rankings |
| b    | Diabetes monitoring, percent, 2014                 | 90%           |       | 86.0%       | 85.7%          | County Health Rankings |
| c    | Mammography screening, percent, 2014               | 68%           |       | 63.0%       | 64.9%          | County Health Rankings |
| d    | Percent Annual Check-Up Visit with PCP/Dentist/Eye | TBD           |       | TBD         | TBD            | TBD                    |

Big 12 KS Norm includes the following counties: Johnson, Wyandotte, Butler, Douglas, Leavenworth, Riley, Saline, Sedgwick, Shawnee, Finney, Ellis and Reno.

**c) PSA Primary Research:**

For each CHNA Wave # 3 evaluation, a community stakeholder survey has been created and administered to collect “current” healthcare information for PSA. Response for Shawnee County Online Feedback survey equals 2,324 residents. Below are two charts review survey demographics.

**Chart #1 – Shawnee Co KS PSA Online Feedback Response N=2324**

| <b>Community Health Needs Assessment Wave #3</b>  |                                    |  |
|---|------------------------------------|--|
| <b>For reporting purposes, are you involved in or are you a .... ? (Multiple Check)</b>   | <b>Shawnee Co KS Online N=2324</b> | <b>CHNA Wave #3 Norms (13) N= 2163</b> |
| Business / Merchant   | 3.6%                               | 6.1%                                   |
| Community Board Member  | 3.9%                               | 5.6%                                   |
| Case Manager / Discharge Planner  | 1.7%                               | 1.4%                                   |
| Clergy  | 1.5%                               | 1.3%                                   |
| College / University  | 3.9%                               | 3.1%                                   |
| Consumer Advocate   | 1.8%                               | 1.8%                                   |
| Dentist / Eye Doctor / Chiropractor   | 0.6%                               | 0.4%                                   |
| Elected Official - City/County  | 0.3%                               | 0.9%                                   |
| EMS / Emergency   | 1.7%                               | 1.7%                                   |
| Farmer / Rancher  | 1.2%                               | 3.3%                                   |
| Hospital / Health Dept  | 19.8%                              | 19.2%                                  |
| Housing / Builder   | 0.5%                               | 0.6%                                   |
| Insurance   | 1.8%                               | 1.6%                                   |
| Labor   | 2.0%                               | 2.2%                                   |
| Law Enforcement   | 2.5%                               | 2.1%                                   |
| Mental Health   | 5.4%                               | 3.9%                                   |
| Other Health Professional   | 19.1%                              | 14.8%                                  |
| Parent / Caregiver  | 16.4%                              | 15.9%                                  |
| Pharmacy / Clinic   | 2.3%                               | 2.2%                                   |
| Media (Paper/TV/Radio)  | 0.5%                               | 0.6%                                   |
| Senior Care   | 2.7%                               | 2.5%                                   |
| Teacher / School Admin  | 3.3%                               | 4.5%                                   |
| Veteran   | 3.6%                               | 3.2%                                   |
| Other (please specify)  | 0.0%                               | 2.6%                                   |
| <b>WV Client Norms (13 KS Counties): Barton, Cowley, Edwards, Hays, Kiowa, Nemaha, Osborne, Pawnee, Russell, Shawnee, Sheridan, Smith, and Trego.</b> |                                    |  |

Chart #1 – Continued

| Shawnee Co KS CHNA Wave #3 2018 ( N=2324) FINAL |         |        |                                    |             |         |        |
|---|---------|--------|------------------------------------|-------------|---------|--------|
| <b>Gender Mix</b>                               | Replies | %      | Zip                                | City        | Replies | %      |
| Female  | 1071    | 79.2%  | 66614                              | Topeka      | 248     | 18.6%  |
| Male  | 282     | 20.8%  | 66604                              | Topeka      | 186     | 14.0%  |
| Answered Question                               | 1353    | 100.0% | 66605                              | Topeka      | 123     | 9.2%   |
| <b>AGE Mix</b>                                  | Replies | %      | 66606                              | Topeka      | 116     | 8.7%   |
| <18   | 2       | 0.1%   | 66618                              | Topeka      | 74      | 5.6%   |
| 18-34   | 312     | 23.0%  | 66610                              | Topeka      | 68      | 5.1%   |
| 35-44   | 273     | 20.1%  | 66611                              | Topeka      | 67      | 5.0%   |
| 45-54   | 256     | 18.8%  | 66617                              | Topeka      | 54      | 4.1%   |
| 55-64   | 340     | 25.0%  | 66609                              | Topeka      | 43      | 3.2%   |
| 65-74   | 147     | 10.8%  | 66607                              | Topeka      | 34      | 2.6%   |
| 75+   | 29      | 2.1%   | 66615                              | Topeka      | 28      | 2.1%   |
| Answered Question                               | 1359    | 100.0% | 66409                              | Berryton    | 27      | 2.0%   |
| <b>Ethnic Mix</b>                               | Replies | %      | 66608                              | Topeka      | 24      | 1.8%   |
| African American / Black                        | 65      | 4.9%   | 66539                              | Silver Lake | 22      | 1.7%   |
| Caucasian / White                               | 1153    | 87.7%  | 66616                              | Topeka      | 21      | 1.6%   |
| Hispanic, any race                              | 68      | 5.2%   | 66402                              | Auburn      | 16      | 1.2%   |
| Asian   | 11      | 0.8%   | 66542                              | Tecumseh    | 16      | 1.2%   |
| Amer Indian / Native Amer                       | 17      | 1.3%   | 66612                              | Topeka      | 11      | 0.8%   |
| Answered Question                               | 1314    | 100.0% | 66619                              | Topeka      | 10      | 0.8%   |
| <b>Household Income</b>                         | Replies | %      | 66603                              | Topeka      | 7       | 0.5%   |
| Less than \$20,000                              | 109     | 8.3%   | 66533                              | Rossville   | 5       | 0.4%   |
| \$20,000 - \$29,000                             | 96      | 7.3%   | 66546                              | Wakarusa    | 5       | 0.4%   |
| \$30,000 - \$49,000                             | 262     | 19.9%  | 66601                              | Topeka      | 1       | 0.1%   |
| Over \$50,000                                   | 849     | 64.5%  | Shawnee Co Zips (Total)            |             | 1206    | 90.6%  |
| Answered Question                               | 1316    | 100.0% | Other Zips                         |             | 125     | 9.4%   |
| <b>Employment Status</b>                        | Replies | %      | Answered Question                  |             | 1331    | 100.0% |
| Full time                                       | 985     | 72.7%  |                                    |             |         |        |
| Part time                                       | 134     | 9.9%   | <b>Most health information (3)</b> | Replies     | %       |        |
| Unemployed                                      | 68      | 5.0%   | Doctor's office                    | 1060        | 27.8%   |        |
| Retired   | 119     | 8.8%   | Hospital                           | 267         | 7.0%    |        |
| Self-employed                                   | 26      | 1.9%   | Church group                       | 34          | 0.9%    |        |
| Student   | 22      | 1.6%   | Internet                           | 916         | 24.0%   |        |
| Answered Question                               | 1354    | 100.0% | School                             | 74          | 1.9%    |        |
| <b>Education</b>                                | Replies | %      | Family/friends                     | 385         | 10.1%   |        |
| Some high school                                | 22      | 1.6%   | Library                            | 96          | 2.5%    |        |
| High school graduate                            | 135     | 9.9%   | TV                                 | 171         | 4.5%    |        |
| Some college                                    | 317     | 23.3%  | Radio                              | 69          | 1.8%    |        |
| College graduate                                | 885     | 65.1%  | Paper / magazines                  | 199         | 5.2%    |        |
| Answered Question                               | 1359    | 100.0% | Worksite                           | 243         | 6.4%    |        |
| <b>Most health information (3)</b>              | Replies | %      | Health Department                  | 111         | 2.9%    |        |
| Yes   | 1306    | 95.6%  | Social media                       | 187         | 4.9%    |        |
| No  | 60      | 4.4%   | Answered Question                  | 3812        | 100.0%  |        |
| Answered Question                               | 1366    | 100.0% | as of 09/11/18                     |             |         |        |

**Chart #2 - Quality of Healthcare Delivery Community Rating**

| Community Health Needs Assessment Wave #3  |                          |       |                                 |
|--|--------------------------|-------|---------------------------------|
| How would you rate the "Overall Quality" of healthcare delivery in our community?  | Shawnee Co Online N=2324 | Trend | CHNA Wave #3 Norms (13) N= 2163 |
| Valid N  | 2324                     |       | 5684                            |
| Top Box %  | 12.0%                    |       | 18.0%                           |
| Top 2 Boxes %  | 55.1%                    |       | 61.4%                           |
| Very Poor  | 1.0%                     |       | 1.0%                            |
| Poor   | 7.5%                     |       | 6.5%                            |
| Average  | 36.4%                    |       | 30.9%                           |
| Good   | 43.1%                    |       | 43.4%                           |
| Very Good  | 12.0%                    |       | 18.0%                           |
| VV Client Norms (13 KS Counties): Barton, Cowley, Edwards, Hays, Kiowa, Nemaha, Osborne, Pawnee, Russell, Shawnee, Sheridan, Smith, and Trego. |                          |       |                                 |

**Chart #3 – Re-evaluate Past Community Health Needs Assessment Needs**

| Shawnee Co CHNA Wave #3          |                                   | (A) Ongoing Problem      | (B) Pressing Now         |
|----------------------------------|-----------------------------------|--------------------------|--------------------------|
| Evaluate Past CHNAs health needs |                                   | Shawnee Co Online N=2324 | Shawnee Co Online N=2324 |
| #                                | Topic                             | Votes %                  | RANK                     |
| 1                                | Mental Health Access              | 10.3%                    | 1                        |
| 2                                | Affordable HC Insurance           | 9.7%                     | 2                        |
| 3                                | Poverty                           | 9.3%                     | 4                        |
| 4                                | Drug / Substance Abuse            | 9.3%                     | 3                        |
| 5                                | Obesity                           | 9.2%                     | 5                        |
| 6                                | Substance Abuse                   | 7.5%                     | 7                        |
| 7                                | Alcohol Abuse                     | 6.2%                     | 12                       |
| 8                                | Wellness / Prevention             | 5.9%                     | 9                        |
| 9                                | Awareness of existing HC services | 5.4%                     | 10                       |
| 10                               | Primary Care Access               | 5.3%                     | 6                        |
| 11                               | Chronic Health                    | 5.3%                     | 8                        |
| 12                               | Nutrition - Healthy Food options  | 5.3%                     | 11                       |
| 13                               | Fitness / Exercise options        | 4.3%                     | 14                       |
| 14                               | Personal Health Management        | 3.8%                     | 13                       |
| 15                               | Teenage Pregnancy                 | 3.2%                     | 15                       |

**Chart #4 - Community Health Needs Assessment “Where do you go for...”**

| Shawnee Co KS - Community Health Needs Assessment Wave #3 |       | For ROUTINE Care              |       |                             |       | For URGENT Care               |           |                             |           |       |
|---|-------|-------------------------------|-------|-----------------------------|-------|-------------------------------|-----------|-----------------------------|-----------|-------|
| Where do you go for ...                                   |       | 2018 Shawnee Co Online N=2324 |       | 2015 Shawnee Co CHNA N=1361 |       | 2018 Shawnee Co Online N=2324 |           | 2015 Shawnee Co CHNA N=1361 |           |       |
| Answer  | Trend | Responses                     | %     | Responses                   | %     | Trend                         | Responses | %                           | Responses | %     |
| Doctor's office   | -3.2% | 1230                          | 91.3% | 1276                        | 94.5% | -8.5%                         | 234       | 17.6%                       | 456       | 26.1% |
| Community Health Center                                   | 0.6%  | 12                            | 0.8%  | 3                           | 0.2%  |                               | NA        | NA                          | NA        | NA    |
| Emergency Room  | 0.1%  | 2                             | 0.1%  | 0                           | 0.0%  | -3.9%                         | 221       | 16.6%                       | 358       | 20.5% |
| Urgent/express care clinic                                | 2.3%  | 52                            | 3.8%  | 21                          | 1.6%  | 12.5%                         | 843       | 63.4%                       | 891       | 51.0% |
| Other clinic  | -0.7% | 13                            | 0.8%  | 20                          | 1.5%  | -0.4%                         | 10        | 0.8%                        | 20        | 1.1%  |
| None  | 0.4%  | 38                            | 2.6%  | 30                          | 2.2%  | 0.3%                          | 21        | 1.6%                        | 23        | 1.3%  |

**Chart #5 - Community Rating of Healthcare Delivery Services (Perceptions)**

| Shawnee Co KS - Community Health Needs Assessment Wave #3   |       |           |                          |      |                             |  |
|---|-------|-----------|--------------------------|------|-----------------------------|--|
| In general, how big of a problem are the following healthcare issues in our community? (Top 5 - Very BIG) |       |           | Shawnee Co Online N=2324 |      | 2015 Shawnee Co CHNA N=1361 |  |
| Answer  | Trend | Responses | %                        | s    | %                           |  |
| Mental health issues  | 1.9%  | 1223      | 10.1%                    | 782  | 8.1%                        |  |
| Overweight / obesity  | -1.8% | 1103      | 9.1%                     | 1046 | 10.9%                       |  |
| Alcohol / drug abuse  | 0.9%  | 1017      | 8.4%                     | 717  | 7.5%                        |  |
| Not eating healthy  | -2.0% | 969       | 8.0%                     | 960  | 10.0%                       |  |
| Lack of exercise  | -2.2% | 922       | 7.6%                     | 946  | 9.9%                        |  |
| Opioid abuse/dependence   | NA    | 857       | 7.1%                     | NA   | NA                          |  |
| Diabetes  | -0.5% | 802       | 6.6%                     | 682  | 7.1%                        |  |
| Tobacco use   | -0.9% | 689       | 5.7%                     | 635  | 6.6%                        |  |
| Heart disease/stroke  | -0.6% | 632       | 5.2%                     | 557  | 5.8%                        |  |
| Knowledge of available services   | 0.0%  | 587       | 4.8%                     | 462  | 4.8%                        |  |
| Oral, dental health   | 1.0%  | 570       | 4.7%                     | 359  | 3.7%                        |  |
| Access to primary healthcare  | 0.4%  | 557       | 4.6%                     | 403  | 4.2%                        |  |
| Transportation to HC services   | 0.9%  | 551       | 4.5%                     | 353  | 3.7%                        |  |
| Cancer  | -1.1% | 462       | 3.8%                     | 472  | 4.9%                        |  |
| Lung, respiratory illness   | -1.3% | 301       | 2.5%                     | 366  | 3.8%                        |  |
| Arthritis, joint/back pain  | -1.7% | 289       | 2.4%                     | 394  | 4.1%                        |  |
| Teen pregnancy  | -0.2% | 253       | 2.1%                     | 222  | 2.3%                        |  |
| Infant mortality  | 0.4%  | 170       | 1.4%                     | 95   | 1.0%                        |  |
| Infant immunizations  | -0.2% | 160       | 1.3%                     | 147  | 1.5%                        |  |

**Chart #6 - Community Health Readiness**

| <b>Community Health Needs Assessment Wave #3</b>  |                          |        |                                 |
|---|--------------------------|--------|---------------------------------|
| How would "our community" rate each of the following? Likert 5pt Report Bottom 2 boxes (Poor / Very Poor) | Shawnee Co Online N=2324 | Trend  | CHNA Wave #3 Norms (13) N= 2163 |
| Ambulance Services  | 4.0%                     | Green  | 3.4%                            |
| Child Care  | 10.2%                    | Red    | 10.7%                           |
| Chiropractors   | 4.9%                     | Green  | 4.8%                            |
| Dentists  | 5.9%                     | Yellow | 10.3%                           |
| Emergency Room  | 10.3%                    | Red    | 9.6%                            |
| Eye Doctor/Optomtrist   | 2.2%                     | Green  | 3.2%                            |
| Family Planning Services  | 16.6%                    | Red    | 15.5%                           |
| Home Health   | 12.5%                    | Red    | 12.4%                           |
| Hospice   | 4.5%                     | Green  | 5.9%                            |
| Inpatient Services  | 6.6%                     | Yellow | 5.8%                            |
| Mental Health   | 48.5%                    | Red    | 41.4%                           |
| Nursing Home  | 25.8%                    | Red    | 22.5%                           |
| Outpatient Services   | 6.8%                     | Yellow | 5.7%                            |
| Pharmacy  | 3.5%                     | Green  | 3.1%                            |
| Physician Clinics   | 6.0%                     | Yellow | 5.1%                            |
| Public Health   | 18.4%                    | Red    | 13.4%                           |
| School Nurse  | 11.8%                    | Red    | 11.2%                           |
| Specialists   | 10.5%                    | Red    | 11.6%                           |

**Chart #7 – Personal Health Challenges**

| <b>Shawnee Co KS - Community Health Needs Assessment Wave #3</b> |       |                               |       |                             |       |
|--|-------|-------------------------------|-------|-----------------------------|-------|
| Top health challenges you and/or your family face? (Multiple)    |       | 2018 Shawnee Co Online N=2324 |       | 2015 Shawnee Co CHNA N=1361 |       |
| Answer   | Trend | Responses                     | %     | Responses                   | %     |
| Overweight/obesity   | -2.1% | 539                           | 18.0% | 514                         | 20.2% |
| Joint or back pain   | 0.4%  | 491                           | 16.4% | 409                         | 16.0% |
| High blood pressure  | -1.4% | 446                           | 14.9% | 415                         | 16.3% |
| Mental health issues   | 4.2%  | 335                           | 11.2% | 178                         | 7.0%  |
| Diabetes   | 0.1%  | 315                           | 10.5% | 265                         | 10.4% |
| Heart disease  | -1.1% | 190                           | 6.4%  | 189                         | 7.4%  |
| Cancer   | -1.3% | 151                           | 5.1%  | 161                         | 6.3%  |
| Alcohol overuse  | 1.4%  | 83                            | 2.8%  | 35                          | 1.4%  |
| Lung disease   | 0.8%  | 79                            | 2.6%  | 46                          | 1.8%  |
| Family planning  | 1.6%  | 48                            | 1.6%  | NA                          | NA    |
| Stroke   | 0.4%  | 46                            | 1.5%  | 30                          | 1.2%  |
| No health challenges   | -3.1% | 267                           | 8.9%  | 307                         | 12.0% |

**Chart #8 – Healthcare Education**

| Shawnee Co KS - Community Health Needs Assessment Wave #3        |        |                             |       |                                |       |
|--|--------|-----------------------------|-------|--------------------------------|-------|
| What health issues do you / family need education about? (Top 5) |        | Shawnee Co Online<br>N=2324 |       | 2015 Shawnee Co<br>CHNA N=1361 |       |
| Answer   | Trend  | Responses                   | %     | Responses                      | %     |
| Exercise / physical activity                                     | -1.9%  | 376                         | 13.5% | 342                            | 15.4% |
| Mental health / Depressions                                      | 4.6%   | 319                         | 11.4% | 151                            | 6.8%  |
| Nutrition  | -2.5%  | 316                         | 11.3% | 307                            | 13.8% |
| Diabetes   | 1.2%   | 188                         | 6.7%  | 123                            | 5.5%  |
| Blood pressure   | 0.5%   | 174                         | 6.2%  | 127                            | 5.7%  |
| Quit smoking   | 1.7%   | 143                         | 5.1%  | 75                             | 3.4%  |
| Heart disease  | 0.8%   | 120                         | 4.3%  | 78                             | 3.5%  |
| Dental screenings  | 1.7%   | 108                         | 3.9%  | 49                             | 2.2%  |
| Suicide prevention   | 2.6%   | 95                          | 3.4%  | 18                             | 0.8%  |
| Cancer   | 0.6%   | 84                          | 3.0%  | 53                             | 2.4%  |
| Eating disorders   | 0.5%   | 77                          | 2.8%  | 50                             | 2.3%  |
| Fall prevention  | 0.6%   | 66                          | 2.4%  | 40                             | 1.8%  |
| Family planning  | 2.1%   | 59                          | 2.1%  | NA                             | NA    |
| Vaccination/immunizations  | -0.4%  | 49                          | 1.8%  | 47                             | 2.1%  |
| Prenatal care  | 0.5%   | 34                          | 1.2%  | 17                             | 0.8%  |
| No issues  | -12.5% | 582                         | 20.9% | 741                            | 33.4% |

**Chart #9 – Healthcare Service Issues**

| Shawnee Co KS - Community Health Needs Assessment Wave #3                 |       |                             |       |                                |       |
|---|-------|-----------------------------|-------|--------------------------------|-------|
| Issues that prevent you / your family from USING community's HC services? |       | Shawnee Co Online<br>N=2324 |       | 2015 Shawnee Co<br>CHNA N=1361 |       |
| Answer  | Trend | Responses                   | %     | Responses                      | %     |
| Too expensive, unable to pay co-pays / deductibles                        | 3.9%  | 345                         | 21.5% | 80                             | 17.6% |
| Can't get an appointment, too long of a wait                              | -2.1% | 330                         | 20.6% | 103                            | 22.7% |
| Lack of available doctors   | 5.7%  | 197                         | 12.3% | 30                             | 6.6%  |
| Office not open when we can go  | -2.5% | 164                         | 10.2% | 58                             | 12.8% |
| Unsure if services are available  | -2.2% | 124                         | 7.7%  | 45                             | 9.9%  |
| No insurance, unable to pay for care                                      | 0.1%  | 121                         | 7.6%  | 34                             | 7.5%  |
| Fear (not ready to face/discuss health problem)                           | 0.5%  | 99                          | 6.2%  | 26                             | 5.7%  |
| Don't know if a doctor is really needed                                   | -7.1% | 74                          | 4.6%  | 53                             | 11.7% |
| Transportation to service   | 1.9%  | 65                          | 4.1%  | 10                             | 2.2%  |
| Don't know how to find a doctor   | 1.0%  | 62                          | 3.9%  | 13                             | 2.9%  |
| Cultural/religious beliefs  | 0.3%  | 9                           | 0.6%  | 1                              | 0.2%  |
| Language barriers   | 0.5%  | 11                          | 0.7%  | 1                              | 0.2%  |

# **IV. Inventory of Community Health Resources**

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[VVV Consultants LLC]

| <b>Inventory of Health Services 2018 - Shawnee County, KS</b> |  |                 |                    |              |
|---|--|-----------------|--------------------|--------------|
| <b>Cat</b>  | <b>Healthcare Services Offered in County: Yes / No</b> | <b>Hospital</b> | <b>Health Dept</b> | <b>Other</b> |
| Clinic  | Primary Care   | Yes             | No                 | No           |
| Hosp  | Alzheimer Center                                       | Yes             | No                 | Yes          |
| Hosp  | Ambulatory Surgery Centers                             | Yes             | No                 | No           |
| Hosp  | Arthritis Treatment Center                             | Yes             | No                 | No           |
| Hosp  | Bariatric / Weight Control Services                    | Yes             | No                 | No           |
| Hosp  | Birthing / LDR / LDRP Room                             | Yes             | No                 | No           |
| Hosp  | Breast Cancer / Screening                              | Yes             | Yes                | No           |
| Hosp  | Burn Care  | No              | No                 | No           |
| Hosp  | Cardiac Rehabilitation                                 | Yes             | No                 | No           |
| Hosp  | Cardiac Surgery  | Yes             | No                 | No           |
| Hosp  | Cardiology Services                                    | Yes             | No                 | No           |
| Hosp  | Case Management  | Yes             | Yes                | No           |
| Hosp  | Chaplaincy / Pastoral Care Services                    | Yes             | No                 | No           |
| Hosp  | Chemotherapy   | Yes             | No                 | No           |
| Hosp  | Colonoscopy  | Yes             | No                 | No           |
| Hosp  | Crisis Prevention                                      | Yes             | No                 | Yes          |
| Hosp  | CT Scanner   | Yes             | No                 | No           |
| Hosp  | Diagnostic Radioisotope Facility                       | Yes             | No                 | No           |
| Hosp  | Diagnostic / Invasive Catheterization                  | Yes             | No                 | No           |
| Hosp  | Electron Beam Computed Tomography (EBCT)               | Yes             | No                 | No           |
| Hosp  | Insurance Enrollment Assistance Services               | Yes             | Yes                | No           |
| Hosp  | Extracorporeal Shock Wave Lithotripter (ESWL)          | Yes             | No                 | No           |
| Hosp  | Fertility Clinic                                       | Yes             | No                 | No           |
| Hosp  | FullField Digital Mammography (FFDM)                   | Yes             | No                 | No           |
| Hosp  | Genetic Testing / Counseling                           | Yes             | No                 | No           |
| Hosp  | Geriatric Services                                     | Yes             | No                 | No           |
| Hosp  | Heart  | Yes             | No                 | No           |
| Hosp  | Hemodialysis   | Yes             | No                 | No           |
| Hosp  | HIV / AIDS Services                                    | Yes             | No                 | Yes          |
| Hosp  | Image-Guided Radiation Therapy (IGRT)                  | Yes             | No                 | No           |
| Hosp  | Inpatient Acute Care - Hospital Services               | Yes             | No                 | No           |
| Hosp  | Intensity-Modulated Radiation Therapy (IMRT) 161       | Yes             | No                 | No           |
| Hosp  | Intensive Care Unit                                    | Yes             | No                 | No           |
| Hosp  | Intermediate Care Unit                                 | Yes             | No                 | No           |
| Hosp  | Interventional Cardiac Catheterization                 | Yes             | No                 | No           |
| Hosp  | Isolation room   | Yes             | Yes                | No           |
| Hosp  | Kidney   | Yes             | No                 | No           |
| Hosp  | Liver  | Yes             | No                 | No           |
| Hosp  | Lung   | Yes             | No                 | No           |
| Hosp  | MagneticResonance Imaging (MRI)                        | Yes             | No                 | No           |
| Hosp  | Mammograms   | Yes             | No                 | No           |
| Hosp  | Mobile Health Services                                 | Yes             | No                 | No           |
| Hosp  | Multislice Spiral Computed Tomography (<64 slice CT)   | Yes             | No                 | No           |
| Hosp  | Multislice Spiral Computed Tomography (<64+ slice CT)  | Yes             | No                 | No           |
| Hosp  | Neonatal   | Yes             | No                 | Yes          |
| Hosp  | Neurological services                                  | Yes             | No                 | No           |
| Hosp  | Obstetrics / Prenatal                                  | Yes             | Yes                | No           |
| Hosp  | Occupational Health Services                           | Yes             | No                 | No           |
| Hosp  | Oncology Services                                      | Yes             | No                 | No           |
| Hosp  | Orthopedic Services                                    | Yes             | No                 | No           |
| Hosp  | Outpatient Surgery                                     | Yes             | No                 | No           |
| Hosp  | Pain Management  | Yes             | No                 | No           |
| Hosp  | Palliative Care Program                                | Yes             | No                 | No           |
| Hosp  | Pediatric  | Yes             | No                 | No           |
| Hosp  | Physical Rehabilitation                                | Yes             | No                 | No           |
| Hosp  | Positron Emission Tomography (PET)                     | Yes             | No                 | No           |
| Hosp  | Positron Emission Tomography/CT (PET/CT)               | Yes             | No                 | No           |
| Hosp  | Psychiatric Services                                   | Yes             | No                 | Yes          |
| Hosp  | Radiology, Diagnostic                                  | Yes             | No                 | No           |
| Hosp  | Radiology, Therapeutic                                 | Yes             | No                 | No           |
| Hosp  | Reproductive Health                                    | Yes             | Yes                | No           |

| <b>Inventory of Health Services 2018 - Shawnee County, KS</b> |  |                 |                    |              |
|---|--|-----------------|--------------------|--------------|
| <b>Cat</b>  | <b>Healthcare Services Offered in County: Yes / No</b> | <b>Hospital</b> | <b>Health Dept</b> | <b>Other</b> |
| Hosp  | Robotic Surgery  | Yes             | No                 | Yes          |
| Hosp  | Shaped Beam Radiation System 161                       | Yes             | No                 | No           |
| Hosp  | Single Photon Emission Computerized Tomography (SPECT) | Yes             | No                 | No           |
| Hosp  | Sleep Center   | Yes             | No                 | No           |
| Hosp  | Social Work Services                                   | Yes             | Yes                | No           |
| Hosp  | Sports Medicine  | Yes             | No                 | No           |
| Hosp  | Stereotactic Radiosurgery                              | Yes             | No                 | No           |
| Hosp  | Swing Bed Services                                     | Yes             | No                 | No           |
| Hosp  | Transplant Services                                    | No              | No                 | No           |
| Hosp  | Trauma Center  | Yes             | No                 | Yes          |
| Hosp  | Ultrasound   | Yes             | No                 | No           |
| Hosp  | Women's Health Services                                | Yes             | Yes                | No           |
| Hosp  | Wound Care   | Yes             | No                 | No           |
| SR  | Adult Day Care Program                                 | No              | No                 | Yes          |
| SR  | Assisted Living  | No              | No                 | Yes          |
| SR  | Home Health Services                                   | No              | Yes                | Yes          |
| SR  | Hospice  | No              | No                 | Yes          |
| SR  | LongTerm Care  | No              | No                 | Yes          |
| SR  | Nursing Home Services                                  | No              | No                 | Yes          |
| SR  | Retirement Housing                                     | No              | No                 | Yes          |
| SR  | Skilled Nursing Care                                   | No              | No                 | Yes          |
| ER  | Emergency Services                                     | Yes             | No                 | Yes          |
| ER  | Urgent Care Center                                     | Yes             | No                 | No           |
| ER  | Ambulance Services                                     | Yes             | No                 | No           |
| SERV  | Alcoholism-Drug Abuse                                  | Yes             | No                 | Yes          |
| SERV  | Blood Donor Center                                     | Yes             | No                 | No           |
| SERV  | Chiropractic Services                                  | No              | No                 | Yes          |
| SERV  | Complementary Medicine Services                        | Yes             | No                 | No           |
| SERV  | Dental Services  | No              | No                 | Yes          |
| SERV  | Fitness Center   | No              | No                 | Yes          |
| SERV  | Health Education Classes                               | Yes             | Yes                | No           |
| SERV  | Health Fair (Annual)                                   | Yes             | No                 | No           |
| SERV  | Health Information Center                              | Yes             | Yes                | No           |
| SERV  | Health Screenings                                      | Yes             | Yes                | No           |
| SERV  | Meals on Wheels  | No              | No                 | Yes          |
| SERV  | Nutrition Programs                                     | Yes             | Yes                | No           |
| SERV  | Patient Education Center                               | Yes             | No                 | No           |
| SERV  | Support Groups   | Yes             | No                 | No           |
| SERV  | Teen Outreach Services                                 | No              | Yes                | No           |
| SERV  | Tobacco Treatment / Cessation Program                  | Yes             | Yes                | No           |
| SERV  | Transportation to Health Facilities                    | No              | No                 | No           |
| SERV  | Wellness Program                                       | Yes             | Yes                | No           |

| <b>Providers Delivering Care</b>                |                              |              |              |              |
|---|------------------------------|--------------|--------------|--------------|
| <b>Shawnee County KS - Primary Service Area</b> |                              |              |              |              |
|   |                              | Physicians   |              | Allied Staff |
| SPEC  | FTE Providers Working in PSA | MD / DO only | Visiting DR* | Non MD/DO    |
| <b>SPEC</b>                                     | <b>Primary Care:</b>         |              |              |              |
| FP  | Family Medicine              | 75           |              | 127          |
| EXP   | Express Care                 | 16           |              | 19           |
| IM  | Internal Medicine            | 46           |              | 15           |
| OBG   | OB/Gyn                       | 19           |              | 6            |
| OBGM  | Midwives                     |              |              | 7            |
| PEDS  | Pediatrics                   | 19           |              | 18           |
|   | <b>Medicine Specialists:</b> |              |              |              |
| ALL   | Allergy/Immunology           | 3            |              |              |
| CARD  | Cardiovascular               | 22           |              | 12           |
| CARDP   | Cardiovascular Ped           | 2            |              |              |
| DERM  | Dermatology                  | 7            |              | 1            |
| ENDO  | Endocrinology                | 7            |              | 13           |
| ENDOP   | Endocrinology Ped            | 4            |              | 1            |
| GAS   | Gastroenterology             | 10           |              | 3            |
| HEMO  | Hematology/Onc               | 12           |              | 3            |
| RADO  | Radiology/Oncology           | 17           |              |              |
| IFD   | Infectious Diseases          | 6            |              | 1            |
| NEP   | Nephrology                   | 7            |              | 3            |
| NEU   | Neurology                    | 12           |              | 6            |
| PSY   | Psychiatry                   | 27           |              | 14           |
| PSYPed  | Psychiatry Ped               | 10           |              |              |
| PSYCH   | Psychology                   | 0            |              | 5            |
| PUL   | Pulmonary Diseases/Sleep     | 14           |              | 3            |
| RHE   | Rheumatology                 | 6            |              |              |
|   | <b>Surgery Specialists:</b>  | 0            |              |              |
| SUR   | General Surgery / Colon      | 19           |              | 8            |
| RADIV   | Interventional Radiology     | 5            |              |              |
| ORS   | Oral/Maxillofacial Surgery   | 0            |              | 2            |
| NEUS  | Neurological Surgery         | 3            |              | 4            |
| OPH   | Ophthalmology                | 19           |              |              |
| ORTH  | Orthopaedic Surgery          | 19           |              | 12           |
| OTOL  | Otolaryngology ENT           | 8            |              |              |
| PLAS  | Plastic Surgery              | 7            |              |              |
| CART  | Cardiothoracic Vasc Surg     | 8            |              | 2            |
| URL   | Urology/Urogynecology        | 11           |              | 3            |
|   | <b>Hospital Based:</b>       | 0            |              |              |
| AN  | Anesthesia/Pain              | 28           |              | 24           |
| EMER  | Emergency                    | 35           |              | 14           |
| HSPT  | Hospitalist                  | 34           |              | 10           |
| HSPTP   | Hospitalist Ped              | 8            |              | 2            |
| NEO   | Neonatal/Perinatal           | 9            |              | 4            |
| MATFET  | Maternal Fetal               | 2            |              |              |
| RAD   | Radiology (Diagnostic)       | 26           |              | 5            |
| TELE  | Telemedicine/Teleradiology   | 6            |              |              |
| PHY   | Physical Medicine/Rehab      | 7            |              |              |
| PHYPT   | Physical Therapy             |              |              | 26           |
| PATH  | Pathology                    | 14           |              | 3            |
| OCC   | Occupational Medicine        | 4            |              | 1            |
| PALL  | Palliative Care              | 3            |              | 2            |
| POD   | Podiatry                     |              |              | 3            |
| AUD   | Audiology                    |              |              | 1            |
| DENT  | Dentistry                    |              |              | 5            |
| Wou   | Wound                        | 1            |              | 1            |
| <b>TOTALS</b>                                   |                              | <b>616</b>   | <b>0</b>     | <b>382</b>   |

\*FTE Specialists serving the community who office outside the PSA

# Shawnee County (KS) Area Health Services Directory

## Emergency Numbers:

|                       |            |
|-----------------------|------------|
| <b>Police/Sheriff</b> | <b>911</b> |
| <b>Fire</b>           | <b>911</b> |
| <b>Ambulance</b>      | <b>911</b> |

## Non-Emergency Numbers:

|                               |                       |
|-------------------------------|-----------------------|
| <b>Shawnee County Sheriff</b> | <b>(785) 251-2200</b> |
| <b>Topeka Police</b>          | <b>(785) 368-9551</b> |

## Outside Topeka KS Non-Emergency Numbers

|                    | <u><b>Police/Sheriff</b></u> | <u><b>Fire</b></u>  |
|--------------------|------------------------------|---------------------|
| <b>Baileyville</b> | <b>785-336-2311</b>          | <b>785-866-2260</b> |
| <b>Bern</b>        | <b>785-336-2311</b>          | <b>785-336-6135</b> |
| <b>Centralia</b>   | <b>785-336-2311</b>          | <b>785-857-3516</b> |
| <b>Corning</b>     | <b>785-336-2311</b>          | <b>785-866-2260</b> |
| <b>Goff</b>        | <b>785-336-2311</b>          | <b>785-866-2260</b> |
| <b>Oneida</b>      | <b>785-336-2311</b>          | <b>785-866-2260</b> |
| <b>Sabetha</b>     | <b>785-284-2158</b>          | <b>785-866-2260</b> |
| <b>Seneca</b>      | <b>785-336-6135</b>          | <b>785-866-2260</b> |
| <b>Wetmore</b>     | <b>785-336-2311</b>          | <b>785-866-2260</b> |

AARP Kansas  
555 S. Kansas Avenue, Suite 201  
Topeka, KS 66603  
785-234-1365 Toll Free 1-866-448-3619  
Fax: 785-232-8259  
Website: [www.aarp.org/ks](http://www.aarp.org/ks)  
Email: [ksaarp@aarp.org](mailto:ksaarp@aarp.org)

Adaptive Recreation & Inclusion Services  
Division of SNCO Parks and Recreation  
4330 SW Conservatory Drive, Gage Park  
Topeka, KS 66606  
785-368-0989  
Website: [www.parks.snco.us](http://www.parks.snco.us)  
Email: [amanda.bridges@snco.us](mailto:amanda.bridges@snco.us)

Adult Education Center  
Topeka Public Schools USD 501  
Located at Washburn Institute of Technology  
5724 SW Huntoon Street, Bldg D  
Topeka, KS 66604  
785-235-7690 or 785-235-7692  
Fax: 785-235-7698  
Email: [pwilliam@topeka.k12.ks.us](mailto:pwilliam@topeka.k12.ks.us)

Adult Protective Services Topeka Service  
Center  
500 SW Van Buren Street,  
Topeka, KS 66603-3335  
785-296-3133 Fax: 785-296-8655  
24-Hour Toll Free Hotline 1- 800-922-5330

Alzheimer's Association Heart of America  
Chapter  
3625 SW 29th Street, Suite 102  
Topeka, KS 66614  
785-271-1844  
24-hour Information and Support Line: 1-800-  
272-3900  
Fax: 785-271-1804  
Website: [www.alz.org/kansascity](http://www.alz.org/kansascity)  
Email: [Cindy.Miller@alz.org](mailto:Cindy.Miller@alz.org)

American Cancer Society, Inc.  
High Plains Division  
1315 SW Arrowhead Road  
Topeka, KS 66604-4020  
785-273-4462 Fax: 785-273-1503  
24-hour information/emergency number:  
Toll Free 1-800-227-2345  
Website: [www.cancer.org](http://www.cancer.org)  
Email: [stephanie.weiter@cancer.org](mailto:stephanie.weiter@cancer.org)

American Diabetes Association  
Kansas City/Topeka Area Office  
6900 College Blvd, Ste 250

Overland Park, KS 66211  
913-383-8210  
Toll free: 1-888-342-2383 ext. 6841  
Website: [www.diabetes.org](http://www.diabetes.org)  
Email: [pthedinger@diabetes.org](mailto:pthedinger@diabetes.org)

American Heart Association, Inc.  
5375 SW 7th Street, Suite 300  
Topeka, KS 66606  
785-272-7056 Fax: 785-272-2425  
Website: [www.heart.org](http://www.heart.org)

American Lung Association  
PO Box 8630, Topeka, KS 66618  
785-246-0377 Fax: 866-575-1761  
Website: [www.lung.org](http://www.lung.org)  
Email: [beth.marolf@lung.org](mailto:beth.marolf@lung.org)

American Red Cross Kansas Capital Area  
Chapter  
1221 SW 17th Street, Topeka, KS 66604  
785-234-0568  
Toll Free: 1-866-990-9910  
Fax: 785-234-5758  
Website: [www.redcross.org/kansascapital](http://www.redcross.org/kansascapital)  
Email: [Joann.Long@redcross.org](mailto:Joann.Long@redcross.org)

Antioch Family Life Center  
1921 SE Indiana, Topeka, KS 66607  
785-232-1937 Fax: 785-232-259  
[www.antiochfamilylifecenter.org](http://www.antiochfamilylifecenter.org)  
Email: [aflc@antiochtopeka.org](mailto:aflc@antiochtopeka.org)

Arthritis Foundation Kansas Area Office:  
1999 N Amidon Road, Suite 105  
Wichita, KS 67203-2122  
316-263-0116 Toll Free: 1-800-362-1108  
Fax: 316-263-3260  
Website: [www.arthritis.org](http://www.arthritis.org)  
Email: [info.ks@arthritis.org](mailto:info.ks@arthritis.org)  
In Topeka:  
2901 SW Burlingame Rd.  
Topeka, KS 66611  
785-272-8461 Email: [pattyd@arthritis.org](mailto:pattyd@arthritis.org)

Better Business Bureau of Kansas  
345 N. Riverview Street, Suite #720  
Wichita, KS 67203  
316-263-3146 Toll Free: 1-800-856-2417  
Fax: 316-263-3063  
Website: [www.kansasplains.bbb.org](http://www.kansasplains.bbb.org)  
Email: [info@kansasplains.bbb.org](mailto:info@kansasplains.bbb.org)

Birthright of Topeka, Inc.  
512 SW 7th Street, P.O. Box 414  
Topeka, KS 66601-0414

785-234-0701  
Toll Free: 1-800-550-4900, 24-hour Birthright  
Hotline

Brewster at Home  
1205 SW 29th Street, Topeka, KS 66611  
785-274-3303  
Fax: 785-267-9355  
Website: [www.brewsterplace.org](http://www.brewsterplace.org)  
Email: [EileenM@brewsterplace.org](mailto:EileenM@brewsterplace.org)

Brewster Rehab Center  
1001 SW 29th Street, Topeka, KS 66611  
785-274-3336 Fax: 785-266-5782  
Website: [www.brewsterplace.org](http://www.brewsterplace.org)  
Email: [scott@s@brewsterplace.org](mailto:scott@s@brewsterplace.org)

Caring Pregnancy Options, Inc.  
2041 McAlister Street, Topeka, KS 66604  
785-249-6130  
Website: [www.cpotopeka.org](http://www.cpotopeka.org)

Capital City Equality Center, Inc (CCEC)  
Topeka, KS  
785-249-3651  
Website: [www.capcitycenter.org](http://www.capcitycenter.org)  
Catholic Charities of NE Kansas, Inc  
234 S. Kansas Ave, Topeka, KS 66603  
785-233-6300  
Fax: 785-233-7234  
Website: [www.catholiccharitiesKS.org](http://www.catholiccharitiesKS.org)

Center for Community Support & Research  
Wichita State University  
1845 Fairmount, Box 201  
Wichita, KS 67260-0201  
316-978-3843  
Toll Free 800-445-0116  
Fax: 316-978-3593  
Website: [www.wichita.edu/ccsr](http://www.wichita.edu/ccsr)  
Email: [supportgroups@wichita.edu](mailto:supportgroups@wichita.edu)

City of Topeka Housing & Neighborhood  
Development  
620 SE Madison, 1st Floor  
Topeka, KS 66607-1118  
(785) 368-3711  
Fax: (785) 368-2546  
Website: [www.topeka.org/hnd/](http://www.topeka.org/hnd/)

City of Topeka Planning Department  
620 SE Madison Street, 3rd Floor  
Topeka, KS 66607  
785-368-3728  
Fax: 785-368-2535  
Website: [www.topeka.org/Planning](http://www.topeka.org/Planning)

Email: [bfiander@topeka.org](mailto:bfiander@topeka.org)

Community Action, Inc. Administrative Services  
(Child & Adult Care Food Program (CACFP),  
Fiscal, Human Resources)  
Mailing: PO Box 5256, Topeka, KS 66605  
Physical: 455 SE Golf Park Blvd., Topeka, KS  
66605  
Phone: 785-235-9561 CACFP: 785-232-3258  
Fax: 785-235-9564  
[www.cactiontopeka.com](http://www.cactiontopeka.com)

Community Resources Council, Inc.  
455 SE Golf Park Blvd  
PO Box 5183, Topeka, Kansas 66605-2862  
785-233-1365  
Fax: 785-233-1905  
Website: [www.crcnet.org](http://www.crcnet.org)  
Email: [crcexec@crcnet.org](mailto:crcexec@crcnet.org)

Cornerstone of Topeka, Inc.  
1195 SW Buchanan, Suite 103  
Topeka, KS 66604-4198  
785-232-1650  
Fax: 785-232-3255  
Website: [www.cornerstoneoftopeka.org](http://www.cornerstoneoftopeka.org)  
Email: [chris@corner1.org](mailto:chris@corner1.org)

Critter Care of Topeka  
P.O. Box 67341  
Topeka, KS 66667-0341  
785-478-9985  
[www.crittercareoftopeka.com](http://www.crittercareoftopeka.com)  
Email: [cc@crittercareoftopeka.com](mailto:cc@crittercareoftopeka.com)

Custom Computer Training Kansas Legal  
Services, Inc.  
712 S Kansas, Suite 414  
Topeka, KS 66603  
Marilyn Harp, Executive Director  
(785) 270-5629  
(785) 354-8311  
Website: [www.kansaslegalservices.org](http://www.kansaslegalservices.org)

Disability Rights Center of Kansas, Inc.  
635 SW Harrison Street, Suite 100  
Topeka, KS 66603  
785-273-9661  
Toll Free: 877-776-1541  
TDD Toll Free 877-335-3725  
Fax: 785-273-9414  
Website: [www.drckansas.org](http://www.drckansas.org)  
Email: [info@drckansas.org](mailto:info@drckansas.org)  
Chadwick J. Taylor, District Attorney  
Third Judicial District  
Shawnee County Courthouse

200 SE Seventh Street, Suite 214  
Topeka, KS 66603  
785-251-4330 Fax: 785-291-4909  
Website: <http://www.snco.us/da/>

Doorstep, Inc.  
1119 SW 10th Avenue  
Topeka, KS 66604  
785-357-5341  
Fax: 785-232-4865  
Website: [www.doorsteptopeka.org](http://www.doorsteptopeka.org)  
Email: [lisa@doorstepinc.com](mailto:lisa@doorstepinc.com)

Easter Seals Capper Foundation  
3500 SW 10th Avenue  
Topeka, KS 66604  
785-272-4060  
Fax: 785-272-7912  
Website: [www.capper.easterseals.com](http://www.capper.easterseals.com)  
Email: [abilities@capper.easterseals.com](mailto:abilities@capper.easterseals.com)

El Centro of Topeka  
134 NE Lake Street  
Topeka, KS 66616  
785-232-8207  
Fax: 785-232-8834

Environmental Health Services  
Shawnee County Health Agency  
1515 NW saline St  
North Annex, Suit 101  
Topeka, KS 66618  
785-291-2455  
Fax: 785-251-2499  
[www.shawneehealth.org](http://www.shawneehealth.org)

ERC Resource & Referral Child Care Aware of  
Eastern Kansas  
1100 SW Wanamaker, Suite 101  
Topeka, KS 66604  
785-357-5171  
Toll Free: 877-678-2548  
Fax: 785-357-1813  
Website: [nenc.ks.childcareaware.org](http://nenc.ks.childcareaware.org)  
Email: [info@nenc.ks.childcareaware.org](mailto:info@nenc.ks.childcareaware.org)  
Lawrence Office  
846 Illinois, Lawrence KS 66044  
785-865-0669  
Salina Office  
1512-A East Iron, Salina KS 67401  
785-820-8232

Expecting Success – Job Success Program  
Kansas Legal Services  
712 S. Kansas Avenue, 4th Floor  
Topeka, KS 66603

785-270-5614  
Fax: 785-354-8311  
Website: [www.kansaslegalservices.org](http://www.kansaslegalservices.org)

Futures for Tomorrow, LLC  
200 Arco Place, Suite 428  
Independence, KS 67301  
866-332-1226  
Fax: 620-331-1860  
Website: [www.futuresfortomorrow.net](http://www.futuresfortomorrow.net)  
Email: [jwright@futuresfortomorrow.net](mailto:jwright@futuresfortomorrow.net)

Gatekeepers Shawnee County Health Agency  
1615 SW 8th Avenue  
Topeka, KS 66606  
785-368-2751  
Fax: 785-368-2098  
Website: [www.shawneehealth.org](http://www.shawneehealth.org)  
[haadmin@snco.us](mailto:haadmin@snco.us)

GO Topeka/Entrepreneurial and Minority  
Business Development  
120 SE Sixth Avenue, Suite 110  
Topeka, KS 66603  
785-231-6000  
Fax: 785-231-6075  
Website: [www.GOTopeka.com](http://www.GOTopeka.com)

Goodwill  
Western MO & Eastern KS  
Website: [www.mokangoodwill.org](http://www.mokangoodwill.org)  
Email: [contactus@mokangoodwill.org](mailto:contactus@mokangoodwill.org)  
1-816-842-7425

Greater Topeka Chamber of Commerce  
120 SE Sixth Avenue, Suite 110  
Topeka, KS 66603  
785-234-2644  
Fax: 785-234-8656  
Website: [www.TopekaChamber.org](http://www.TopekaChamber.org)  
Email: [topekainfo@topekachamber.org](mailto:topekainfo@topekachamber.org)

Grief and Loss Services Midland Care  
200 SW Frazier Circle,  
Topeka, KS 66606  
785-232-2044  
Toll Free: 1-800 491-3691  
Fax: 785-232-5567  
[www.midlandcareconnection.org](http://www.midlandcareconnection.org)

Habitat for Humanity, Inc.  
2907 SW Topeka Blvd., Suite C  
Topeka, KS 66607  
785-234-4322  
Website: [www.topekahabitat.org](http://www.topekahabitat.org)  
Email: [exec@topekahabitat.org](mailto:exec@topekahabitat.org)

Harvesters The Community Food Network  
215 SE Quincy Street  
Topeka, KS 66603  
Toll-free: 877-353-6639  
Fax: 785-861-7784  
Website: [www.harvesters.org](http://www.harvesters.org)

Heartland Visioning  
120 SE Sixth Street, Suite 110  
Topeka, KS 66603  
785-231-6006  
Fax: 785-234-8656  
Website: [www.heartlandvisioning.com](http://www.heartlandvisioning.com)  
Email: [info@heartlandvisioning.com](mailto:info@heartlandvisioning.com)

Helping Hands Humane Society, Inc.  
5720 SW 21st Street  
Topeka, KS 66604  
785-233-7325  
Fax: 785-233-8151  
Website: [www.hhhstopeka.org](http://www.hhhstopeka.org)  
Email: [helpinghands@hhstopeka.org](mailto:helpinghands@hhstopeka.org)

Housing and Credit Counseling, Inc.(HCCI)  
1195 SW Buchanan Street, Suite 101  
Topeka, KS 66604  
785-234-0217  
Toll Free 1-800-383-0217  
Fax: 785-234-4289  
Website: [www.hcci-ks.org](http://www.hcci-ks.org)  
Email: [hcci@hcci-ks.org](mailto:hcci@hcci-ks.org)

I Care, Inc.  
2914 SE Michigan Avenue Topeka, KS 66605-2648  
785-267-5910  
IBSA, Inc.  
629 SE Quincy Street, Suite 102  
Topeka, KS 66603-3921  
785-422-0761  
Website: [www.ibsa-inc.org](http://www.ibsa-inc.org)  
Email: [admin@ibsa-inc.org](mailto:admin@ibsa-inc.org)

Junior League of Topeka, Inc.  
719 SW Van Buren Street, Suite 201  
Topeka, KS 66603  
785-273-0830  
Fax: 785-291-0834  
Website: [www.jltopeka.org](http://www.jltopeka.org)  
Email: [email@jltopeka.org](mailto:email@jltopeka.org)

Kansas Department for Children and Families  
(DCF) Topeka Service Center  
500 SW Van Buren Street  
Topeka, KS 66603  
785-296-2500

Customer service: 785-296-8768  
Website: [www.dcf.ks.gov](http://www.dcf.ks.gov)

Kansas Department of Revenue Docking State  
Office Building  
915 SW Harrison Street  
Topeka, KS 66612-1588  
785-368-8222  
Fax: 785-368-8392  
Website: [www.ksrevenue.org](http://www.ksrevenue.org)

Kansas Human Rights Commission  
900 SW Jackson, 568 South  
Topeka, KS 66612  
785-296-3206  
Fax: 785-296-0589  
Toll Free: 1-888-793-6874  
Website: [www.khrc.net](http://www.khrc.net)

Kansas Legal Services, Inc.  
712 S Kansas Avenue, Suite 201  
Topeka, KS 66603  
Marilyn Harp, Director  
785-354-8531  
Fax: 785-233-2096  
Website: [www.kansaslegalservices.org](http://www.kansaslegalservices.org)

Kansas Legal Services, Inc.  
Employment Training Division  
712 S. Kansas Avenue, 2nd Floor  
Topeka, KS 66603  
Marilyn Harp, Executive Director  
785-233-2068  
Fax: 785-354-8311  
Website: [www.kansaslegalservices.org](http://www.kansaslegalservices.org)

Kansas Neurological Institute  
3107 SW. 21st Street  
Topeka, KS 66604-3298  
785-296-5389  
Fax: 785-296-7923

Kansas Statewide Transgender Education  
Project (K-STEP)  
Topeka, KS  
785-215-7436  
Website: [www.k-step.org](http://www.k-step.org)

Kansas Telecommunications Access Program  
(KTAP)  
4848 SW 21st Street, Suite 100  
Topeka, KS 66604  
785-234-0200  
Website: [www.kansastap.org](http://www.kansastap.org)  
Email: [tap@kstelecom.com](mailto:tap@kstelecom.com)

Kansas Traffic Safety Resource Office  
2930 Wanamaker Drive, Suite 100  
Topeka, KS 66614  
785-233-5885  
Toll Free: 800-416-2522  
Fax: 785-233-1342  
Website: [www.ktsro.org](http://www.ktsro.org)  
Email: [KTSRO@dccca.org](mailto:KTSRO@dccca.org)

K-State Research & Extension - Shawnee  
County  
1740 SW Western Avenue  
Topeka, KS 66604-3052  
785-232-0062  
Fax: 785-232-0093  
Website: [www.shawnee.ksu.edu](http://www.shawnee.ksu.edu)  
Email: [sn@listserv.ksu.edu](mailto:sn@listserv.ksu.edu)

League of Women Voters of Topeka-Shawnee  
County  
Webstie: [www.lwvtsc.org](http://www.lwvtsc.org)  
Maryanna Quilty, 2013 President  
785-234-6925 or  
785-224-4406

Let There Be Light Ministries  
1013 SW 6th Street  
Topeka, KS 66606  
785-230-4659  
Email: [suelacey@cox.net](mailto:suelacey@cox.net)

Let's Help, Inc.  
200 South Kansas Ave.  
Topeka, KS 66603  
785-234-6208  
Fax: 785-354-7145  
Website: [www.letshelpinc.org](http://www.letshelpinc.org)  
Email: [ShellyL@letshelpinc.org](mailto:ShellyL@letshelpinc.org)

The Leukemia & Lymphoma Society - Kansas  
Chapter  
300 N. Main, Suite 300  
Wichita, KS 67202  
316-266-4050  
Toll Free: 1-800-779-2417  
Fax: 316-266-4960

Magic Meals Home Delivery (FP)  
6722 SW Urish Road (No Public Office)  
Auburn, KS 66402  
785-554-4524  
Website: [www.mealslikemagic.com](http://www.mealslikemagic.com)  
Email: [chefs@mealslikemagic.com](mailto:chefs@mealslikemagic.com)

Midland Care  
200 SW Frazier Circle

Topeka, KS 66606  
785-232-2044  
Toll Free 1-866-394-3600  
Fax: 785-232-5567  
Website: [www.midlandcareconnection.org](http://www.midlandcareconnection.org)

Midland Care Residential Center  
120 SW Frazier Circle  
Topeka, KS 66606  
785-232-2044  
Toll Free: 1-800-491-3691  
Fax: 785-232-5567  
Website: [www.midlandcareconnection.org](http://www.midlandcareconnection.org)

Mosaic, Inc.  
913-788-8400  
913-788-3918  
Website: [www.mosaickansas.org](http://www.mosaickansas.org)  
Email: [lindsay.cornella@mosaicinfo.org](mailto:lindsay.cornella@mosaicinfo.org)

Mothers Against Drunk Driving  
PO Box 144  
Burlingame, Kansas 66413  
Toll Free: 1-800-443-6233  
Fax: 785-654-2374  
Email: [ks.state@madd.org](mailto:ks.state@madd.org)

Muscular Dystrophy Association  
10550 Barkley St, Suite 200  
Overland Park, KS 66212  
913-451-3230  
Fax: 913-451-3339  
Website: [www.mda.org](http://www.mda.org)  
Email: [675.office@mdausa.org](mailto:675.office@mdausa.org)

National Multiple Sclerosis Society  
Mid-America Chapter Eastern Kansas Branch  
7611 State Line Road., Suite 100  
Kansas City, MO 64114  
913-432-3926  
Toll Free: 1- 800-344-4867  
Fax: 816-361-2369  
Website: [www.msamidamerica.org](http://www.msamidamerica.org)

Parents, Families and Friends of Lesbians,  
Gays, Bisexuals and Transgendered  
Lawrence - Topeka PFLAG  
Topeka, KS 66611-1656  
785-841-2345 Headquarters Counseling  
24 hours a day  
Website: [www.pflagnekansas.org](http://www.pflagnekansas.org)  
Email: [sffeist@msn.com](mailto:sffeist@msn.com)

Positive Connections, Inc.  
1001 SW Garfield, Suite 4  
Topeka, KS 66604

785-232-3100  
Fax: 785-232-3186  
Website: [www.pcneks.org](http://www.pcneks.org)  
Email: [pcadmin@pcneks.org](mailto:pcadmin@pcneks.org)

Resource Center for Independent Living, Inc.  
Home Office  
1137 Laing Street  
Osage City, KS 66523  
785-528-3105  
Toll Free: 1-800-580-7245  
Fax: 785-528-3665  
Topeka Location  
1507 SW 21st Street, Suite 203  
Topeka, KS 66604  
785-267-1717  
Toll Free: 1-877-719-1717  
Fax: 785-267-1711  
Website: [www.rcilinc.org](http://www.rcilinc.org)  
Email: [info@rcilinc.org](mailto:info@rcilinc.org)

Right to Life of Kansas, Inc.  
P.O. Box 4812  
Topeka, KS 66604  
785-233-8601  
Email: [RTLK1@aol.com](mailto:RTLK1@aol.com)

Safe Streets Prevention & Recovery Services,  
Inc.  
2209 SW 29th Street  
Topeka, KS 66611-1908  
785-266-4606  
Fax: 785-266-3833  
Website: [www.safestreeets.org](http://www.safestreeets.org)  
Email: [szellers@safestreeets.org](mailto:szellers@safestreeets.org)

The Salvation Army  
1320 E 6th Avenue  
P.O. Box 599  
Topeka, KS 66601  
785-233-9648  
Fax: 785-233-9846

Shawnee County Community Developmental  
Disabilities Organization (CDDO) A division of  
TARC  
2701 SW Randolph Avenue  
Topeka, KS 66611  
785-232-5083  
Fax: 785-235-8041  
Website: [www.sncddo.org](http://www.sncddo.org)

Shawnee County Conservation District  
3231 SW Van Buren Street  
Topeka, KS 66611-2469  
785-267-5721

Fax: 785-266-8293  
Website: [www.sccdistrct.com](http://www.sccdistrct.com)  
Email: [judy@sccdistrct.com](mailto:judy@sccdistrct.com)

Shawnee County Emergency Management  
200 SE 7th Street, SB-10  
Topeka, KS 66603-3901  
785-233-8200, ext. 4150  
Fax: 785-291-4904  
Emergency number: 911

Shawnee County Medical Society, Inc.  
623 SW 10th Avenue  
Topeka, KS 66612  
785-235-0996  
Fax: 785-235-5114

Shawnee County Parks and Recreation  
3137 SE 29th Street  
Topeka, KS 66605  
785-267-1156  
Fax: 785-266-0308

Sheltered Living, Inc.  
3401 SW Harrison St  
Topeka, KS 66611-2277  
785-233-2566  
Fax: 785-266-8709  
Website: [www.shelteredliving.org](http://www.shelteredliving.org)  
Email: [slisli@shelteredliving.org](mailto:slisli@shelteredliving.org)

Social Security Administration Field Office  
600 SW Commerce Place  
Topeka, KS 66615  
888-327-1271  
TTY: 785-233-5951  
800-772-1213  
Fax: 785-232-3146  
Website: [www.socialsecurity.gov](http://www.socialsecurity.gov)

Stormont-Vail SANE/SART (Sexual Assault  
Nurse Examiner) (Sexual Assault Response  
Team)  
1500 SW 10th Avenue  
Topeka, KS 66604  
785-354-6107  
Fax: 785-354-5004  
Website: [www.stormontvail.org](http://www.stormontvail.org)  
Email: [jthomas@stormontvail.org](mailto:jthomas@stormontvail.org)

TARC, Inc.  
2701 SW Randolph Avenue  
Topeka, KS 66611  
785-232-0597  
Fax: 785-232-3770  
Website: [www.tarcinc.org](http://www.tarcinc.org)

Email: [info@tarcinc.org](mailto:info@tarcinc.org)

TAX ASSISTANCE K-State Research & Extension – Shawnee County  
1740 SW Western Avenue  
Topeka, KS 66604  
785-232-0062  
Fax: 785-232.0093  
Website: [www.shawnee.ksu.edu](http://www.shawnee.ksu.edu)

Topeka City of Character  
P.O. Box 152  
Topeka, KS 66601-0152  
785-273-4330  
Fax: 785-354-1901  
Email: [topekacityofcharacter@gmail.com](mailto:topekacityofcharacter@gmail.com)

Topeka Civic Theatre & Academy, Inc.  
3028 SW 8th Avenue  
Topeka, KS 66606  
785-357-5213  
Fax 785-357-0719  
Website: [www.TopekaCivicTheatre.com](http://www.TopekaCivicTheatre.com)  
Email: [Vickie@TopekaCivicTheatre.com](mailto:Vickie@TopekaCivicTheatre.com)

Topeka Common Ground, Inc.  
Email: [topekagarden@gmail.com](mailto:topekagarden@gmail.com)  
Facebook: [topekagardens.org](http://topekagardens.org)  
Alternate address:  
1108 SW Fleming Court. #105  
Topeka, KS 66604

Topeka Housing Authority  
2010 SE California Avenue  
Topeka, KS 66607  
785-357-8842  
Fax: 785-357-2648  
Website: [www.tha.gov](http://www.tha.gov)

Topeka Independent Living  
Resource Center, Inc.  
501 SW Jackson Street, Suite 100  
Topeka, KS 66603-3300  
785-233-4572  
Toll Free: 800-443-2207  
TDD 785-233-1815  
Fax: 785-233-1561  
Website: [www.tilrc.org](http://www.tilrc.org)

Topeka Literacy Council, Inc.  
1119 SW 10th Ave, Suite 6  
Topeka, KS 66604-1105  
785-234-2806  
Email: [topekaliteracy@juno.com](mailto:topekaliteracy@juno.com)

Topeka Metro Transit Authority  
820 SE Quincy Street  
Topeka, KS 66612  
785-783-7000  
Fax: 785-354-8476  
Website: [www.topekametro.org](http://www.topekametro.org)

Topeka Moving Ahead Program (TMAP)  
Kansas Legal Services  
712 S Kansas Avenue, 2nd Floor  
Topeka, KS 66603  
Marilyn Harp, Executive Director  
785-233-2068  
Fax: 785-270-5639  
Website: [www.kansaslegalservices.org](http://www.kansaslegalservices.org)  
Email: [vincentl@klsinc.org](mailto:vincentl@klsinc.org)

Topeka North Outreach, Inc. Second  
Presbyterian Church  
210 NW Menninger Road  
Topeka, KS 66617  
785-286-1370  
Website: [www.topekanorthoutreach.org](http://www.topekanorthoutreach.org)  
Email: [topekanorthoutreach@gmail.com](mailto:topekanorthoutreach@gmail.com)

Topeka Police Department  
320 S. Kansas Avenue, Suite 100  
Topeka, KS 66603  
785-368-9551  
Website: [www.topeka.org/tpd](http://www.topeka.org/tpd)

Topeka Rescue Mission  
600 N Kansas Avenue  
P.O. Box 8350  
Topeka, KS 66608-0350  
785-354-1744  
Fax: 785-354-8661  
Website: [www.trmonline.org](http://www.trmonline.org)  
Email: [trm@trmonline.org](mailto:trm@trmonline.org)

Topeka-Shawnee County Public Library  
1515 SW 10th Avenue  
Topeka, KS 66604-1374  
785-580-4400  
Fax: 785-580-4496  
Website: [www.tscpl.org](http://www.tscpl.org)  
Email: [tscpl@tscpl.org](mailto:tscpl@tscpl.org)

Topeka Workforce Center  
1430 SW Topeka Boulevard  
Topeka, KS 66612-1853  
785-235-5627  
Fax: 785-233-5899  
Website: [www.workforcecenters.com/topeka](http://www.workforcecenters.com/topeka)

United Cerebral Palsy of Kansas  
5111 E 21st Street  
P.O. Box 8217  
Wichita, KS 67208  
316-652-1538  
Fax: 316-688-5687  
In Topeka: 785-266-2266  
Website: [www.ucpks.org](http://www.ucpks.org)  
Email: [davej@ucpks.org](mailto:davej@ucpks.org)

United Way of Greater Topeka  
1315 SW Arrowhead Road  
Topeka, KS 66604  
785-273-4804  
Services and Assistance: 2-1-1  
Fax: 785-273-2467  
Website: [www.unitedwaytopeka.org](http://www.unitedwaytopeka.org)  
Facebook Page:  
[www.facebook.com/liveunitedTopeka](http://www.facebook.com/liveunitedTopeka)  
Twitter: [www.twitter.com/unitedwaytopeka](http://www.twitter.com/unitedwaytopeka)

The University of Kansas Educational  
Opportunity Centers  
DOUGLAS AND SHAWNEE COUNTIES  
(Outreach Office)  
305 Joseph R. Pearson Hall  
The University of Kansas  
785-864-96-68 (By appointment only)

WYANDOTTE COUNTY (Main Office)  
Gateway Tower II, Suite 235  
400 State Avenue  
Kansas City, KS 66101  
913-233-1124 (By appointment only)

Washburn Law Clinic  
1700 SW College Avenue  
Topeka, KS 66621  
YWCA Center for Safety and Empowerment  
225 SW 12th Street  
Topeka, KS 66612  
785-354-7927 Topeka  
785-362-2222 Holton  
1-888-822-2983 24 Hour Hotline

785-670-1191  
Fax: 785-670-1094

YMCA of Topeka  
Downtown Branch  
M-F 5:00am-10:00pm  
Sat. 6:00am-6:00pm  
Sun. 1:00-6:00pm  
421 SW Van Buren • Topeka, KS 66603  
785-354-8591 Fax: 785-354-1611

Kuehne Branch  
M-F 5:30am-9:00pm  
Sat. 8:00am-6:00pm  
Sun. 1:00-6:00pm  
1936 NW Tyler • Topeka, KS 66608  
785-233-9815 Fax: 785-232-6224

Camp Hammond  
6320 SE Stubbs Road • Berryton, KS 66409  
785-379-5385

Southwest Branch  
M-F 5:00am-10:00pm  
Sat. 6:00am-6:00pm  
Sun. 1:00-6:00pm  
3635 SW Chelsea Drive • Topeka, KS 66614  
785-271-7979 Fax: 785-271-7982  
Jack Gray: SW Branch Director  
[jackg@ymcatopeka.org](mailto:jackg@ymcatopeka.org)

YWCA Topeka  
225 SW 12th Street, Topeka, KS 66612  
785-233-1750  
Fax: 785-233-4867  
Website: [www.ywcatopeka.org](http://www.ywcatopeka.org)

# V. Detail Exhibits

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[VVV Consultants LLC]

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## a) Patient Origin Source Files

[VVV Consultants LLC]

**KHA Patient Origin by Region - Inpatient  
Shawnee, KS Residents Treated in KHA Reporting Area**

| PO103 - YR 2017   | Total Disc   |             | Age 0-17   | Age 18-44   | Age 45-64   | Age 65-74   | Age 75+     | Psych       | OBG         | Surg %       |
|---|--------------|-------------|------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------|
|   | Cases        | %           |            |             |             |             |             |             |             |              |
| <b>Hospitals</b>  |              |             |            |             |             |             |             |             |             |              |
| Stormont Vail Health - Topeka, KS                           | 16071        | 65.6%       | 627        | 1549        | 3383        | 2449        | 3721        | 1687        | 1367        | 23.0%        |
| The University of Kansas Health System St. Francis Can      | 6248         | 25.5%       | 71         | 571         | 1628        | 1086        | 1408        | 60          | 723         | 25.1%        |
| The University of Kansas Health System - Kansas City, MO    | 1013         | 4.1%        | 44         | 212         | 295         | 176         | 109         | 95          | 54          | 44.3%        |
| Children's Mercy Kansas City - Kansas City, MO              | 217          | 0.9%        | 177        | 18          |             |             |             | 1           | 11          | 35.9%        |
| Lawrence Memorial Hospital - Lawrence, KS                   | 203          | 0.8%        |            | 28          | 65          | 31          | 23          | 1           | 28          | 43.3%        |
| Saint Luke's Hospital of Kansas City - Kansas City, MO      | 118          | 0.5%        |            | 26          | 47          | 23          | 18          |             | 3           | 52.5%        |
| Shawnee Mission Health - Shawnee Mission, KS                | 77           | 0.3%        |            | 13          | 18          | 4           | 8           | 18          | 9           | 36.4%        |
| Kansas Residents/Other Missouri Hospitals                   | 60           | 0.2%        | 5          | 12          | 10          | 9           | 8           | 15          |             | 41.7%        |
| Saint John Hospital - Leavenworth, KS                       | 47           | 0.2%        |            |             |             | 4           | 10          | 33          |             |              |
| Kansas Residents/Minnesota Hospitals                        | 38           | 0.2%        | 5          | 3           | 16          | 8           | 5           | 1           |             | 71.1%        |
| Menorah Medical Center - Overland Park, KS                  | 38           | 0.2%        |            | 15          | 12          | 7           | 3           | 1           |             | 63.2%        |
| Overland Park Regional Medical Center - Overland Park, KS   | 33           | 0.1%        | 4          | 4           | 7           | 5           | 6           |             | 4           | 21.2%        |
| Via Christi Hospitals Wichita, Inc. - Wichita, KS           | 28           | 0.1%        | 1          | 7           | 7           | 2           | 5           | 1           | 3           | 32.1%        |
| Research Medical Center - Kansas City, MO                   | 27           | 0.1%        |            | 6           | 2           | 3           | 6           | 10          |             | 44.4%        |
| Kansas Residents/Nebraska Hospitals                         | 22           | 0.1%        | 5          | 5           | 9           | 3           |             |             |             | 18.2%        |
| Via Christi Hospital Manhattan, Inc. - Manhattan, KS        | 20           | 0.1%        |            | 2           | 1           | 11          | 4           |             | 1           | 35.0%        |
| Children's Mercy Hospital Kansas - Overland Park, KS        | 20           | 0.1%        | 16         |             |             |             |             | 4           |             |              |
| Salina Regional Health Center - Salina, KS                  | 18           | 0.1%        |            |             | 3           |             |             | 13          | 1           |              |
| Providence Medical Center - Kansas City, KS                 | 18           | 0.1%        |            | 3           | 9           | 1           | 5           |             |             | 44.4%        |
| Two Rivers Behavioral Health System - Kansas City, MO       | 15           | 0.1%        |            |             |             |             |             | 15          |             |              |
| Olathe Medical Center Inc. - Olathe, KS                     | 14           | 0.1%        |            |             | 2           | 2           | 9           |             |             | 50.0%        |
| Wesley Healthcare - Wichita, KS                             | 13           | 0.1%        | 1          | 3           | 3           | 3           | 3           |             |             | 53.8%        |
| Truman Medical Center Hospital Hill - Kansas City, MO       | 13           | 0.1%        |            | 2           | 3           | 1           |             | 3           | 2           | 38.5%        |
| Saint Luke's South Hospital - Overland Park, KS             | 10           | 0.0%        |            | 2           | 5           | 1           |             |             | 1           | 80.0%        |
| Hutchinson Regional Medical Center - Hutchinson, KS         | 9            | 0.0%        |            |             | 1           |             | 5           | 1           | 1           |              |
| North Kansas City Hospital - North Kansas City, MO          | 9            | 0.0%        |            | 1           | 2           |             | 6           |             |             | 44.4%        |
| Community Healthcare System Inc. - Onaga, KS                | 8            | 0.0%        |            |             | 2           |             | 1           | 1           | 2           | 12.5%        |
| Centerpoint Medical Center - Independence, MO               | 6            | 0.0%        |            | 1           | 2           | 2           |             |             | 1           | 83.3%        |
| Fredonia Regional Hospital - Fredonia, KS                   | 5            | 0.0%        |            |             |             |             |             | 5           |             |              |
| Saint Luke's North Hospital -- Smithville - Smithville, MO  | 5            | 0.0%        |            |             |             |             |             | 5           |             |              |
| Saint Luke's North Hospital -- Barry Road - Kansas City, MO | 5            | 0.0%        |            | 2           |             | 1           |             |             | 1           | 40.0%        |
| Other Hospitals   | 64           | 0.3%        | 2          | 1           | 15          | 13          | 18          | 9           | 3           | 18.8%        |
| <b>Hospital Total</b>                                       | <b>24506</b> | <b>100%</b> | <b>961</b> | <b>2488</b> | <b>5548</b> | <b>3849</b> | <b>5382</b> | <b>1982</b> | <b>2215</b> | <b>25.1%</b> |

**Shawnee, KS Residents Treated in KHA Reporting Area**

| PO103 - YR 2016   | Total Disc |       | Age 0-17 | Age 18-44 | Age 45-64 | Age 65-74 | Age 75+ | Psych | OBG  | Surg % |
|---|------------|-------|----------|-----------|-----------|-----------|---------|-------|------|--------|
|   | Cases      | %     |          |           |           |           |         |       |      |        |
| <b>Hospitals</b>  |            |       |          |           |           |           |         |       |      |        |
| Stormont Vail Health - Topeka, KS                         | 13885      | 62.4% | 651      | 1339      | 2870      | 1887      | 3172    | 1285  | 1368 | 23.4%  |
| The University of Kansas Health System St. Francis Can    | 6278       | 28.2% | 122      | 627       | 1657      | 1049      | 1363    | 56    | 711  | 25.6%  |
| The University of Kansas Health System - Kansas City, MO  | 877        | 3.9%  | 35       | 179       | 296       | 168       | 78      | 68    | 36   | 53.4%  |
| Children's Mercy Kansas City - Kansas City, MO            | 248        | 1.1%  | 230      | 9         |           |           |         |       | 5    | 47.2%  |
| Lawrence Memorial Hospital - Lawrence, KS                 | 157        | 0.7%  |          | 20        | 32        | 32        | 13      |       | 31   | 35.7%  |
| Saint Luke's Hospital of Kansas City - Kansas City, MO    | 111        | 0.5%  |          | 18        | 55        | 13        | 24      |       | 1    | 70.3%  |
| Shawnee Mission Health - Shawnee Mission, KS              | 87         | 0.4%  |          | 13        | 22        | 10        | 3       | 25    | 7    | 41.4%  |
| Kansas Residents/Other Missouri Hospitals                 | 45         | 0.2%  | 9        | 6         | 15        | 6         | 5       | 4     |      | 37.8%  |
| Menorah Medical Center - Overland Park, KS                | 38         | 0.2%  | 1        | 5         | 14        | 13        | 2       | 1     | 1    | 73.7%  |
| Kansas Residents/Nebraska Hospitals                       | 34         | 0.2%  | 2        | 9         | 13        | 8         | 2       |       |      | 41.2%  |
| Saint John Hospital - Leavenworth, KS                     | 34         | 0.2%  |          |           | 1         | 2         | 2       | 29    |      |        |
| Salina Regional Health Center - Salina, KS                | 30         | 0.1%  |          | 2         | 2         | 1         | 2       | 22    |      | 6.7%   |
| Research Medical Center - Kansas City, MO                 | 29         | 0.1%  |          | 2         | 6         | 4         | 2       | 15    |      | 31.0%  |
| Kansas Residents/Minnesota Hospitals                      | 26         | 0.1%  | 1        | 10        | 7         | 5         | 3       |       |      | 65.4%  |
| Overland Park Regional Medical Center - Overland Park, KS | 26         | 0.1%  | 2        | 3         | 11        | 1         |         | 2     | 3    | 38.5%  |
| Wesley Healthcare - Wichita, KS                           | 24         | 0.1%  | 1        | 2         | 8         | 3         | 4       | 2     | 2    | 37.5%  |
| Two Rivers Behavioral Health System - Kansas City, MO     | 23         | 0.1%  |          |           |           |           |         | 23    |      |        |
| Via Christi Hospitals Wichita, Inc. - Wichita, KS         | 19         | 0.1%  |          | 5         | 5         | 3         | 2       | 4     |      | 31.6%  |
| Children's Mercy Hospital Kansas - Overland Park, KS      | 19         | 0.1%  | 15       |           |           |           |         | 4     |      |        |
| Olathe Medical Center Inc. - Olathe, KS                   | 18         | 0.1%  |          | 1         | 6         | 5         | 2       |       | 2    | 44.4%  |
| Saint Luke's South Hospital - Overland Park, KS           | 17         | 0.1%  |          | 2         | 7         | 5         | 1       |       | 1    | 47.1%  |
| Providence Medical Center - Kansas City, KS               | 16         | 0.1%  |          | 3         | 8         | 1         | 2       |       |      | 43.8%  |
| St. Joseph Medical Center - Kansas City, MO               | 15         | 0.1%  |          | 1         | 6         | 5         | 1       |       | 1    | 66.7%  |
| Newman Regional Health - Emporia, KS                      | 12         | 0.1%  | 3        | 3         |           |           | 3       | 1     | 2    | 8.3%   |
| Via Christi Hospital Manhattan, Inc. - Manhattan, KS      | 12         | 0.1%  |          | 1         | 2         | 2         | 6       | 1     |      | 8.3%   |
| Community Healthcare System Inc. - Onaga, KS              | 11         | 0.0%  |          |           |           | 2         | 5       |       | 2    | 9.1%   |
| Truman Medical Center Hospital Hill - Kansas City, MO     | 10         | 0.0%  | 1        | 2         |           | 2         |         | 2     | 2    | 10.0%  |
| Centerpoint Medical Center - Independence, MO             | 10         | 0.0%  |          | 1         | 6         |           | 1       |       | 1    | 60.0%  |
| North Kansas City Hospital - North Kansas City, MO        | 9          | 0.0%  |          | 1         | 4         | 1         | 3       |       |      | 77.8%  |
| Crittenton - Kansas City, MO                              | 9          | 0.0%  |          |           |           |           |         | 9     |      |        |
| Kansas Residents/Michigan Hospitals                       | 8          | 0.0%  | 3        | 2         | 2         |           |         | 1     |      | 25.0%  |
| Kindred Hospital Kansas City - Kansas City, MO            | 8          | 0.0%  |          | 1         | 3         | 2         | 2       |       |      | 50.0%  |

| <b>PO103 - YR 2016 CON'T</b>                        | <b>Total Disc</b> |               | <b>Age 0-17</b> | <b>Age 18-44</b> | <b>Age 45-64</b> | <b>Age 65-74</b> | <b>Age 75+</b> | <b>Psych</b> | <b>OBG</b>  |              |
|---|-------------------|---------------|-----------------|------------------|------------------|------------------|----------------|--------------|-------------|--------------|
| <b>Hospitals</b>                                    | Cases             | %             | Cases           | Cases            | Cases            | Cases            | Cases          | Cases        | Cases       | Surg %       |
| Kansas Residents/Iowa Hospitals                     | 7                 | 0.0%          | 1               | 2                | 1                |                  | 3              |              |             | 42.9%        |
| Holton Community Hospital - Holton, KS              | 7                 | 0.0%          | 1               |                  |                  |                  | 5              |              |             |              |
| Hiawatha Community Hospital - Hiawatha, KS          | 5                 | 0.0%          |                 |                  |                  |                  | 2              |              | 1           | 20.0%        |
| Hutchinson Regional Medical Center - Hutchinson, KS | 5                 | 0.0%          |                 |                  |                  | 1                | 4              |              |             | 20.0%        |
| Liberty Hospital - Liberty, MO                      | 5                 | 0.0%          |                 | 1                | 3                | 1                |                |              |             | 60.0%        |
| Other Hospitals                                     | 44                | 0.2%          |                 | 4                | 8                | 9                | 7              | 10           | 3           | 25.0%        |
| <b>Hospital Total</b>                               | <b>22243</b>      | <b>100.0%</b> | <b>1079</b>     | <b>2278</b>      | <b>5077</b>      | <b>3245</b>      | <b>4725</b>    | <b>1571</b>  | <b>2181</b> | <b>26.1%</b> |

**Shawnee, KS Residents Treated in KHA Reporting Area**

| <b>PO103 - YR 2015</b>                                    | <b>Total Disc</b> |               | <b>Age 0-17</b> | <b>Age 18-44</b> | <b>Age 45-64</b> | <b>Age 65-74</b> | <b>Age 75+</b> | <b>Psych</b> | <b>OBG</b>  |              |
|---|-------------------|---------------|-----------------|------------------|------------------|------------------|----------------|--------------|-------------|--------------|
| <b>Hospitals</b>  | Cases             | %             | Cases           | Cases            | Cases            | Cases            | Cases          | Cases        | Cases       | Surg %       |
| Stormont Vail Health - Topeka, KS                         | 14263             | 60.6%         | 674             | 1441             | 3036             | 1821             | 3286           | 1346         | 1363        | 21.7%        |
| The University of Kansas Health System St. Francis Car    | 7280              | 31.0%         | 120             | 675              | 1957             | 1209             | 1618           | 55           | 843         | 26.0%        |
| The University of Kansas Health System - Kansas City, I   | 825               | 3.5%          | 37              | 220              | 331              | 121              | 69             | 7            | 28          | 52.5%        |
| Children's Mercy Kansas City - Kansas City, MO            | 239               | 1.0%          | 212             | 9                |                  |                  |                | 3            | 7           | 43.9%        |
| Lawrence Memorial Hospital - Lawrence, KS                 | 143               | 0.6%          | 2               | 20               | 29               | 17               | 23             | 1            | 24          | 35.7%        |
| Saint Luke's Hospital of Kansas City - Kansas City, MO    | 102               | 0.4%          |                 | 19               | 45               | 24               | 14             |              |             | 59.8%        |
| Shawnee Mission Health - Shawnee Mission, KS              | 71                | 0.3%          |                 | 14               | 23               | 9                | 4              | 14           | 4           | 52.1%        |
| Two Rivers Behavioral Health System - Kansas City, MO     | 41                | 0.2%          |                 |                  |                  |                  |                | 41           |             |              |
| Kansas Residents/Other Missouri Hospitals                 | 40                | 0.2%          | 6               | 3                | 11               | 4                | 6              | 8            | 1           | 37.5%        |
| Overland Park Regional Medical Center - Overland Par      | 39                | 0.2%          |                 | 1                | 11               | 5                | 4              | 1            | 9           | 30.8%        |
| Saint John Hospital - Leavenworth, KS                     | 38                | 0.2%          |                 |                  |                  | 6                | 12             | 20           |             |              |
| Menorah Medical Center - Overland Park, KS                | 36                | 0.2%          |                 | 7                | 16               | 8                | 2              | 1            | 1           | 63.9%        |
| Kansas Residents/Nebraska Hospitals                       | 34                | 0.1%          | 2               | 9                | 13               | 8                | 2              |              |             | 41.2%        |
| Children's Mercy Hospital Kansas - Overland Park, KS      | 34                | 0.1%          | 25              | 1                |                  |                  |                | 8            |             |              |
| Kansas Residents/Minnesota Hospitals                      | 26                | 0.1%          | 1               | 10               | 7                | 5                | 3              |              |             | 65.4%        |
| Olathe Medical Center Inc. - Olathe, KS                   | 24                | 0.1%          |                 | 5                | 5                | 5                | 3              |              | 3           | 50.0%        |
| Salina Regional Health Center - Salina, KS                | 22                | 0.1%          |                 |                  | 5                |                  |                | 17           |             |              |
| Wesley Healthcare - Wichita, KS                           | 21                | 0.1%          | 2               | 6                | 5                | 4                | 1              | 1            | 1           | 23.8%        |
| Research Medical Center - Kansas City, MO                 | 21                | 0.1%          |                 | 2                | 5                | 2                |                | 12           |             | 28.6%        |
| Providence Medical Center - Kansas City, KS               | 13                | 0.1%          |                 | 1                | 4                | 4                | 1              |              | 2           | 30.8%        |
| Via Christi Hospitals Wichita, Inc. - Wichita, KS         | 12                | 0.1%          |                 | 2                | 2                | 3                | 2              | 2            |             | 33.3%        |
| Saint Luke's South Hospital - Overland Park, KS           | 11                | 0.0%          |                 | 1                | 3                | 5                |                |              | 1           | 81.8%        |
| Kindred Hospital Kansas City - Kansas City, MO            | 11                | 0.0%          |                 | 2                | 4                | 4                | 1              |              |             | 27.3%        |
| Centerpoint Medical Center - Independence, MO             | 10                | 0.0%          |                 | 1                | 4                | 3                | 2              |              |             | 60.0%        |
| Community Healthcare System Inc. - Onaga, KS              | 9                 | 0.0%          | 1               |                  | 1                | 1                | 4              |              | 1           |              |
| Kansas Residents/Michigan Hospitals                       | 8                 | 0.0%          | 3               | 2                | 2                |                  |                | 1            |             | 25.0%        |
| Holton Community Hospital - Holton, KS                    | 8                 | 0.0%          |                 | 1                |                  |                  | 1              |              | 3           | 12.5%        |
| North Kansas City Hospital - North Kansas City, MO        | 8                 | 0.0%          |                 | 2                | 2                | 1                | 3              |              |             | 50.0%        |
| Kansas Residents/Iowa Hospitals                           | 7                 | 0.0%          | 1               | 2                | 1                |                  | 3              |              |             | 42.9%        |
| Geary Community Hospital - Junction City, KS              | 7                 | 0.0%          |                 |                  | 1                | 1                |                |              | 3           | 42.9%        |
| Truman Medical Center Hospital Hill - Kansas City, MO     | 7                 | 0.0%          |                 | 1                | 1                |                  |                | 2            | 3           | 14.3%        |
| Via Christi Hospital Manhattan, Inc. - Manhattan, KS      | 6                 | 0.0%          |                 |                  |                  |                  | 4              |              | 1           |              |
| Signature Psychiatric Hospital - Kansas City, MO          | 6                 | 0.0%          |                 |                  |                  |                  |                | 6            |             |              |
| Newman Regional Health - Emporia, KS                      | 5                 | 0.0%          |                 | 2                | 3                |                  |                |              |             | 20.0%        |
| Saint Luke's North Hospital -- Smithville - Smithville, M | 5                 | 0.0%          |                 |                  |                  |                  |                | 5            |             |              |
| St. Joseph Medical Center - Kansas City, MO               | 5                 | 0.0%          |                 | 1                |                  | 2                |                |              | 1           | 20.0%        |
| Crittenton - Kansas City, MO                              | 5                 | 0.0%          |                 |                  |                  |                  |                | 5            |             |              |
| Other Hospitals   | 54                | 0.2%          |                 | 11               | 14               | 6                | 15             | 3            | 2           | 18.5%        |
| <b>Hospital Total</b>                                     | <b>23521</b>      | <b>100.0%</b> | <b>1086</b>     | <b>2475</b>      | <b>5548</b>      | <b>3282</b>      | <b>5084</b>    | <b>1566</b>  | <b>2302</b> | <b>24.8%</b> |

| <b>TOT223E KHA Outpatient Visits by Revenue Category</b> |                         |                   |                     |                   |                     |                        |                |                     |
|--|-------------------------|-------------------|---------------------|-------------------|---------------------|------------------------|----------------|---------------------|
| <b>YR 2017</b>   |                         | <b>PSA</b>        | <b>SSA Counties</b> |                   |                     |                        |                |                     |
| <b>Rev Cat / Come &amp; GO</b>                           | <b>SVH Total Visits</b> | <b>Shawnee KS</b> | <b>Osage KS</b>     | <b>Jackson KS</b> | <b>Jefferson KS</b> | <b>Pottawatomie KS</b> | <b>Lyon KS</b> | <b>Wabaunsee KS</b> |
| <b>1 Emergency Dept (45x)</b>                            | <b>49,679</b>           | <b>41,780</b>     | <b>2,236</b>        | <b>859</b>        | <b>1341</b>         | <b>250</b>             | <b>206</b>     | <b>539</b>          |
| <b>2 Surgery (36x, 49x)</b>                              | <b>13,151</b>           | <b>8,923</b>      | <b>800</b>          | <b>498</b>        | <b>491</b>          | <b>302</b>             | <b>385</b>     | <b>214</b>          |
| <b>3 Observation (762)</b>                               | <b>4,952</b>            | <b>3,742</b>      | <b>280</b>          | <b>134</b>        | <b>178</b>          | <b>58</b>              | <b>73</b>      | <b>77</b>           |

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| <b>TOT223E KHA Outpatient Visits by Revenue Category</b> |                         |                   |                     |                   |                     |                        |                |                     |
|--|-------------------------|-------------------|---------------------|-------------------|---------------------|------------------------|----------------|---------------------|
| <b>YR 2016</b>   |                         | <b>PSA</b>        | <b>SSA Counties</b> |                   |                     |                        |                |                     |
| <b>Rev Cat / Come &amp; GO</b>                           | <b>SVH Total Visits</b> | <b>Shawnee KS</b> | <b>Osage KS</b>     | <b>Jackson KS</b> | <b>Jefferson KS</b> | <b>Pottawatomie KS</b> | <b>Lyon KS</b> | <b>Wabaunsee KS</b> |
| <b>1 Emergency Dept (45x)</b>                            | <b>48,316</b>           | <b>40,771</b>     | <b>2,283</b>        | <b>821</b>        | <b>1364</b>         | <b>243</b>             | <b>154</b>     | <b>484</b>          |
| <b>2 Surgery (36x, 49x)</b>                              | <b>12,518</b>           | <b>8,567</b>      | <b>739</b>          | <b>454</b>        | <b>467</b>          | <b>281</b>             | <b>311</b>     | <b>240</b>          |
| <b>3 Observation (762)</b>                               | <b>5,790</b>            | <b>4,391</b>      | <b>322</b>          | <b>167</b>        | <b>234</b>          | <b>68</b>              | <b>65</b>      | <b>75</b>           |

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| <b>TOT223E KHA Outpatient Visits by Revenue Category</b> |                         |                   |                     |                   |                     |                        |                |                     |
|--|-------------------------|-------------------|---------------------|-------------------|---------------------|------------------------|----------------|---------------------|
| <b>YR 2015</b>   |                         | <b>PSA</b>        | <b>SSA Counties</b> |                   |                     |                        |                |                     |
| <b>Rev Cat / Come &amp; GO</b>                           | <b>SVH Total Visits</b> | <b>Shawnee KS</b> | <b>Osage KS</b>     | <b>Jackson KS</b> | <b>Jefferson KS</b> | <b>Pottawatomie KS</b> | <b>Lyon KS</b> | <b>Wabaunsee KS</b> |
| <b>1 Emergency Dept (45x)</b>                            | <b>51,180</b>           | <b>43,296</b>     | <b>2,473</b>        | <b>808</b>        | <b>1365</b>         | <b>241</b>             | <b>197</b>     | <b>474</b>          |
| <b>2 Surgery (36x, 49x)</b>                              | <b>12,495</b>           | <b>8,476</b>      | <b>772</b>          | <b>458</b>        | <b>506</b>          | <b>315</b>             | <b>361</b>     | <b>281</b>          |
| <b>3 Observation (762)</b>                               | <b>19,097</b>           | <b>12,829</b>     | <b>1,075</b>        | <b>662</b>        | <b>714</b>          | <b>435</b>             | <b>504</b>     | <b>387</b>          |

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## b) Town Hall Attendees, Notes, & Feedback

[VVV Consultants LLC]

# Shawnee County KS CHNA Town Hall

Location: Shawnee County Health Department

9/27/2018 Attendees: 56 Key Themes discussed from ppt presentation

Veterans going to the VA in Topeka.

School backpacks with food.

Depression is an issue. Worried about suicide.

Healthy Community:

- Clean air, water
- Depression rate
- Equity
- Life expectancy
- Accessibility to housing, shelter, care
- Maslow's Hierarchy of Needs

Big Picture that will affect health:

- Improvement of bike trails – happening and continuous
- Change in the Affordable Care Act
- New county commissioner and governor
- Economic development
- Increased collaboration between healthcare providers
- Improve quality of life in Shawnee county

Strengths:

- Hospice Care
- Grace Med
- Collaborative and willing partners/  
Community Collaboration
- Political Support/ Advocacy
- Two schools of nursing
- Collaborative effort between first responders
- Public Park Systems/ Bike Trails
- Momentum 2022 – Community economic development
- Hospital has human trafficking screening – one of the few in the United States
- Metro Transit plan
- Collaborative schools/ School programs
- Donated services in the medical community
- Different specialization within the hospitals
- Quality of life components
- Immunizations
- Topeka Rescue Mission and the Topeka Task Force Heartland Healthy Neighborhood
- Engagement
- Churches/ Spiritual health

Weaknesses/ Needs Improving:

- Suicide Rate
- Access for Mental Health
- Increase Exercise options/ policy
- Substance Abuse
- Opioid Abuse
- Safe Access to healthy food
- Education to those without the resources
- Affordable Housing
- Population at home after high school
- Sex Education – Me Too movement
- Single Parent households living in poverty
- Improve Child care options
- Family planning
- Better access to safe transportation county wide
- Improve health literacy
- Engaging neighborhood communities in poverty areas
- Expand Medicaid
- Resources for care coordination
- Newborn follow up visits
- Breastfeeding
- High use of correctional system
- Preventative services
- Affordable health insurance
- Smoking – nicotine and tobacco
- Secure Care for Mental Health

## Shawnee Co KS CHNA Town Hall Attendees - Sept 27, 2018

| #  | Attend | First Name  | Last Name    | Organization                      | City      | ST | Zip   |
|----|--------|-------------|--------------|-----------------------------------|-----------|----|-------|
| 1  | X      | Shelley     | Allen        | SVH                               | Topeka    | KS | 66615 |
| 2  | X      | Bob         | Archer       | SCHD                              | Topeka    | KS | 66614 |
| 3  | X      | Craig       | Barnes       | SCHD                              | Topeka    | KS | 66614 |
| 4  | X      | Virginia    | Barnes       | Heartland Healthy Neighborhoods   | Topeka    | KS | 66610 |
| 5  | X      | Bill        | Cochran      | Topeka Police Department          | Topeka    | KS | 66603 |
| 6  | X      | Kayla       | Bitler       | Greater Topeka Partnership        | Topeka    | KS | 66603 |
| 7  | X      | Shelly      | Buhl         | SMCO                              | Rossville | KS | 66533 |
| 8  | X      | Eileen      | Cain         | Brewster Place                    | Topeka    | KS | 66611 |
| 9  | X      | Nick        | Carroll      | Pheonix                           | Topeka    | KS | 66614 |
| 10 | X      | Kevin       | Christianson | Café Barnabas                     | Topeka    | KS | 66604 |
| 11 | X      | Morgan      | Chritso      | TCJ                               | Topeka    | KS | 66617 |
| 12 | X      | Kevin       | Cook         | BCC                               | Topeka    | KS | 66606 |
| 13 | X      | Jenny       | Crowell      | Seaman School District            | Topeka    | KS | 66617 |
| 14 | X      | Jim         | Daniel       | Topeka Metro                      | Topeka    | KS | 66603 |
| 15 | X      | McKenzi     | Davis        | KSNT                              | Topeka    | KS | 66601 |
| 16 | X      | Carrie      | Delfs        | SCHD                              | Topeka    | KS | 66604 |
| 17 | X      | Lynn        | Edlo         | Stormont Vail                     | Topeka    | KS | 66614 |
| 18 | X      | Karl        | Finderberger | Topeka Metro Bikes                | Topeka    | KS | 66604 |
| 19 | X      | Teresa      | Fisher       | SCHD                              | Topeka    | KS | 66609 |
| 20 | X      | Stacy       | Forgy        | Valeo BHC                         | Topeka    | KS | 66606 |
| 21 | X      | Andy        | Fry          | www.topekametro.org               | Topeka    | KS | 66601 |
| 22 | X      | Edith       | Gaines       | SCHD                              | Topeka    | KS | 66607 |
| 23 | X      | DuBoise     | Glenda       | Heartland Visioning               | Topeka    | KS | 66603 |
| 24 | X      | Andy        | Graham       | SCHD                              | Topeka    | KS | 66617 |
| 25 | X      | Krista      | Hahn         | Marian Dental Clinic - SCL Health | Topeka    | KS | 66607 |
| 26 | X      | Karla       | Heift        | Health Access                     | Topeka    | KS | 66601 |
| 27 | X      | Larry       | Hinton       | Retired                           | Topeka    | KS | 66614 |
| 29 | X      | Aaron       | Jones        | Topeka Police Department          | Topeka    | KS | 66603 |
| 30 | X      | Carolyn     | Jones        | Stormont Vail                     | Topeka    | KS | 66618 |
| 31 | X      | Rochelle    | King         | TKBNA, FIMR                       | Topeka    | KS | 66609 |
| 32 | X      | Josh        | Klamm        | Topeka Police Department          | Topeka    | KS | 66603 |
| 33 | X      | Ralph       | Krumins      | Complete Sheets AC                | Topeka    | KS | 66618 |
| 34 | X      | Amy         | Kuncade      | SVH                               | Topeka    | KS | 66614 |
| 35 | X      | Lien        | Le           | SCHD                              | Topeka    | KS | 66604 |
| 36 | X      | Todd        | Lutz         | Stormont Vail                     | Topeka    | KS | 66615 |
| 37 | X      | Lisa        | Marth        | KSRE                              | Topeka    | KS | 66604 |
| 38 | X      | Shelly      | Mchark       | Stormont Vail                     | Topeka    | KS | 66610 |
| 39 | X      | Nancy       | Mitchell     | SCHD                              | Topeka    | KS | 66618 |
| 40 | X      | Chris       | Neal         | TCJ                               | Topeka    | KS | 66601 |
| 41 | X      | Steve       | Noble        | Seaman USD 345                    | Topeka    | KS | 66608 |
| 42 | X      | Linda       | Ocho         | SCHD                              | Topeka    | KS | 66614 |
| 43 | X      | Gina        | Ochsner      | Stormont Vail Health              | Topeka    | KS | 66614 |
| 44 | X      | Tracy       | Orourke      | Tormont Vail                      | Topeka    | KS | 66618 |
| 45 | X      | Giane Ranco | Pezzino      | SCHD                              | Topeka    | KS | 66611 |
| 46 | X      | Terri       | Roberts      | AHNA                              | Topeka    | KS | 66606 |
| 47 | X      | Monica      | Scheibmeir   | Washburn U                        | Topeka    | KS | 66615 |
| 48 | X      | Annie       | Schilling    | Stormont Vail Health              | Topeka    | KS | 66618 |
| 49 | X      | Kathy       | Smith        | Topeka Community Foundation       | Topeka    | KS | 66614 |
| 50 | X      | Curtis      | Snedden      | COO                               | Topeka    | KS | 66603 |
| 51 | X      | Curtis      | Snedden      | GTP                               | Topeka    | KS | 66603 |
| 52 | X      | Mary        | Tibbets      | Stormont Vail Health              | Topeka    | KS | 66604 |
| 53 | X      | Quinton     | U            | SCHD                              | Meridan   | KS | 66512 |
| 54 | X      | Jeremy      | Warn         | Pheonix Home Care                 | Ozawkia   | KS | 66070 |
| 55 | X      | Alice       | Weingartner  | GraceMed                          | Topeka    | KS | 66604 |
| 56 | X      | Paul        | Whitig       | MCC                               | Topeka    | KS | 66614 |

# Wave #3 CHNA - Shawnee County KS

## Town Hall Conversation - Strengths (White Cards) N= 56

| Card # | C1   | Today: What are the strengths of our community that contribute to health? | Card # | C1   | Today: What are the strengths of our community that contribute to health?                  |
|--------|------|---|--------|------|--|
| 1      | ACC  | Access  | 40     | CORP | Community partnerships   |
| 4      | ACC  | Hospital access   | 17     | DENT | Charitable dental care- GraceMEd   |
| 8      | ACC  | Access to general care facilities   | 6      | DOCS | Many primary care doctors  |
| 26     | ACC  | Healthcare providers/access   | 22     | DOH  | Public Health/GraceMed   |
| 27     | ACC  | Access to services  | 29     | DOH  | Large Health Dpmt and hospitals  |
| 33     | ACC  | Already existing agencies/resources                                       | 30     | DOH  | Health Dept  |
| 42     | ACC  | Access to care and assistance   | 40     | DOH  | SW Co Health Dept  |
| 44     | ACC  | Resources   | 9      | ECON | Increasing # profits focused on health   |
| 34     | AIR  | Clean Air   | 23     | ECON | Heartland Healthy Neighborhoods coordinating closely with funders for economic development |
| 39     | AIR  | Clean Air   | 26     | ECON | Stable economy/state capital   |
| 40     | AIR  | Clean Air   | 27     | ECON | Stable Economy   |
| 1      | ALL  | Expanded community healthcenter services                                  | 32     | ECON | Economic development   |
| 7      | ALL  | Lots of people/groups working to improve healthy/quality of life          | 39     | ECON | Increased business growth  |
| 35     | ALL  | Improving Medical care  | 2      | EMER | Emergency Care   |
| 2      | BH   | Solid mental health facility  | 13     | EMS  | Perceived EMS services   |
| 14     | BH   | TPD Behavioral Health Unit  | 14     | EMS  | Emergency Room Services  |
| 15     | BH   | Accessibility to health/mental care                                       | 3      | FAC  | Number of healthcare facilities  |
| 21     | BH   | Mental health court with City of Topeka Municipal Court                   | 11     | FAC  | GraceMed   |
| 41     | BH   | Behavioral health unit in the police dept                                 | 14     | FAC  | GraceMed   |
| 42     | BH   | Safety--> mental health   | 21     | FAC  | GraceMed   |
| 18     | BRST | Exclusive breastfeeding   | 25     | FAC  | Excellent medical facilities/access  |
| 2      | CLIN | Clinics   | 38     | FAC  | Downtown and NOTO improvements   |
| 28     | CLIN | Excellent clinical care available   | 25     | FINA | TCF funding to work on health related matters  |
| 32     | CLIN | Specialty clinics numerous  | 6      | FIT  | Access to exercise   |
| 1      | COMM | Collaboration   | 15     | FIT  | Work/exercise zone   |
| 2      | COMM | Collaborative partners/providers  | 24     | FIT  | Access to exercise   |
| 33     | COMM | Collaborative school districts  | 28     | FIT  | Access to exercise   |
| 40     | COMM | Cooperation b/w organization  | 35     | FIT  | Exercise/infrastructure  |
| 44     | COMM | Communication   | 39     | FIT  | OPPportunity for active living   |
| 1      | CORP | Increase in collaboration with new community partners                     | 40     | FIT  | Access to spaces to exercise   |
| 2      | CORP | Hospitals community focused   | 12     | GOV  | Law enforcement  |
| 4      | CORP | Community partnerships  | 29     | GOV  | Political support  |
| 4      | CORP | Commissioner of health support  | 41     | GOV  | Fire/EMS/Police cooperation and training   |
| 12     | CORP | Community partnerships  | 43     | GOV  | Police presence  |
| 15     | CORP | Community Baby Shower   | 5      | HOSP | Hospital-> Stormont Vail   |
| 19     | CORP | Community involvement of local government                                 | 11     | HOSP | Two hospital systems   |
| 24     | CORP | Willingness of health providers to collaborate                            | 17     | HOSP | Stabalizing hospital environment   |
| 25     | CORP | Willingness of relevant agencies to collborate and work together          | 20     | HOSP | Hospitals/Physicians   |
| 26     | CORP | Community collaboration   | 30     | HOSP | Two great hospitals  |
| 27     | CORP | Collaborative/willing partners  | 32     | HOSP | Hospitals  |
| 27     | CORP | Partner/consumer centric activities                                       | 33     | HOSP | Stormont Vail Health System and access   |
| 27     | CORP | Integrated approach   | 34     | HOSP | Hospital/Healthcare Complex  |
| 29     | CORP | Collaboration from partners   | 40     | HOSP | Access to hospitals  |
| 31     | CORP | Good community HC providers   | 41     | HOSP | Competitive hospitals in the city  |
| 31     | CORP | Infrastructure strong   | 5      | HSP  | Hospice Care   |
| 36     | CORP | Collaborative   | 10     | HSP  | Home Care and Hospice  |
| 38     | CORP | Recent focus on community wide wellness                                   | 28     | HSP  | Access and excellent hospice services  |

# Wave #3 CHNA - Shawnee County KS

## Town Hall Conversation - Strengths (White Cards) N= 56

| Card # | C1    | Today: What are the strengths of our community that contribute to health?      | Card # | C1   | Today: What are the strengths of our community that contribute to health? |
|--------|-------|--|--------|------|---|
| 28     | IM    | Emergency medicine   | 37     | QUAL | Quality healthcare  |
| 28     | INSU  | Uninsured rate decreasing  | 38     | QUAL | Quality healthcare  |
| 19     | KID   | Activities and programs for school-aged  | 43     | QUAL | Good healthcare   |
| 22     | KID   | Early childhood education  | 1      | REC  | Sidewalks- more walkable  |
| 32     | KID   | Early childhood education  | 9      | REC  | Improving bicycles/walking facilities                                     |
| 4      | LIB   | One public library   | 11     | REC  | Biking Initiatives  |
| 9      | MRKT  | Better awareness of the community as to what health initiatives need attention | 12     | REC  | Parks and Rec   |
| 12     | MRKT  | Health' being dicussed in more arenas  | 15     | REC  | Metro bikes   |
| 19     | MRKT  | Recognition of Health Problems   | 15     | REC  | Glow Ride   |
| 34     | MRKT  | Awareness  | 15     | REC  | Bikefest  |
| 35     | MRKT  | Awareness of needs   | 16     | REC  | Walking and bike trails   |
| 37     | MRKT  | Awareness of needs   | 16     | REC  | Public parks/lake   |
| 11     | NURSE | WU School of Nursing   | 18     | REC  | Bikes for public use  |
| 40     | NURSE | Nursing schools  | 20     | REC  | Parks and Rec   |
| 41     | NURSE | Medical and nursing schools in the area  | 21     | REC  | Strong Parks and rec  |
| 9      | NUTR  | Heartland Healthy Neighborhoods  | 22     | REC  | Access to active environments   |
| 11     | NUTR  | Fresh food giveaways   | 23     | REC  | Parks and rec department  |
| 31     | NUTR  | Good employees providing food/meds   | 25     | REC  | Increased focus on importance of outdoor activities                       |
| 8      | OBG   | Outreach to pregnant mothers   | 31     | REC  | Parks and Rec strong  |
| 1      | OTHR  | Kell   | 32     | REC  | Bike and walking trails   |
| 2      | OTHR  | Overall effort/Adapting to change  | 33     | REC  | Access to outdoor activities  |
| 11     | OTHR  | Valeo  | 34     | REC  | Parks   |
| 11     | OTHR  | Heat up Topeka   | 36     | REC  | Parks and trail system  |
| 19     | OTHR  | Good people  | 42     | REC  | Park system and heat up Topeka  |
| 20     | OTHR  | People   | 28     | SNUR | Schools offering screenings/services                                      |
| 21     | OTHR  | Momentum 2022  | 1      | STFF | Providers   |
| 22     | OTHR  | Grade school/high school education   | 3      | STFF | Number of workers in facilities   |
| 23     | OTHR  | Engaged residents  | 7      | STFF | Great healthcare providers in Topeka                                      |
| 23     | OTHR  | Including East Topeka more in conversation                                     | 12     | STFF | Providers   |
| 26     | OTHR  | Schools access to education  | 36     | STFF | Increase in number of providers   |
| 27     | OTHR  | Ability to be nimble   | 39     | STFF | Incredibly giving medical community                                       |
| 27     | OTHR  | Innovative models targeted   | 40     | STFF | Providers, physicians, midlevel access                                    |
| 27     | OTHR  | Access to education  | 13     | TOB  | Tobacco use < 20% adult populations                                       |
| 29     | OTHR  | Education available  | 36     | TOB  | Tobacco 21  |
| 30     | OTHR  | USD501-USD   | 14     | TRAN | Metro transportation plan   |
| 31     | OTHR  | Schools are strong   | 27     | TRAN | Transportation  |
| 36     | OTHR  | Backpack Programs  | 18     | URG  | Better urgent care utilization  |
| 36     | OTHR  | # of nonprofit/agencies support  | 28     | URG  | Primary care/urgent care  |
| 13     | PHAR  | Pharmacy services  | 41     | URG  | Branching out w/urgent care centers                                       |
| 19     | POP   | Not overly populated   | 18     | VACC | Immunizations   |
| 23     | POP   | SV more toward Population health   | 8      | VET  | Access to care for veterans   |
| 25     | POP   | Small per capita population  | 30     | VET  | VA  |
| 5      | PRIM  | Using doctors office and urgent care   | 34     | VET  | Service for Veterans  |
| 9      | PRIM  | More primary care options for patients   | 18     | VIO  | Human trafficking screening trial   |
| 29     | QUAL  | Experience of health workers   | 42     | WELL | Wellness nights in schools  |
| 33     | QUAL  | People care  |        |      |   |

# Wave #3 CHNA - Shawnee County KS

## Town Hall Conversation - Weakness (Color Cards) N= 56

| Card # | C1  | Today: What are the weaknesses of our community that contribute to health?             | Card # | C1    | Today: What are the weaknesses of our community that contribute to health?      |
|--------|-----|--|--------|-------|---|
| 38     | ACC | Access to Med Assisted Treatment   | 26     | BH    | More mental health services   |
| 2      | ACC | Availability   | 5      | BH    | Need further mental health care and community discussion of mental health needs |
| 43     | ACC | Awareness of what is available   | 7      | BH    | Need more behavioral health services and options                                |
| 1      | ACC | Education on how health system is accessed   | 20     | BH    | Preventative services for mental health   |
| 40     | ACC | Equity of access   | 28     | BH    | Shortage of Mental Health Services  |
| 22     | ACC | Expand Medicaid would help w/ healthcare access  | 13     | BH    | The number of psychiatrists in the area   |
| 3      | ACC | Health Equity  | 11     | BRST  | % of WIC women breastfeeding  |
| 35     | ACC | Health Literacy  | 8      | BRST  | Breast Feeding  |
| 42     | ACC | Improved access to care  | 9      | CANC  | Heart and Cancer Diseases Morality Rate   |
| 22     | ACC | Move access in S central/s east Topeka to providers                                    | 2      | CARD  | Hypertension  |
| 1      | AGE | Care for fairly Healthy Ederly   | 36     | CHRON | Chronic Pain Management   |
| 2      | AGE | Perception? Delivery of healthcare services for older adults                           | 28     | CHRON | Outreach to people that are not seeking service until they become chronic       |
| 2      | ALC | Drinking and Driving   | 32     | CHRON | Resources for care coordination education on management of chronic disease      |
| 31     | ALL | Access to healthy living options   | 28     | CLIN  | Access to free clinics  |
| 44     | ALL | Healthcare services that need to be improved/changed                                   | 30     | CLIN  | Lack of free clinics  |
| 16     | BH  | Access to mental health services   | 1      | COMM  | Collaboration with Community Health Center                                      |
| 20     | BH  | Access to mental health services   | 30     | COMM  | Communication   |
| 18     | BH  | Better mental health access  | 32     | COMM  | Increase awareness and collaboration of services                                |
| 44     | BH  | Community approach to managing mentally ill  | 3      | COMM  | Professionals working better together   |
| 13     | BH  | Community based behavioral health services   | 16     | DENT  | Affordable dental access to care for adults                                     |
| 2      | BH  | Depression   | 30     | DENT  | Dental access   |
| 10     | BH  | Depression need to decrease in community   | 39     | DENT  | Dental Services   |
| 9      | BH  | Depression Rate  | 17     | DENT  | Gap fam plan afford dental care, insurance(weight loss)                         |
| 27     | BH  | Improved opportunities for mental health/suicide                                       | 22     | DERM  | More dermatology  |
| 12     | BH  | Increased access to mental healthcare in places other than mental health center        | 29     | DRUG  | A better understanding of opiod addiction                                       |
| 1      | BH  | Increased availability to MH services  | 33     | DRUG  | Drug Abuse  |
| 28     | BH  | Lack for support structure for stressed kids   | 8      | DRUG  | Drugs   |
| 11     | BH  | Lack of mental health perception is too high   | 32     | DRUG  | Medication assisted tax on opiods   |
| 29     | BH  | Lack of secure mental health facility  | 3      | DRUG  | Opiod Initiative  |
| 29     | BH  | Lows for involuntary commitments should allow for more of the people we find in crisis | 35     | DRUG  | Substance abuse   |
| 8      | BH  | Mental Health  | 14     | DRUG  | Substance Use   |
| 14     | BH  | Mental Health  | 23     | ECON  | Economic development- help bring kids up with food and shelter they need        |
| 35     | BH  | Mental Health  | 29     | EMS   | Lack of narcon for first responders   |
| 40     | BH  | Mental Health  | 8      | FAM   | Family Planning   |
| 34     | BH  | Mental Health access   | 14     | FAM   | Family Planning   |
| 43     | BH  | Mental health access   | 16     | FAM   | Family Planning services  |
| 31     | BH  | Mental health care   | 42     | FINA  | ACA not helpful with high deductibles   |
| 10     | BH  | Mental Health need to get better   | 1      | FINA  | Lower Cost Options  |
| 23     | BH  | Mental Health services that actually work and don't mask other issues                  | 4      | FIT   | Better exercise- active living options  |
| 17     | BH  | Mental Healthcare  | 15     | FIT   | Black/Latino representation/ access to health and fitness                       |
| 41     | BH  | MH access  | 34     | FIT   | Encouraging exercise policy, culture and infrastructure                         |
| 24     | BH  | More mental health services  | 15     | FIT   | Improved access for transgender person to health and fitness                    |

# Wave #3 CHNA - Shawnee County KS

## Town Hall Conversation - Weakness (Color Cards) N= 56

| Card # | C1    | Today: What are the weaknesses of our community that contribute to health?                          | Card # | C1   | Today: What are the weaknesses of our community that contribute to health?   |
|--------|-------|---|--------|------|--|
| 27     | FIT   | Improved opportunities for community fitness programs   | 35     | NUTR | Healthy food choices   |
| 4      | FIT   | Poor exercise habits  | 38     | NUTR | Helping to access food   |
| 26     | GOV   | Police  | 21     | NUTR | Work with at risk families for healthy food choices  |
| 9      | HH    | Happy with Home Health  | 27     | NUTR | Safe community gardens   |
| 43     | HOUS  | Address root cause of violent crimes  | 5      | OBES | Adult obesity is troubling, infrastructure needs development   |
| 24     | HOUS  | Affordable housing  | 11     | OBES | Adult obesity is troubling, infrastructure needs development   |
| 32     | HOUS  | Affordable housing  | 7      | OBES | Decrease obesity rates among children  |
| 38     | HOUS  | Affordable housing  | 8      | OBES | Obesity  |
| 43     | HOUS  | Cleaning up the trash/abandoned houses  | 33     | OBES | Obesity  |
| 43     | HOUS  | Safety through zip codes  | 36     | OBES | Obesity  |
| 11     | INSU  | Can affordable healthcare insurance be changed at county level beyond lobbying efforts              | 31     | OBES | Obesity rate   |
| 31     | INSU  | Change uninsured rate   | 2      | OBES | Rate of obesity in adult population  |
| 21     | INSU  | Expand Medicaid   | 18     | OBG  | Babies DCR placement   |
| 6      | INSU  | Health care services/specialists can be hard to access for uninsured/underinsured outside of Topeka | 4      | OBG  | Sex Education..unintended pregnancy is ridiculous  |
| 12     | INSU  | Increased access to healthcare for those who are under/uninsured                                    | 41     | OTHR | Accessible healthy lifestyle option  |
| 16     | INSU  | Insurance covered weight loss   | 3      | OTHR | Adapting to consumerism  |
| 42     | INSU  | Lack of health insurance  | 38     | OTHR | Care coordination available  |
| 41     | INSU  | Quality of health insurance   | 30     | OTHR | Ethnic Unity   |
| 28     | INSU  | Uninsured/underinsured  | 15     | OTHR | Family receiving subsidised school meals   |
| 1      | INSU  | Use of safety net by uninsured/underinsured   | 32     | OTHR | Focus on reducing suffering inequality   |
| 34     | KID   | Access to quality childcare   | 2      | OTHR | More Single Parent Homes   |
| 28     | KID   | Educational need to underprivileged people  | 19     | OTHR | Single mom increasing  |
| 31     | KID   | Improve childcare   | 40     | POC  | Poverty  |
| 36     | KID   | Improve children  | 41     | POP  | Awareness of population  |
| 26     | KID   | Kids; stability of families   | 17     | POP  | Retain population  |
| 35     | KID   | Reduce adverse child events   | 1      | POV  | Better address causes of poverty   |
| 17     | LOY   | Loyalty to community  | 2      | POV  | Execution of targeted plan to increase overall health and welfare of single parent families living at or below national poverty levels |
| 20     | LOY   | Loyalty to community  | 19     | POV  | homelessness not well addressed  |
| 37     | MRKT  | Meet consumers 'right where they are'   | 35     | POV  | Homelessness/Safe housing  |
| 39     | NURSE | APRN's need ability to practice full scope and be appropriately paid                                | 21     | POV  | Improve workforce jobs available at living wage  |
| 24     | NUTR  | Access to healthy food  | 4      | POV  | Low number of nursing by mothers in poverty  |
| 43     | NUTR  | Eliminate food deserts  | 26     | POV  | Need to lessen rate of poverty   |
| 21     | NUTR  | Expand healthy food alternatives  | 25     | POV  | Poverty  |
| 4      | NUTR  | Few restaurants with healthy food options   | 42     | POV  | Poverty  |
| 8      | NUTR  | Food Desert   | 8      | POV  | Poverty  |
| 25     | NUTR  | Food Desert   | 41     | POV  | Services and information of poverty population   |
| 17     | NUTR  | Food insecurities   | 6      | PREV | More community education/activities for disease prevention   |
| 19     | NUTR  | Food insecurity   | 17     | PREV | Preventative services  |
| 36     | NUTR  | Food insecurity   | 1      | PRIM | Primary Care   |
| 34     | NUTR  | Food insecurity/encourage healthy food options  |        |      |  |

# Wave #3 CHNA - Shawnee County KS

## Town Hall Conversation - Weakness (Color Cards) N= 56

| Card # | C1   | Today: What are the weaknesses of our community that contribute to health? | Card # | C1   | Today: What are the weaknesses of our community that contribute to health? |
|--------|------|--|--------|------|--|
| 2      | PSY  | Psychiatry   | 5      | TRAN | Need transportation connecting into the county, lack of transit            |
| 37     | QUAL | Build on strengths   | 32     | TRAN | Transportation embedded access to care for children                        |
| 5      | REC  | Biking and safe walking facilities for community, not just recreation      | 43     | TRAN | Transportation   |
| 17     | SMOK | Smoke/Drug   | 28     | TRAN | Transportation to healthcare   |
| 18     | SMOK | Smoking, drug use  | 13     | TRAN | Transportation to medical services   |
| 34     | STD  | STD Prevention   | 26     | TRAN | Transportation to medical services   |
| 8      | STD  | STD's  | 25     | TRAU | Trauma   |
| 22     | STD  | STI education and prevention   | 18     | VACC | Newborn flu visit  |
| 36     | STD  | STI education and prevention   | 17     | VACC | Newborn Flu visits   |
| 15     | SUIC | Better suicide prevention  | 3      | VET  | Support for Veterans   |
| 2      | SUIC | Suicide  | 39     | VIO  | Greater focus on prevention of violence                                    |
| 39     | SUIC | Suicide  | 18     | VIO  | Physical Abuse- violence, murders  |
| 10     | SUIC | Suicide Rates need to go down  | 42     | VIO  | Safety   |
| 42     | SUIC | Suicide Rates need to go down  | 17     | VIO  | Violence   |
| 32     | SUIC | Suicide/Mental Health  | 28     | WELL | Information placed before people on how to stay healthy                    |
| 8      | TPRG | Teenage Pregnancy  | 26     | WELL | More health education  |
| 28     | TPRG | Teenage Pregnancy education  |        |      |  |

## Wave #3 CHNA - Shawnee County KS

### Town Hall Conversation - Define " A Healthy Community" N= 56

| Card # | C1  | Today: What are the strengths of our community that contribute to health?  | Card # | C1    | Today: What are the strengths of our community that contribute to health?  |
|--------|-----|--|--------|-------|--|
| 14     | ACC | A balance- having access to affordable and equitable healthcare and support with a combination of state/county funding and community volunteer group | 19     | BH    | Access to mental health service  |
| 35     | ACC | A healthy community is one that had available medical resources and prmotes lifestyles that encourage a balance of healthy diet and exercise         | 43     | BH    | Adequate mental health services  |
| 38     | ACC | A healthy community is one where all backgrounds have access to what they need to be healthy (mental, physical and spiritual)                        | 30     | BH    | Comprised of the entire balance of mind-body and spirit- Maslow's Hierarchy  |
| 18     | ACC | Access to care   | 11     | BH    | Equity in seeking treatment for physical and mental illness  |
| 17     | ACC | Access to education and awareness of medical and prevention  | 21     | BH    | Feel well, act well, be well and live well   |
| 26     | ACC | Access to health   | 8      | BH    | Help available with mental care to improve mental health   |
| 16     | ACC | Access to healthcare for all   | 5      | BH    | Low depression   |
| 2      | ACC | Access to healthcare services  | 18     | BH    | Low depression   |
| 34     | ACC | Access to healthful and culturally acceptable opportunities  | 36     | BH    | Mental and physical healthcare   |
| 27     | ACC | Access to services   | 34     | BH    | Mental healthcare  |
| 29     | ACC | Active residents willing and able to seek care and that care is accessible and affordable  | 19     | BH    | Programs to care for mentally ill, elderly and impoverished  |
| 23     | ACC | Affordability/Access regardless of pay   | 33     | CHRON | A community that is without chronic illness, homelessness, and without vast behavioral health needs  |
| 10     | ACC | Affordable access to healthcare  | 10     | CHRON | Low Chronic illness  |
| 12     | ACC | Equal opportunities for all citizens to have and make for their health (self and family)   | 41     | CHRON | Low disease rates  |
| 15     | ACC | Good access to care when needed  | 40     | CHRON | Low statistics per chronic disease and illness   |
| 42     | ACC | Good accessibility to healthcare   | 16     | CHRON | Lower mortality rate and disease rate  |
| 37     | ACC | Health equity- no gaps b/w race, ethnicity, economics etc  | 23     | COMM  | Connection to resources for follow up  |
| 39     | ACC | Healthcare accessibility to all  | 20     | CORP  | A community that does not contain human suffering and fosters relationships to support living  |
| 34     | ACC | One where there are no barriers to receiving needed care for all individuals   | 25     | CORP  | A community that works to achieve common goals towards health problems   |
| 13     | ACC | Where everyone has access to affordable healthcare and services  | 11     | CORP  | A health community is a place where physical activity and active transportation is not only encourage but enabled through consistent built infrastruture, enforcement and support by community partners like law enforcement |
| 26     | AGE | Equity in life expectancy  | 32     | CORP  | A healthy community actively engages a majority of the public with sufficient support and resources to meet physical, emotional and spiritual needs  |
| 41     | AIR | Clean air  | 18     | CORP  | Citizens engaged in community activities and services  |
| 8      | ALC | No alcohol abuse   | 16     | CORP  | Community engagement   |
| 3      | ALL | Access to needed services beyond medical   | 37     | CORP  | Engaged community, high quality of life  |
| 37     | ALL | Health in all policies   | 9      | CORP  | Heals its citizens and promotes good social construct  |
| 34     | ALL | Healthcare   | 24     | CORP  | People feel a sense of community and security that services will help them   |
| 20     | BH  | A community that thrives mind body and soul  | 10     | CORP  | Sense of community   |
| 20     | BH  | Ability to meet Maslow's Hierarchy of Needs  | 43     | DOCS  | Doctors  |
| 17     | BH  | Access to education and awareness of behavior assessment, screening and treatments   | 8      | DRUG  | No drug abuse  |

# Wave #3 CHNA - Shawnee County KS

## Town Hall Conversation - Define " A Healthy Community" N= 56

| Card # | C1   | Today: What are the strengths of our community that contribute to health?                                     | Card # | C1   | Today: What are the strengths of our community that contribute to health?   |
|--------|------|---|--------|------|---|
| 4      | ECON | Community with affordable, reliable resources that meet wide range of needs                                   | 2      | NUTR | Healthy food options  |
| 10     | ECON | Mixed income  | 29     | NUTR | High focus on wellness, nutrition and prevention of illness and ailments  |
| 31     | ECON | Strong employment and income stability  | 15     | NUTR | Physical needs are being met- most adults have healthy diet and exercise habits   |
| 1      | ECON | Vibrant Economic Structure to support wages for adults to be able to live above the national poverty level    | 8      | OBG  | No unintended pregnancy   |
| 34     | FAC  | Physical environment  | 40     | OTHR | #1 ranking among county in Kansas   |
| 17     | FIT  | Access to education and awareness of healthy exercise   | 25     | OTHR | A community that provides education and political climate   |
| 8      | FIT  | Active community that gets enough exercise, keeping blood pressure, lipids and diabetes low                   | 27     | OTHR | Citizens safe   |
| 3      | FIT  | Addresses physical, emotional and spiritual care  | 35     | OTHR | A shared belief in personal responsibility coupled with a drive to help others  |
| 3      | FIT  | Creates environment that promotes physical mobility/walkability   | 39     | OTHR | Basic needs of life (food, shelter)   |
| 18     | FIT  | Decreased obesity   | 19     | OTHR | Choices for spiritual worship   |
| 2      | FIT  | Emphasis on physical activities and spiritual support   | 22     | OTHR | Good employment settings, good employees  |
| 30     | FIT  | Exercise and fitness  | 10     | OTHR | High quality schools  |
| 5      | FIT  | Low obesity rate  | 10     | OTHR | Low crime neighborhoods   |
| 34     | FIT  | Physical activity   | 42     | OTHR | Maslow's Hierarchy of Needs   |
| 18     | FIT  | Physically active   | 36     | OTHR | One that is vibrant- our people are able to live their most fulfilling life   |
| 22     | H2O  | Clean water, air  | 34     | OTHR | One where people are engaged in their own health and feel responsible for maintaining their health                      |
| 41     | H2O  | Clean water, air  | 34     | OTHR | Spiritual/ faith community  |
| 26     | HOUS | Access to affordable housing  | 31     | OTHR | Strong in faith and spiritual activities  |
| 36     | HOUS | Affordable housing  | 18     | POV  | Low poverty   |
| 42     | HOUS | Housing, food and shelter   | 41     | POV  | Low poverty rates   |
| 13     | HOUS | Quality affordable housing  | 5      | PREV | Low preventable diseases and mortality rate   |
| 28     | HOUS | Safe Housing  | 39     | PREV | preventative measures accessible to all   |
| 34     | HOUS | Shelter/housing   | 31     | QUAL | A healthy community is meeting or exceeding benchmark data on health measures   |
| 43     | KID  | Childcare   | 1      | QUAL | Adequate public and private health services to support the needs of individuals, families                               |
| 26     | KID  | Low infant mortality rate   | 28     | QUAL | Health literacy   |
| 7      | MRKT | Awareness of all or most services provided and how to gain access to services to maintain health and wellness | 27     | QUAL | Health outcomes demonstrate this  |
| 30     | NUTR | A health community is a population made up of all ages that have access to nutritional food items             | 24     | QUAL | People who have a safe place to live, have access to food, work income, healthcare and mental health services as needed |
| 17     | NUTR | Access to education and awareness of food   | 19     | QUAL | Quality healthcare  |
| 43     | NUTR | Access to food  | 23     | QUAL | Respect for the consumer  |
| 28     | NUTR | Access to healthy food  | 6      | QUAL | The community recognizes groups/people that are struggling with health issues and find ways to assist                   |
| 19     | NUTR | Easy access to groceries  | 22     | REC  | Access to greenspace, recreation and exercise   |
| 34     | NUTR | Food  | 16     | REC  | Access to health activities- bike trails  |
| 41     | NUTR | Food security   | 13     | REC  | Equal access to leisure activities  |
| 16     | NUTR | Healthy food available  | 19     | REC  | Outdoor physical activities/events  |
|        |      |   | 15     | REC  | Plenty of opportunities to get outside  |

## Wave #3 CHNA - Shawnee County KS

### Town Hall Conversation - Define " A Healthy Community" N= 56

| Card # | C1   | Today: What are the strengths of our community that contribute to health? | Card # | C1   | Today: What are the strengths of our community that contribute to health?   |
|--------|------|---|--------|------|---|
| 19     | REC  | Robust neighborhoods with associated parks, pools etc.                    | 16     | TRAN | Transportation Available  |
| 10     | REC  | Walkable cities   | 22     | VIO  | Low violence/crime  |
| 5      | SMOK | Low smoker rate   | 43     | WELL | A community with access to appropriate resources, the knowledge and training to know how and where to go for services |
| 43     | SPEC | Specialists   | 36     | WELL | Access to good education  |
| 22     | TOB  | Low tobacco/alcohol   | 6      | WELL | All members of the community have the tools, resources, education and opportunities to live a health life.            |
| 37     | TOB  | Tobacco free/active environment   | 9      | WELL | Educates citizens   |
| 10     | TRAN | Good public transportation  | 34     | WELL | Education   |
| 41     | TRAN | Good transportation options   | 18     | WELL | Higher education level  |
| 23     | TRAN | Provides easy access to healthcare via transportation and flexible hours  | 3      | WELL | Promote wellness vs episodic care   |

## Shawnee County KS Wave #3 2018 CHNA

| #  | What is your definition of a "Healthy Community" ? (Be specific)  |
|----|---|
| 1  | A Community That Has Access To Essential Programs And Services That Are Affordable And Easy To Access. Infrastructure That Allows For Access  |
| 2  | A Community That Has Access To Quality, Affordable Healthcare With A Focus On Preventative Care. A Healthy Community Is Active, Has Safe Access To Recreational Areas, And Has Access To Grocery Stores With Fresh Produce And Other Healthy Options          |
| 3  | A Community That Has An Overall Health That Is Thought To Be Substantial. The Percentage Of People Who Have Ability To Afford Healthcare And Has Opportunities To Receive Decent Care Is High.  |
| 4  | A Community That Has Control Over Infectious Disease, Access To Preventative And Curative Health Care, And Resources To Maintain A Healthy Lifestyle.   |
| 5  | A Community That Has Equal Access To Health Services + All Of The Above   |
| 6  | A Community That Members Have Access For Any Healthcare Need. The Environment Is Full Of Waste And Hazardous Materials.   |
| 7  | A Community That Supports And Recognizes The Needs Of All Citizens And Works Toward Filling Gaps.   |
| 8  | A Community Where People Feel Safe, Have Access To Services And Access To Leisure Activities  |
| 9  | A Community Where Resources Are Available To Those Who Need It. Also Promotes The Well Being Of Everyone Not Just Those Written A Certain Area.   |
| 10 | A Community Where Theres Places To Exercise, Bike, Walking Trail, Outdoor Activities For Children And Families. Also A Possible 24/7 Clinic To Help Decrease The # Of Er Visits. A Community Is Healthy Where The Outside Promotes Residents To Get Out More. |
| 11 | A Healthy Community Has Access To Affordable And Quality Health Care  |
| 12 | A Healthy Community Is A Community That Focuses On The Prevention Of Disease And Resources Necessary To Take Care Of Disease. A Healthy Community Is A Community That Is Able To Advocate And Receive The Help That It Needs.                                 |
| 13 | A Healthy Community Is A Community That Meets The Needs Of The Community And Leads It To Physical, Mental, Emotional, And Spiritual Wellness  |
| 14 | A Healthy Community Is A Group Of Individuals That Has Access To All Health Services And Are Aware Of Their Resources To Better, Improve Their Health (Mental, Physical, Spiritual).  |
| 15 | A Healthy Community Is One In Which All Citizens Have Access To The Assistance They Need Regardless Of Income Or Other Status. This Assistance Could Be In Any Category As Stated In The Above Sections   |
| 16 | A Healthy Community Is One That Has Access Quality Medical Care, Affordable Health Insurance, And Access To The Items That People Or Families Need To Survive.  |
| 17 | A Healthy Community Is One That Has Necessary Services For Its People. These Include Clean Water, Electricity, Trash Service, Health Care, Etc.   |
| 18 | A Healthy Community Is One That Has Residents Who Are Engaged And Proud To Live Here. A Community Who Wants To Make It A Safe Place To Raise A Family And Support Neighbors And Businesses  |

## Shawnee County KS Wave #3 2018 CHNA

| #  | What is your definition of a "Healthy Community" ? (Be specific)  |
|----|---|
| 19 | A Healthy Community Means Having Access To Quality Health- Care, Education, And Jobs, And Low Crime Rates So People Feel Safe.  |
| 20 | A Place Where Resources Are Readily Available And Affordable For All  |
| 21 | Access And Encouragement To Utilize Health Services At An Affordable Cost.  |
| 22 | Access And Utilization Of Health Care Services. Healthy Food Options. Supportive Education System. Access To Transportation And Safe Housing.   |
| 23 | Access To Quality Affordable Care And Prevention Of Preventable Problems  |
| 24 | Access, Resources, Preventative Measures Taken More Than (?)  |
| 25 | Accessible Health Care, Clean Water And Air, Safe Community/ Housing, Access To Schools, Access To Grocery Stores (Healthy Food), Support Of The City   |
| 26 | Accessible, Affordable Healthy Care, Equality Public Health Services.   |
| 27 | Clean Air, Water, Crime Free, We Need Clinics In The Town Of Silver Lake  |
| 28 | Community Stakeholder Responses   |
| 29 | Excellent Schools With Excellent Results; Safe Neighborhoods; Supportive Families; Community Spirit/ Connections; Fresh Foods   |
| 30 | Having Correct Resources To Use, Clean And Safe Community, And Places To Improve Health Care.   |
| 31 | Health Equity For All Citizens  |
| 32 | Healthy Communities Have A Low Disease Rate. They Utilize Preventative Care And Primary Care Doctors  |
| 33 | I Think A Healthy Community Involves People Getting Better With All Types Of Illness/Disease. A Community That Has Multiple Choices For All Resources And Workers Committed To Helping People   |
| 34 | Low Crime, High Employment, Access To Mental Health Care.   |
| 35 | My Definition Of A Healthy Community Is One That Provides Education And Preventative Care To The Entire Community. As Well As Having Access To All Medical Needs For The Community  |
| 36 | One In Which There Are Several Options For Fresh Produce. Affordable Groceries, Clinics/ Hospitals Available And A Safe Place For People To Live.   |
| 37 | One That Has A Community Of People Whom Support One Another And Are Educated On Health And Know How And When To Seek It   |
| 38 | One That Has Access To Places That Offer Fresh Foods Such As Local Markets And Community Gardens. Having Outdoor Recreation Such As Trails, Groups, Clean & Affordable Recreation Centers   |
| 39 | One With Access To Healthcare Within 2 Miles, Many Walking/Biking Trails, Frequent Community Gatherings. Farmers Market, Affordable Fresh/Healthy Foods, Neighbors Who Help Neighbors When Needed, Not A Lot Of Crime, Children Able To Walk Down The Street Without Parents Worrying |
| 40 | One With Equitable Access To Health Services, Education, Healthy Food, Employment, Etc. And Where Residents Can Come Together In Supportive And Positive Ways.  |
| 41 | Opportunities For All To Make Healthy Life Choices For Themselves And Their Families  |
| 42 | People Being Active In Their Own Healthcare. People Seeking Healthcare And Eating Healthy And Being Active. Having Necessary Resources Throughout A Community   |

## Shawnee County KS Wave #3 2018 CHNA

| #  | What is your definition of a "Healthy Community" ? (Be specific)  |
|----|---|
| 43 | People Knowing What They Have Access To And Being Able To Get Access To Those Things. Equality In Things Provided As Well. For Ex. Why Did People In This Neighborhood Not Know About This? People Not Being Left Behind In A Way Is What Also Comes To Mind. |
| 44 | Resources Available And Easy To Access To: Parks, Sidewalks, Bike Lanes, Clean, Safe, Food, Clean Water, Healthcare   |
| 45 | Resources Available To Everyone And People Taking Initiative And Care Of Their Lives  |
| 46 | Resources Should Be Easily Accessed And Available To Encourage The Community To Seek In Healthy Habits And Lifestyles.  |
| 47 | The People Are Aware Of The Resources That Surround Them For Their Health. That They Have Affordable Access To Transportation (Considering My Neighborhood Is In A Big City.) That Drug Addiction Is Decreased Along With The Crime Rate.                     |
| 48 | Using Resources; Taking Preventative Action Such As Immunizations; Free From Disease  |
| 49 | Well Educated, Employed, Good/Safe Housing, Low Crime, Access To Quality Healthcare.  |
| 50 | Where There Is Access To All Aspects Of A Persons Healthcare Needs, Taking Into Account Financial Barriers.   |

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## c) Public Notice & Requests

[VVV Consultants LLC]



For more information contact:  
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Craig Barnes, Division Manager of Community Health Outreach and Planning  
Shawnee County Health Department  
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To schedule an interview contact:  
Rebecca Witte, Communications Specialist Media Relations  
Stormont Vail Health  
[rwitte@stormontvail.org](mailto:rwitte@stormontvail.org)  
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## **Public Feedback Needed - Stormont Vail Health and the Shawnee County Health Department Announce Work to Begin on Shawnee County Community Health Needs Assessment**

(Topeka, Kan., July 11, 2018) – Improving the health of our community is the number one priority for health professionals in Shawnee County. To better address the needs of the community, Stormont Vail Health and the Shawnee County Health Department (SCHD) need your input. We will be collaborating to perform a Community Health Needs Assessment (CHNA) for the residents of Shawnee County, with the goal to understand the scope of wellness in the community and the challenges in reaching optimal health.

“We hope that all community members will take advantage of this opportunity to provide input into the future of health care delivery in our community,” said Tracy O’Rourke Senior Vice President and Chief Strategy Officer at Stormont Vail Health.

“This work is vital to determine the health direction for our county as we create the next Community Health Improvement Plan,” said Linda Ochs, Director for Shawnee County Health Department.

Public input is important to understanding the needs in the community. The public is invited to provide feedback through a survey and town hall meetings.

The survey, available in both English and Spanish, asks questions about health needs for individuals, families and the community. The survey should take approximately 10 minutes to complete and all responses are confidential.

English: [https://www.surveymonkey.com/r/ShawneeCo\\_CHNA](https://www.surveymonkey.com/r/ShawneeCo_CHNA)

Spanish: [https://www.surveymonkey.com/r/ShawneeCo\\_CHNASpanish](https://www.surveymonkey.com/r/ShawneeCo_CHNASpanish)

You can also find the survey on Stormont Vail's [website](#) and social media accounts (Facebook, Twitter and LinkedIn), as well as SCHD's [website](#). Please provide your feedback by Friday, August 31, 2018.

You are also invited to share your opinions and feedback at our neighborhood roundtable discussions. All members of the community are welcome and encouraged to attend. These sessions will be held:

- Tuesday, Sept. 11 at 5:30-7:00pm at Avondale East NET Center; 455 SE Golf Park Blvd, Topeka, KS 66605
- Thursday, Sept. 13 at 11:30am-1:00pm at Silver Lake United Methodist Church; 204 Madore St, Silver Lake, KS 66539
- Thursday, Sept. 13 at 5:30-7:00pm at Oakland Community Center; 811 NE Poplar, Topeka, KS 66616

Feedback from all neighborhood roundtable discussions will be combined to create a comprehensive voice of the community at our Shawnee County town hall, which will be held at:

- Thursday, Sept. 27 at 11:30am-1:00pm at Shawnee County Health Department; 2600 SW East Circle Drive, Topeka, KS 66606

The sessions will be facilitated by Vince Vandelaar, MBA (VVV Consultants LLC, an independent research firm from Olathe, KS). If you have any questions about CHNA activities, please contact either Annie Schilling at 785-354-5160 or Craig Barnes at 785-251-5612.

**About Stormont Vail Health:**

Stormont Vail Health is a nonprofit integrated health care system that has been serving the health care needs of northeast Kansas for more than 130 years. It is comprised of Stormont Vail Health, a 586-bed acute care hospital, and Cotton O'Neil Clinic, a multi-specialty physician group with more than 250 physicians. More than 4,800 employees provide care and support services for patients in the hospital and 27 other locations, including the Cotton O'Neil Heart Center, Cancer Center, Diabetes & Endocrinology Center, Digestive Health Center, Pediatrics clinics and multiple regional primary care clinics. Stormont Vail Health is committed to its mission of improving the health of the community by providing high quality, compassionate care with state-of-the-art equipment in convenient, comfortable facilities for patients and families.

**About Shawnee County Health Department:**

The Shawnee County Health Department's vision is "Leading the way to a healthier Shawnee County" and we are dedicated to protecting health in the community by providing prevention, education, and health care services. Our philosophy is to be committed to conducting business with integrity. The Shawnee County Health Department is respectful and compassionate in meeting the needs of others in our community. Every employee is empowered to actively contribute to the success of the Health Department and the community.

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# EMAIL >>>>

From: Tracy O'Rourke and Linda Ochs

To: Shawnee County Members/Community Leaders

Date: July 23, 2018

Subject: CHNA Community Feedback Survey Request

Improving the health of our community is the number one priority for health professionals in Shawnee County. To better address the needs of the community, Stormont Vail Health and the Shawnee County Health Department (SCHD) need your input. We will be collaborating to perform a Community Health Needs Assessment (CHNA) for the residents of Shawnee County, with the goal to understand the scope of wellness in the community and the challenges in reaching optimal health.

Your input is vital to this conversation. We developed a short online survey, available in both English and Spanish, to get feedback from you about health needs affecting you and your family. It will take less than 10 minutes, and all responses are confidential.

English: [https://www.surveymonkey.com/r/ShawneeCo\\_CHNA](https://www.surveymonkey.com/r/ShawneeCo_CHNA)

Spanish: [https://www.surveymonkey.com/r/ShawneeCo\\_CHNASpanish](https://www.surveymonkey.com/r/ShawneeCo_CHNASpanish)

Thank you in advance for your time and support in participating with this important request. You can also find the survey on Stormont Vail's [website](#) and social media accounts (Facebook, Twitter and LinkedIn), as well as SCHD's [website](#). Please provide your feedback by Friday, August 31, 2018.

You are also invited to share your opinions and feedback at our neighborhood roundtable discussions. All members of the community are welcome and encouraged to attend. These sessions will be held:

- Tuesday, Sept. 11 at 5:30-7:00pm at Avondale East NET Center; 455 SE Golf Park Blvd, Topeka, KS 66605
- Thursday, Sept. 13 at 11:30am-1:00pm at Silver Lake United Methodist Church; 204 Madore St, Silver Lake, KS 66539
- Thursday, Sept. 13 at 5:30-7:00pm at Oakland Community Center; 811 NE Poplar, Topeka, KS 66616

Feedback from all neighborhood roundtable discussions will be combined to create a comprehensive voice of the community at our Shawnee County town hall, which will be held at:

- Thursday, Sept. 27 at 11:30am-1:00pm at Shawnee County Health Department; 2600 SW East Circle Drive, Topeka, KS 66606

The sessions will be facilitated by Vince Vandehaar, MBA (VVV Consultants LLC, an independent research firm from Olathe, KS). If you have any questions about CHNA activities, please contact either Annie Schilling at 785-354-5160 or Craig Barnes at 785-251-5612.

[Email signature]

# We need your opinion!

Stormont Vail Health and the Shawnee County Health Department (SCHD) need your opinion. We are working together to perform a Community Health Needs Assessment (CHNA) for the residents of Shawnee County. We want to know what you think about the health care services in our community and how easy it is for you to access those services.

## TAKE A SURVEY:

Members of the public are invited to provide their opinions through a survey, available in both English and Spanish.

Access the survey at [stormontvail.org](http://stormontvail.org) or [shawneehealth.org](http://shawneehealth.org).

## ATTEND:

You are also invited to share your opinions at our neighborhood roundtable discussions. All members of the community are welcome and encouraged to attend. These sessions will be held:

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**at Avondale East NET Center**  
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**at Shawnee County Health Department**  
2600 S.W. East Circle Drive, Topeka, KS 66606

RSVPs are requested, but not required, for the roundtables and town hall meeting by calling **(785) 251-5670**.



**Stormont Vail Health**

**Meeting Name:** Community Health Needs  
Assessment: Community Town Hall

**Date:** 9/27/18

**Time:** 11:30-1:00

## Agenda

| <b>Time</b> | <b>Agenda Item</b>   | <b>Owner</b>                  |
|-------------|--|-------------------------------|
| 11:30-11:45 | Kickoff  | Linda Ochs and Austin Jackson |
| 11:45-12:10 | Data Review- County Health Rankings and Resident Perception Survey | Vince Vandehaar               |
| 12:10-12:45 | Community Stakeholder Discussion                                   | Austin Jackson                |
| 12:45-12:55 | Finalize Vote and Determine Areas of Focus                         | Austin Jackson                |
| 12:55-1:00  | Closing  | Austin Jackson and Linda Ochs |

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## d) Primary Research Detail

Neighborhood Roundtables & Online Research

[VVV Consultants LLC]

# CHNA Shawnee Co Neighborhood Roundtables

## Moderator's Guide – 2018

**Group#1** 5:30-7pm - September 11<sup>th</sup>, 2018; **Group#2** 11:30am-1pm - September 13<sup>th</sup>, 2018  
and **Group#3** 5:30-7pm – September 13<sup>th</sup>, 2018

- I. Introductions/Purpose VVV shares (5 mins)**
  - Thank everyone for attending this meeting – make sure they have signed in
  - Share Purpose – To uncover neighborhood HEALTH practices and needs. Specifically explore neighborhood attitudes about health delivery (body, mind, spiritual) quality / outcomes (a Triple AIM focus). Also document what you would like to see improved & discuss any suggested NEW programs / services for your neighborhood.
  - **Roundtable meeting guidelines (Rules):**
    - >Only one person speaks at a time
    - >There are no Right or Wrong answers
    - >Be truthful with responses
    - >Keep your thoughts to point – (Notes are being taken)
  - **Reminder:** This meeting will be observed
- II. Let's Start with INTROs – VVV** Note: If under15 attendees, have ALL introduce themselves 1) First Name, City/Zip, How long you have lived in Topeka & last time you received health care (More than 2 years, 1-2 years, within last year.) If more than 15, have attendees raise hands to intro questions (VVV will handle) (10 mins)
- III. Activity #1 – Record on Color Card (FRONT) .... In your opinion, how would you rate the "Overall Quality" of healthcare delivery in our community?** Use Scale: Very Good, Good, Average, Poor, Very Poor **Ask about "General thoughts on your own personal health" (BACK of card) Is** it improving, the same or declining over past year? Why? Please NO PRIVATE Info! **Share / Discuss Results** (10 mins)
- IV. In your neighborhood is there any overall HEALTH Problems or Concerns – Un-aid Recall?** <WAIT> Probe on Environmental Hazards, Social issues or Economic factors. Document "TOP 3 REASONS FOR POOR HEALTH" – open discussion (20 mins)
- V. Activity #2 – Administer Handout A.** Discuss / Probe Attendee answers focus on TOP box for both Access / Relief sections. Understand any cultural differences. (30 mins)
- VI. Probe what can be changed to improve Shawnee County Health?** Document specifics. (10 mins)
- VII. Closing: Thank all for attending.** Ask ALL to attend THURS 9/27 Town Hall lunch

# Topeka neighborhood health roundtable gathers input for town hall

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Topeka residents gather Thursday evening at Oakland Community Center for a community health roundtable to discuss issues related to the quality of health and access to health services. [Brianna Childers/The Capital-Journal]

**By Brianna Childers [bchilders@cjonline.com](mailto:bchilders@cjonline.com)**

Posted Sep 13, 2018 at 8:24 PM Updated Sep 13, 2018 at 8:24 PM

Community members gathered Thursday at Oakland Community Center to give input on health care in Topeka and their neighborhoods. The community health neighborhood roundtable was the last of three meetings that allowed residents to share their concerns and positive thoughts on the overall health of Topeka, their neighborhoods and access to health services.

The meeting was led by Vince Vandelaar, owner of VVV Consultants LLC, and Austin Jackson, director of strategy and business development at Stormont Vail Health. It was hosted by Stormont Vail and the Shawnee County Health Department.

During the roundtable, Vandelaar gave community members activities to participate in that gave them a chance to express their thoughts on community health. For one activity, attendees were asked to rate the overall quality of their neighborhood and their general thoughts on their personal health.

Topeka Police Chief Bill Cochran said he rated his neighborhood as very good but the overall health of Topeka as average. "In other parts of town, people have to rely on the bus to get to and from health care," Cochran said.

Much of the discussion focused on access and availability of health care. Areas of concern that were brought up included improvement of how information gets out to the public, more Spanish speakers at health services, elder care and more education about health services.

Vandehaar also asked community members to talk about positive aspects of health in their neighborhoods. “I think we have a lot of options here in town, again it’s just access, taking advantage of what’s offered,” said Therese Peterson, of Topeka. “You don’t have to leave to find it, and I think that’s getting better.”

Jackson said the roundtables were focused on getting community input and targeting the voices of specific communities. “We really want to learn what the public perceives as their health issues, what’s keeping them from being healthy,” Jackson said.

Information gathered at all three roundtables held this week will be used for a town hall meeting at 11:30 a.m. Thursday, Sept. 27, at the Shawnee County Health Department. Information gathered from the roundtables and a survey will be discussed, as well as a demographic profile, maternal and infant health profile, and a mortality profile.

# Shawnee Co (KS) CHNA 2018 Roundtables

## Neighborhood Health

Circle your Opinion per line

| # | x | My neighborhood has "ACCESS" to ....   | Strongly Disagree | Disagree | No Opinion | Agree | Strongly Agree |
|---|---|--|-------------------|----------|------------|-------|----------------|
| a |   | dental / eye Care                      | 1                 | 2        | 3          | 4     | 5              |
| b |   | education / skills training            | 1                 | 2        | 3          | 4     | 5              |
| c |   | elderly Care options                   | 1                 | 2        | 3          | 4     | 5              |
| d |   | emotional and family support           | 1                 | 2        | 3          | 4     | 5              |
| e |   | employment to support my family        | 1                 | 2        | 3          | 4     | 5              |
| f |   | family planning                        | 1                 | 2        | 3          | 4     | 5              |
| g |   | health insurance offerings             | 1                 | 2        | 3          | 4     | 5              |
| h |   | mental health / suicide support        | 1                 | 2        | 3          | 4     | 5              |
| i |   | nutritional / fresh foods              | 1                 | 2        | 3          | 4     | 5              |
| j |   | preventative screenings / immunization | 1                 | 2        | 3          | 4     | 5              |
| k |   | quality medical care                   | 1                 | 2        | 3          | 4     | 5              |
| l |   | recreation / exercise opportunities    | 1                 | 2        | 3          | 4     | 5              |
| m |   | safe / affordable housing              | 1                 | 2        | 3          | 4     | 5              |
| n |   | spiritual care                         | 1                 | 2        | 3          | 4     | 5              |
| o |   | transportation services                | 1                 | 2        | 3          | 4     | 5              |

| # | x | My neighborhood needs "RELIEF" from .... | Strongly Disagree | Disagree | No Opinion | Agree | Strongly Agree |
|---|---|--|-------------------|----------|------------|-------|----------------|
| a |   | air / water pollution                    | 1                 | 2        | 3          | 4     | 5              |
| b |   | alcohol / excess drinking                | 1                 | 2        | 3          | 4     | 5              |
| c |   | chronic stress / constant worry          | 1                 | 2        | 3          | 4     | 5              |
| d |   | crime                                    | 1                 | 2        | 3          | 4     | 5              |
| e |   | drug Addiction (e.g., heroin, meth etc.) | 1                 | 2        | 3          | 4     | 5              |
| f |   | drug Addiction (prescription drugs)      | 1                 | 2        | 3          | 4     | 5              |
| g |   | unemployment / under employment          | 1                 | 2        | 3          | 4     | 5              |

What is your definition of a "Healthy Community" ? (Be specific)

# Town hall meeting solicits opinions on health care needs in Shawnee County

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By [Morgan Chilson](#)

THE TOPEKA CAPITAL JOURNAL  
**cjonline.com**

Posted Sep 27, 2018 at 9:01 PM Updated Sep 27, 2018 at 9:01 PM

About 40 people gathered Thursday to offer insight on the state of Shawnee County's health, part of an ongoing process to determine what is needed to better meet the needs of area residents.

The town hall meeting is part of a process, last completed three years ago, organized by Stormont Vail Health and the Shawnee County Health Department, said Austin Jackson, Stormont's director of strategy and business development.

The goal is to prepare a community health needs assessment, and the health leaders already have held three community roundtables and solicited opinions through an online survey.

"What we really want to understand are the health needs of our whole county and our whole community, where we work and where we live," Jackson said. "Today's task is really to get at what are the key things we need to improve. The next step after this is in conjunction with other health care providers and the health department, we're going to be writing a community health improvement plan, so the key strategies moving forward for the next three years to improve health."

Working with facilitator Vince Vandelaar, of VVV Consultants LLC, participants on Thursday shared their opinions on what is working in Topeka and Shawnee County and what isn't. They also got a look at data that highlighted the positives and negatives.

From the well-known statistics about problems with adult obesity to statistics highlighting issues with suicide and sexually transmitted

diseases, those in attendance heard a brief overview of the state of health in the area.

Those in attendance came from a wide variety of positions, including county government leaders, law enforcement, educators and health providers. After hearing the data, they offered their opinions first on defining what a healthy community looks like.

Answers included clean air and water; low disease and poverty rates; equity in life expectancy; low depression rates; and compassion and respect for the consumer.

Strengths, born out by data shared from the online survey, were defined as hospice care, GraceMed and community collaboration. The county's economic development initiative, Momentum 2022, was on the list too.

Health care services or issues that need work included tough topics like suicide rates, better access to mental health care, addressing nutrition knowledge and food insecurity, sex education and the need for affordable housing.

The community health needs assessment completed three years ago is available online at Stormont Vail's website. A similar document will be created from this process.

# Health survey shows obesity as a concern in Shawnee County

## Health survey shows obesity as a...

**KSNT.com** By: McKenzi Davis Posted: Sep 27, 2018 06:17 PM CDT

TOPEKA, KS - In July, the Shawnee County Health Department asked for your input about the health needs in Shawnee County.

The Shawnee County Health Department conducted a Community Health Needs Assessment. The 2018 results show obesity, and mental health are concerns among people in Shawnee County.

Topeka and Shawnee County organizations discussed ways they can help improve the needs of people in Shawnee county. The meeting comes after the recent Community Health Improvement Plans survey. The results show adult obesity rates have remained steady.

"Things that pop up in general for when it comes to obesity is access as an issue," said Shawnee County Health Department Division Manager, Craig Barnes. "And so I know we have great partners at Shawnee County Parks and Recs, that are increasing the trail network. So that's going to be something that will help increase trail accessibility."

It's not just parks. Health organizations and hospitals are also using the results to shape care.

"Working with systems to educate people about what is a healthy diet," said Enedina Patch, program manager at Stormont Vail. "What is healthy eating, and then how do you access that within our community is really important."

Stormont Vail and the Shawnee County Health Department know it is important to work with others in the community to better serve people.

"The work is just getting started," Patch said. "You have to know what the problem is, you have to know what the needs are before you can do the work. We are still going to be looking to have people engaged and have people aware of what's happening as we start to develop a plan for the next three years."

The Shawnee County Health Department said they have made some improvement to getting healthier food to people, including the increase in farmers markets around the city.

Mental health was also a concern for people who took the survey. Many of the health organizations at the town hall meeting recognized mental health facilities are not as easy to access in the county.

# Community Health Needs Assessment 2018 – Shawnee Co, KS

Improving the health of our community is the number one priority for health care providers in Shawnee County. To better address the needs of the community, Stormont Vail Health and the Shawnee County Health Department (SCHD) need your input. We will be collaborating to perform a Community Health Needs Assessment (CHNA) for the residents of Shawnee County, with the goal to understand the scope of wellness in the community and the challenges in reaching optimal health.

Your voluntary input is vital to this conversation. We developed a short online survey to get feedback from you about health needs affecting you and your family. It will take less than 10 minutes, and all responses are confidential.

Thank you in advance for your time and support in participating with this important request. You can also find the survey on Stormont Vail’s [website](#) and social media accounts (Facebook, Twitter and LinkedIn), as well as SCHD’s [website](#). Please provide your feedback by Friday, August 31, 2018.

### PART A: Community Perspective

1. In your opinion, how would you rate the overall quality of health care delivery in our community?

- Very good
- Good
- Fair
- Poor
- Very poor

2. In your own words, what is the general community perception of health care providers (i.e. hospitals, doctors, public health, etc.) serving our community? (Be specific)

3. From past Community Health Needs Assessments, a number of health needs were identified as priorities. Are any of these an ongoing problem for our community? (Select all that apply)

- Affordable health care insurance
- Alcohol abuse
- Awareness of existing health care services
- Chronic health
- Drug/substance abuse
- Fitness/exercise options
- Mental health access
- Nutrition/healthy food options
- Obesity
- Personal health management
- Poverty
- Primary care access
- Substance abuse
- Teenage pregnancy
- Wellness/prevention

4. Which past Community Health Needs Assessment are now the most pressing for improvements? (Select top three)

- Affordable health care insurance
- Alcohol abuse
- Awareness of existing health care services
- Chronic health
- Drug/substance abuse
- Fitness/exercise options
- Mental health access
- Nutrition/healthy food options
- Obesity
- Personal health management
- Poverty
- Primary care access
- Substance abuse
- Teenage pregnancy
- Wellness/prevention

**5. In general, how big of a problem are the following health care issues in our community?**

|  | <b>Not<br/>a problem</b> | <b>Somewhat<br/>of a problem</b> | <b>Very<br/>big problem</b> | <b>Don't<br/>know</b> |
|--|--------------------------|----------------------------------|-----------------------------|-----------------------|
| Access to primary health care                  | [ ]                      | [ ]                              | [ ]                         | [ ]                   |
| Alcohol/drug abuse                             | [ ]                      | [ ]                              | [ ]                         | [ ]                   |
| Arthritis, joint/back pain                     | [ ]                      | [ ]                              | [ ]                         | [ ]                   |
| Cancer   | [ ]                      | [ ]                              | [ ]                         | [ ]                   |
| Diabetes                                       | [ ]                      | [ ]                              | [ ]                         | [ ]                   |
| Heart disease/stroke                           | [ ]                      | [ ]                              | [ ]                         | [ ]                   |
| Infant immunizations                           | [ ]                      | [ ]                              | [ ]                         | [ ]                   |
| Infant mortality                               | [ ]                      | [ ]                              | [ ]                         | [ ]                   |
| Knowledge of available<br>health care services | [ ]                      | [ ]                              | [ ]                         | [ ]                   |
| Lack of exercise                               | [ ]                      | [ ]                              | [ ]                         | [ ]                   |
| Lung, respiratory illness                      | [ ]                      | [ ]                              | [ ]                         | [ ]                   |
| Mental health issues                           | [ ]                      | [ ]                              | [ ]                         | [ ]                   |
| Not eating healthy                             | [ ]                      | [ ]                              | [ ]                         | [ ]                   |
| Opioid abuse/dependence                        | [ ]                      | [ ]                              | [ ]                         | [ ]                   |
| Oral, dental health                            | [ ]                      | [ ]                              | [ ]                         | [ ]                   |
| Overweight/obesity                             | [ ]                      | [ ]                              | [ ]                         | [ ]                   |
| Teen pregnancy                                 | [ ]                      | [ ]                              | [ ]                         | [ ]                   |
| Tobacco use                                    | [ ]                      | [ ]                              | [ ]                         | [ ]                   |
| Transportation to<br>health care services      | [ ]                      | [ ]                              | [ ]                         | [ ]                   |
| Other (please specify) _____                   |                          |                                  |                             |                       |

**6. What amount of services are available in our community for these issues?**

|  | <b>No<br/>services</b> | <b>Some<br/>services</b> | <b>Enough<br/>services</b> | <b>Don't<br/>know</b> |
|--|------------------------|--------------------------|----------------------------|-----------------------|
| Access to primary health care                  | [ ]                    | [ ]                      | [ ]                        | [ ]                   |
| Alcohol/drug abuse                             | [ ]                    | [ ]                      | [ ]                        | [ ]                   |
| Arthritis, joint/back pain                     | [ ]                    | [ ]                      | [ ]                        | [ ]                   |
| Cancer   | [ ]                    | [ ]                      | [ ]                        | [ ]                   |
| Diabetes                                       | [ ]                    | [ ]                      | [ ]                        | [ ]                   |
| Heart disease/stroke                           | [ ]                    | [ ]                      | [ ]                        | [ ]                   |
| Infant immunizations                           | [ ]                    | [ ]                      | [ ]                        | [ ]                   |
| Infant mortality                               | [ ]                    | [ ]                      | [ ]                        | [ ]                   |
| Knowledge of available<br>health care services | [ ]                    | [ ]                      | [ ]                        | [ ]                   |
| Lack of exercise                               | [ ]                    | [ ]                      | [ ]                        | [ ]                   |
| Lung, respiratory illness                      | [ ]                    | [ ]                      | [ ]                        | [ ]                   |
| Mental health issues                           | [ ]                    | [ ]                      | [ ]                        | [ ]                   |
| Not eating healthy                             | [ ]                    | [ ]                      | [ ]                        | [ ]                   |
| Opioid abuse/dependence                        | [ ]                    | [ ]                      | [ ]                        | [ ]                   |
| Oral, dental health                            | [ ]                    | [ ]                      | [ ]                        | [ ]                   |
| Overweight/obesity                             | [ ]                    | [ ]                      | [ ]                        | [ ]                   |
| Teen pregnancy                                 | [ ]                    | [ ]                      | [ ]                        | [ ]                   |
| Tobacco use                                    | [ ]                    | [ ]                      | [ ]                        | [ ]                   |
| Transportation to<br>health care services      | [ ]                    | [ ]                      | [ ]                        | [ ]                   |
| Other (please specify) _____                   |                        |                          |                            |                       |

**7. What quality of services are available in our community for these issues?**

|   | Quality unacceptable | Quality could be improved | Good quality | Don't know |
|---|----------------------|---------------------------|--------------|------------|
| Access to primary health care               | [ ]                  | [ ]                       | [ ]          | [ ]        |
| Alcohol/drug abuse                          | [ ]                  | [ ]                       | [ ]          | [ ]        |
| Arthritis, joint/back pain                  | [ ]                  | [ ]                       | [ ]          | [ ]        |
| Cancer                                      | [ ]                  | [ ]                       | [ ]          | [ ]        |
| Diabetes                                    | [ ]                  | [ ]                       | [ ]          | [ ]        |
| Heart disease/stroke                        | [ ]                  | [ ]                       | [ ]          | [ ]        |
| Infant immunizations                        | [ ]                  | [ ]                       | [ ]          | [ ]        |
| Infant mortality                            | [ ]                  | [ ]                       | [ ]          | [ ]        |
| Knowledge of available health care services | [ ]                  | [ ]                       | [ ]          | [ ]        |
| Lack of exercise                            | [ ]                  | [ ]                       | [ ]          | [ ]        |
| Lung, respiratory illness                   | [ ]                  | [ ]                       | [ ]          | [ ]        |
| Mental health issues                        | [ ]                  | [ ]                       | [ ]          | [ ]        |
| Not eating healthy                          | [ ]                  | [ ]                       | [ ]          | [ ]        |
| Opioid abuse/dependence                     | [ ]                  | [ ]                       | [ ]          | [ ]        |
| Oral, dental health                         | [ ]                  | [ ]                       | [ ]          | [ ]        |
| Overweight/obesity                          | [ ]                  | [ ]                       | [ ]          | [ ]        |
| Teen pregnancy                              | [ ]                  | [ ]                       | [ ]          | [ ]        |
| Tobacco use                                 | [ ]                  | [ ]                       | [ ]          | [ ]        |
| Transportation to health care services      | [ ]                  | [ ]                       | [ ]          | [ ]        |
| Other (please specify) _____                |                      |                           |              |            |

**8. In your opinion, are there any health care services or delivery issues that you feel need to be improved, worked on, and/or changed? (Please be specific)**

**9. How would our community area residents rate each of the following health services?**

|                          | Very good | Good | Fair | Poor | Very poor |
|--------------------------|-----------|------|------|------|-----------|
| Ambulance services       | [ ]       | [ ]  | [ ]  | [ ]  | [ ]       |
| Child care               | [ ]       | [ ]  | [ ]  | [ ]  | [ ]       |
| Chiropractors            | [ ]       | [ ]  | [ ]  | [ ]  | [ ]       |
| Dentists                 | [ ]       | [ ]  | [ ]  | [ ]  | [ ]       |
| Emergency room           | [ ]       | [ ]  | [ ]  | [ ]  | [ ]       |
| Eye doctor/optometrist   | [ ]       | [ ]  | [ ]  | [ ]  | [ ]       |
| Family planning services | [ ]       | [ ]  | [ ]  | [ ]  | [ ]       |
| Home health              | [ ]       | [ ]  | [ ]  | [ ]  | [ ]       |
| Hospice                  | [ ]       | [ ]  | [ ]  | [ ]  | [ ]       |
| Inpatient services       | [ ]       | [ ]  | [ ]  | [ ]  | [ ]       |
| Mental health            | [ ]       | [ ]  | [ ]  | [ ]  | [ ]       |
| Nursing home             | [ ]       | [ ]  | [ ]  | [ ]  | [ ]       |
| Outpatient services      | [ ]       | [ ]  | [ ]  | [ ]  | [ ]       |
| Pharmacy                 | [ ]       | [ ]  | [ ]  | [ ]  | [ ]       |
| Physician clinics        | [ ]       | [ ]  | [ ]  | [ ]  | [ ]       |
| Public health            | [ ]       | [ ]  | [ ]  | [ ]  | [ ]       |
| School nurse             | [ ]       | [ ]  | [ ]  | [ ]  | [ ]       |
| Specialists              | [ ]       | [ ]  | [ ]  | [ ]  | [ ]       |

**PART B: Personal Views**

**10. How would you describe your overall health?**

Very good  Good  Fair  Poor  Very poor

**11. Where do you and/or your family go for routine health care?**

Doctor's office  Community health center  
 Emergency room  Urgent/express care clinic  
 I do not receive routine care  Other \_\_\_\_\_

**12. Where do you and/or your family go for urgent health care needs?**

Doctor's office  Community health center  
 Emergency room  Urgent/express care clinic  
 I do not receive routine care  Other \_\_\_\_\_

**13. What are the top health challenges you and/or your family face? (Select up to three)**

Alcohol overuse  Cancer  Other (please specify) \_\_\_\_\_  
 Diabetes  Family planning  
 Heart disease  High blood pressure  
 Joint or back pain  Lung disease  
 Mental health issues  Overweight/obesity  
 Stroke  None

**14. Are there any issues that prevent you and/or your family from using the community's health care services? (Select all that apply)**

Can't get an appointment, too long of a wait  Cultural/religious beliefs  
 Don't know how to find a doctor  Don't know if a doctor is really needed  
 Fear (not ready to face/discuss health problem)  Lack of available doctors  
 Language barriers  No insurance, unable to pay for care  
 Office not open when we can go  Too expensive, unable to pay co-pays/deductibles  
 Transportation to service  Unsure if services are available  
 No issues  Other (please specify) \_\_\_\_\_

**15. What is needed to improve the health of you and/or your family? (Select up to 3)**

Free or affordable health screenings  Healthier food  
 Mental health services  More health education  
 More primary care doctors  Recreation facilities  
 Safe places to walk/play  Specialty doctors  
 Transportation assistance  Wellness services  
 None  Other (please specify) \_\_\_\_\_

**16. What health issues do you and/or your family need education about? (Select up to 5)**

Blood pressure  Cancer  Vaccination/immunizations  
 Dental screenings  Diabetes  No issues  
 Eating disorders  Exercise/physical activity  Other (please specify) \_\_\_\_\_  
 Fall prevention  Family planning  
 Heart disease  Mental health/depressions  
 Nutrition  Prenatal care  
 Quit smoking  Suicide prevention

**17. Where do you and/or your family get most of your health information? (Select all that apply)**

- |   |  |   |
|---|--|---|
| <input type="checkbox"/> Church group   | <input type="checkbox"/> Doctor's office     | <input type="checkbox"/> Social media                 |
| <input type="checkbox"/> Family/friends | <input type="checkbox"/> Health Department   | <input type="checkbox"/> TV                           |
| <input type="checkbox"/> Hospital       | <input type="checkbox"/> Internet            | <input type="checkbox"/> Worksite                     |
| <input type="checkbox"/> Library        | <input type="checkbox"/> Newspaper/magazines | <input type="checkbox"/> Other (please specify) _____ |
| <input type="checkbox"/> Radio          | <input type="checkbox"/> School              |   |

**PART C: Demographics**

**A. For reporting purposes, are you involved in or are you a ...? (Select all that apply)**

- |  |  |  |
|--|--|--|
| <input type="checkbox"/> Business/merchant                 | <input type="checkbox"/> EMS/emergency               | <input type="checkbox"/> Other health professional |
| <input type="checkbox"/> Community board member            | <input type="checkbox"/> Farmer/rancher              | <input type="checkbox"/> Parent/caregiver          |
| <input type="checkbox"/> Case Manager/discharge planner    | <input type="checkbox"/> Hospital /Health Department | <input type="checkbox"/> Pharmacy/clinic           |
| <input type="checkbox"/> Clergy                            | <input type="checkbox"/> Housing /builder            | <input type="checkbox"/> Media (paper/TV/radio)    |
| <input type="checkbox"/> College/university                | <input type="checkbox"/> Insurance                   | <input type="checkbox"/> Senior Care               |
| <input type="checkbox"/> Consumer advocate                 | <input type="checkbox"/> Labor                       | <input type="checkbox"/> Teacher /school admin     |
| <input type="checkbox"/> Dentist/optometrist/ chiropractor | <input type="checkbox"/> Law enforcement             | <input type="checkbox"/> Veteran                   |
| <input type="checkbox"/> Elected official (city/county)    | <input type="checkbox"/> Mental health               |  |

**B. What is your home ZIP code? (5-digit ZIP code; for example: 66605 or 66614)** \_\_\_\_\_

**C. What is your race/ethnicity?**

- |   |  |
|---|--|
| <input type="checkbox"/> African American/Black, non-Hispanic | <input type="checkbox"/> Caucasian/White, non-Hispanic |
| <input type="checkbox"/> Hispanic, any race                   | <input type="checkbox"/> Asian                         |
| <input type="checkbox"/> American Indian/Native American      | <input type="checkbox"/> Other (please specify) _____  |

**D. What is your gender?**

- Male  Female

**E. What is your age?**

- |                                      |                                   |
|--------------------------------------|-----------------------------------|
| <input type="checkbox"/> 18 to 24    | <input type="checkbox"/> 25 to 34 |
| <input type="checkbox"/> 35 to 44    | <input type="checkbox"/> 45 to 54 |
| <input type="checkbox"/> 55 to 64    | <input type="checkbox"/> 65 to 74 |
| <input type="checkbox"/> 75 or older |                                   |

**F. What is your employment status?**

- |  |                                    |
|--|------------------------------------|
| <input type="checkbox"/> Full time     | <input type="checkbox"/> Part time |
| <input type="checkbox"/> Unemployed    | <input type="checkbox"/> Retired   |
| <input type="checkbox"/> Self-employed | <input type="checkbox"/> Student   |

**G. Do you have health insurance?**

- Yes  No

**H. What is your highest level of education?**

- |   |   |
|---|---|
| <input type="checkbox"/> Some high school | <input type="checkbox"/> High school graduate |
| <input type="checkbox"/> Some college     | <input type="checkbox"/> College graduate     |

**I. What is your household income?**

- |  |  |
|--|--|
| <input type="checkbox"/> Less than \$20,000  | <input type="checkbox"/> \$20,000 - \$29,000 |
| <input type="checkbox"/> \$30,000 - \$49,999 | <input type="checkbox"/> \$50,000 - \$59,999 |
| <input type="checkbox"/> \$60,000 - \$69,000 | <input type="checkbox"/> \$70,000 +          |

**## Thank you for your feedback.**

El mejorar la salud de nuestra comunidad es la prioridad número uno para proveedores de cuidado de salud en el Condado de Shawnee. Para abordar mejor las necesidades de la comunidad, Stormont Vail Health y el departamento de salud de Shawnee County (SCHD) necesita su aportación. Nosotros estaremos colaborando en equipo para realizar una evaluación de necesidades de salud de la comunidad (CHNA) para los residentes del Condado de Shawnee, con el objetivo de entener el alcance de bienestar en la comunidad y los desafíos para alcanzar un nivel de salud óptimo. Su aportación voluntaria es vital para ésta conversación.

Nosotros hemos desarrollado una breve encuesta en línea para obtener información sobre las necesidades que que le afectan a usted y a su familia. Esto tomará 10 minutos, y todas las respuestas son confidenciales.

Gracias anticipadas por su tiempo y apoyo en participar con esta importante petición. Usted también puede encontrar la encuesta en el sitio de web de Stormont Vail y cuentas de los medios sociales de, (Facebook, Twitter y LinkedIn), como también el sitio de web de el Departamento de Salud del Condado de Shawnee (SCHD). Favor de proporcione sus comentarios antes del Viernes 31 de Agosto de 2018.

## PARTE A: Perspectiva de la comunidad

### 1. En su opinión, ¿cómo usted calificaría la “calidad en general” de la prestación atención médica en nuestra comunidad?

Muy bien  Bien  Justa  Pobre  Muy pobre

### 2. En sus propias palabras, ¿cuál es la percepción gener de los proveedores de atención médica en la comunidad? (i.e. hospitales, doctores, salud pública, etc.) sirviendo a nuestra comunidad? (Sea específico)

### 3. A partir de las evaluaciones de las necesidades de salud en la comunidad en el pasado, un número de necesidades de salud fueron identificadas como prioridades. ¿Alguno de estos es un problema continuo para nuestra comunidad? (Por favor seleccione todo lo que aplique).

- |   |   |
|---|---|
| <input type="checkbox"/> Seguro médico a precios accesibles                       | <input type="checkbox"/> Obesidad                           |
| <input type="checkbox"/> Abuso de alcohol   | <input type="checkbox"/> Manejo de salud personal           |
| <input type="checkbox"/> Conocimiento de servicios de cuidado de salud existentes | <input type="checkbox"/> Porbreza                           |
| <input type="checkbox"/> Salud crónica  | <input type="checkbox"/> Acceso a cuidado de salud primaria |
| <input type="checkbox"/> Droga/abuso de sustancias                                | <input type="checkbox"/> Abuso de sustancias                |
| <input type="checkbox"/> Acondicionamiento físico/opciones de ejercicio           | <input type="checkbox"/> Embarazo en adolescentes           |
| <input type="checkbox"/> Acceso a la salud mental                                 | <input type="checkbox"/> Bienestar / prevención             |
| <input type="checkbox"/> Nutrición / opciones de alimentos saludables             |   |

### 4. ¿Qué evaluación de necesidades de salud del pasado son ahora las más apremiantes para mejoras?? (Seleccione las tres principales)

- |   |   |
|---|---|
| <input type="checkbox"/> Seguro médico a precios accesibles                       | <input type="checkbox"/> Obesidad                           |
| <input type="checkbox"/> Abuso de alcohol   | <input type="checkbox"/> Manejo de salud personal           |
| <input type="checkbox"/> Conocimiento de servicios de cuidado de salud existentes | <input type="checkbox"/> Porbreza                           |
| <input type="checkbox"/> Salud crónica  | <input type="checkbox"/> Acceso a cuidado de salud primaria |
| <input type="checkbox"/> Droga/abuso de sustancias                                | <input type="checkbox"/> Abuso de sustancias                |

- Acondicionamiento físico/opciones de ejercicio
- Acceso a la salud mental
- Nutrición / opciones de alimentos saludables

- Embarazo en adolescentes
- Bienestar / prevención

**5. En general, ¿qué tan grandes son los siguientes problemas de cuidado de salud en nuestra comunidad??**

|   | No es un problema        | Algo problemático        | Un gran problema         | No sé                    |
|---|--------------------------|--------------------------|--------------------------|--------------------------|
| Acceso a cuidado de salud primario                        | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Abuso de alcohol/drogas                                   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Artritis, dolor de espalda                                | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Cáncer  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Diabetes  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Enfermedad del corazón/Derrame cerebral                   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Inmunizaciones infantiles                                 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Mortalidad infantil                                       | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Conocimiento de servicios de cuidado de salud disponibles | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Falta de ejercicio  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Pulmón, enfermedad respiratoria                           | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Problemas de salud mental                                 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| No comer saludable  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Abuso/dependencia de opioide                              | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Salud oral/dental   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Sobrepeso/obesidad  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Embarazo en adolescentes                                  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Uso de tabaco   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Transportación a servicios de cuidado médico              | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Otro (por favor especifica) _____                         |                          |                          |                          |                          |

**6. ¿Qué cantidad de servicios están disponibles en nuestra comunidad por estos problemas?**

|   | No hay servicio          | Algunos servicios        | Suficientes servicios    | No sé                    |
|---|--------------------------|--------------------------|--------------------------|--------------------------|
| Acceso a seguro médico primario                           | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Abuso de alcohol/droga                                    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Artritis, articulación/ dolor de espalda                  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Cáncer  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Diabetes  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Enfermedad de corazón/Derrame cerebral                    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Inmunizaciones infantiles                                 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Mortalidad infantil                                       | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Conocimiento de servicios de cuidado de salud disponibles | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Falta de ejercicio  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Pulmón, enfermedades respiratorias                        | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Problemas de salud mental                                 | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| No comer saludable  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Abuso/dependencia de opioide/dependencia                  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Salud oral/dental   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Sobrepeso/obesidad  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Embarazo en adolescentes                                  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Abuso de tabaco   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Transportación a servicios cuidado médicos                | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Otro (por favor especifique) \_\_\_\_\_

**7. ¿Qué calidad de servicios están disponible en nuestra comunidad para estos problemas?**

|   | La calidad podría mejorar | Calidad a mejorar | Buena calidad | No sé |
|---|---------------------------|-------------------|---------------|-------|
| Acceso a cuidado de salud primario                        | [ ]                       | [ ]               | [ ]           | [ ]   |
| Abuso de alcohol/drogas                                   | [ ]                       | [ ]               | [ ]           | [ ]   |
| Artritis, dolor de espalda                                | [ ]                       | [ ]               | [ ]           | [ ]   |
| Cáncer  | [ ]                       | [ ]               | [ ]           | [ ]   |
| Diabetes  | [ ]                       | [ ]               | [ ]           | [ ]   |
| Enfermedad del corazón/Derrame cerebral                   | [ ]                       | [ ]               | [ ]           | [ ]   |
| Inmunizaciones infantiles                                 | [ ]                       | [ ]               | [ ]           | [ ]   |
| Mortalidad infantil                                       | [ ]                       | [ ]               | [ ]           | [ ]   |
| Conocimiento de servicios de cuidado de salud disponibles | [ ]                       | [ ]               | [ ]           | [ ]   |
| Falta de ejercicio  | [ ]                       | [ ]               | [ ]           | [ ]   |
| Pulmón, enfermedad respiratoria                           | [ ]                       | [ ]               | [ ]           | [ ]   |
| Problemas de salud mental                                 | [ ]                       | [ ]               | [ ]           | [ ]   |
| No comer saludable  | [ ]                       | [ ]               | [ ]           | [ ]   |
| Abuso/dependencia de opioide                              | [ ]                       | [ ]               | [ ]           | [ ]   |
| Salud oral/dental   | [ ]                       | [ ]               | [ ]           | [ ]   |
| Sobrepeso/obesidad  | [ ]                       | [ ]               | [ ]           | [ ]   |
| Embarazo en adolescentes                                  | [ ]                       | [ ]               | [ ]           | [ ]   |
| Uso de tabaco   | [ ]                       | [ ]               | [ ]           | [ ]   |
| Transportación a servicios de cuidado médico              | [ ]                       | [ ]               | [ ]           | [ ]   |
| Otro (por favor especifica) _____                         |                           |                   |               |       |

**8. En tu opinión, ¿hay algún servicio de atención médica o problema de entrega que usted sienta que necesite mejora, trabajo y/o cambio?? (Por favor especifique)**

**9. ¿Cómo podrían nuestros residentes de la comunidad calificar cada uno de los siguientes servicios de salud??**

|                                     | Muy bueno | Bueno | Justo | Pobre | Muy pobre |
|-------------------------------------|-----------|-------|-------|-------|-----------|
| Servicios de ambulancias            | [ ]       | [ ]   | [ ]   | [ ]   | [ ]       |
| Cuidado de niños                    | [ ]       | [ ]   | [ ]   | [ ]   | [ ]       |
| Quiroprácticos                      | [ ]       | [ ]   | [ ]   | [ ]   | [ ]       |
| Dentistas                           | [ ]       | [ ]   | [ ]   | [ ]   | [ ]       |
| Salas de emergencia                 | [ ]       | [ ]   | [ ]   | [ ]   | [ ]       |
| Oculista/Optometrista               | [ ]       | [ ]   | [ ]   | [ ]   | [ ]       |
| Servicios de planificación familiar | [ ]       | [ ]   | [ ]   | [ ]   | [ ]       |
| Salud en el hogar                   | [ ]       | [ ]   | [ ]   | [ ]   | [ ]       |
| Hospital de cuidados paliativos     | [ ]       | [ ]   | [ ]   | [ ]   | [ ]       |
| Servicios de hospitalización        | [ ]       | [ ]   | [ ]   | [ ]   | [ ]       |
| Salud mental                        | [ ]       | [ ]   | [ ]   | [ ]   | [ ]       |
| Asilo/residencia de ancianos        | [ ]       | [ ]   | [ ]   | [ ]   | [ ]       |
| Servicios ambulatorios              | [ ]       | [ ]   | [ ]   | [ ]   | [ ]       |
| Farmacia                            | [ ]       | [ ]   | [ ]   | [ ]   | [ ]       |

|                       |                          |                          |                          |                          |                          |
|-----------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Clínicas médicas      | <input type="checkbox"/> |
| Salud pública         | <input type="checkbox"/> |
| Escuela de enfermería | <input type="checkbox"/> |
| Especialistas         | <input type="checkbox"/> |

**PARTE B: Vistas Personales**

**10. ¿Cómo describiría usted su salud en general?**

Excelente  Buena  Justa  Pobre

**11. ¿A dónde va usted y/o su familia para cuidado de salud de rutina??**

Consultorio médico  Centro de salud comunitario  
 Sala de emergencias  Clínica de cuidados urgentes/express  
 No recibo cuidado de rutina  Otro \_\_\_\_\_

**12. ¿A dónde va usted y/o su familia para necesidades de cuidado de salud urgente??**

El consultorio médico  Centro de salud comunitario  
 La sala de emergencias  Clínica de cuidados urgentes  
 No recibo cuidado de rutina  Otro \_\_\_\_\_

**13. ¿Cuáles son los principales retos de salud que usted y/o su familia enfrentan? (Seleccione hasta tres)**

Consumo excesivo de alcohol  Cáncer  
 Diabetes  Planificación familiar  
 Enfermedad de corazón  Presión arterial alta  
 Dolor de articulaciones o espalda  Pulmón, enfermedades respiratorias  
 Problema de salud mental  Sobrepeso/obesidad  
 Derrame cerebral  Ninguno  
 Otro (por favor especifique) \_\_\_\_\_

**14. ¿Hat algún problema que impida que usted y/o su familia utilicen los servicios de atención médica en la comunidad? (Selccine todo lo quer aplique)**

No puedo conseguir una cita, espera demasiado larga  Creencias religiosas/culturales  
 No sé cómo encontrar un doctor  No sé si en realidad se necesita un médico  
 Miedo (no estoy listo/a para enfrentar/discutir problemas de salud)  Falta de médicos disponibles  
 Barreras lingüísticas  Sin seguro, no poder pagar por la cuidado  
 Oficina no abierta cuando podemos ir  Muy caro, no poder pagar copagos/deducibles  
Transportación al servicio  No estar seguro si los servicios están disponibles  
 Sin problemas  Otro (por favor especifique) \_\_\_\_\_

**15. ¿Qué se necesita para mejorar su salud y/o la de su familia? (Seleccione hasta 3)**

Evaluavicones de salud gratis o asequibles  Alimentos más saludables  
 Servicios de salud mental  Más educación sobre la salud  
 Más médicos de atención primaria  Instalaciones recreativas  
 Lugares seguros para caminar/jugar  Médicos especialistas  
 Asistencia de transporte  Servicios de bienestar a la salud  
 Ninguna  Otro (por favor especifique) \_\_\_\_\_

**16. ¿En qué problemas de salud usted y/o su familia necesitan educación ? (Seleccione hasta 5)**

- |   |   |
|---|---|
| <input type="checkbox"/> Presión sanguínea                  | <input type="checkbox"/> Cáncer                     |
| <input type="checkbox"/> Exámenes dentales                  | <input type="checkbox"/> Diabetes                   |
| <input type="checkbox"/> Trastornos de la alimentación      | <input type="checkbox"/> Ejercicio/actividad física |
| <input type="checkbox"/> Prevención de caídas               | <input type="checkbox"/> Planificación familiar     |
| <input type="checkbox"/> Enfermedad de corazón              | <input type="checkbox"/> Salud mental/depresiones   |
| <input type="checkbox"/> Nutrición                          | <input type="checkbox"/> Cuidado prenatal           |
| <input type="checkbox"/> Dejar de fumar                     | <input type="checkbox"/> Prevención del suicidio    |
| <input type="checkbox"/> Vacunación/inmunizaciones          | <input type="checkbox"/> Sin problemas              |
| <input type="checkbox"/> Otro (por favor especifique) _____ |   |

**17. ¿Dónde usted y su familia consiguen la mayor parte de información de salud? ? (Seleccione todo lo que aplique)**

- |  |   |
|--|---|
| <input type="checkbox"/> Grupo de la iglesia | <input type="checkbox"/> Cosultorio médico                  |
| <input type="checkbox"/> Familia/amigos      | <input type="checkbox"/> Departamento de salud              |
| <input type="checkbox"/> Hospital            | <input type="checkbox"/> Internet                           |
| <input type="checkbox"/> Biblioteca          | <input type="checkbox"/> Periódico/revistas                 |
| <input type="checkbox"/> La radio            | <input type="checkbox"/> Escuela                            |
| <input type="checkbox"/> Las redes sociales  | <input type="checkbox"/> Televisión                         |
| <input type="checkbox"/> Sitio de trabajo    | <input type="checkbox"/> Otro (por favor especifique) _____ |

**PARTE C: Demográficos**

**A. Para propósitos de informe , ¿está usted involucrado o es usted u un...? (Selccione todo lo que aplique) ?**

- |  |   |   |
|--|---|---|
| <input type="checkbox"/> Negocio / comerciante                               | <input type="checkbox"/> Técnico de Emergencias médicas   | <input type="checkbox"/> Otro profesional de la salud |
| <input type="checkbox"/> Miembro de la junta comunitaria                     | <input type="checkbox"/> Agricultor/ rancharo             | <input type="checkbox"/> Padre /proveedor de cuidado  |
| <input type="checkbox"/> Administrador de casos/ planificador de dar de alta | <input type="checkbox"/> Hospital / Departamento de salud | <input type="checkbox"/> Farmacia / clínica           |
| <input type="checkbox"/> Clero (Periódico//TV/Radio)                         | <input type="checkbox"/> Vivienda / Constructor           | <input type="checkbox"/> Medios de comunicació        |
| <input type="checkbox"/> Colegio / universidad                               | <input type="checkbox"/> Seguro médico                    | <input type="checkbox"/> Cuidado de ancianos          |
| <input type="checkbox"/> Defensor del consumidor de escuela                  | <input type="checkbox"/> Trabajo                          | <input type="checkbox"/> Maestro/a/ Administrador     |
| <input type="checkbox"/> Dentista/ Oculista / Quiropráctico                  | <input type="checkbox"/> Aplicación de la ley             | <input type="checkbox"/> Veterano/a                   |
| <input type="checkbox"/> Funcionario electo (ciudad/ condado)                | <input type="checkbox"/> Salud mental                     |   |

**B. ¿Cuál es el código postal de su casa? (5 dígitos de código postal; por ejemplo: 66605 o 66614) \_\_\_\_\_**

**C. ¿Cuál es su raza/identidad étnica ?**

- |  |   |
|--|---|
| <input type="checkbox"/> Afroamericano/negro, no-hispano   | <input type="checkbox"/> Caucasiano/blanco, no-hispano      |
| <input type="checkbox"/> Hispano, cualquier raza           | <input type="checkbox"/> Asiático                           |
| <input type="checkbox"/> Indio Americano/ Nativo Americano | <input type="checkbox"/> Otro (por favor especifique) _____ |

**D. ¿Cuál es su género?**

- Masculino  Femenino

**E. ¿Cuál es tu edad?**

- |                                  |                                  |
|----------------------------------|----------------------------------|
| <input type="checkbox"/> 18 a 24 | <input type="checkbox"/> 25 a 34 |
| <input type="checkbox"/> 35 a 44 | <input type="checkbox"/> 45 a 54 |

- 55 a 64                     65 a 74  
 Mayor de 75

**F. ¿Cual es su estatus laboral?**

- Tiempo completo     Tiempo parcial  
 Desempleado         Jubilado  
 autónomo             estudiante

**G. ¿Usted tiene seguro médico?**

- Sí  No

**H. ¿Cuál es su nivel más alto de educación?**

- Alguna escuela secundaria/superior     Graduado/a de escuela secundaria/superior  
 Alguna universidad                         Estudiante universiatio

**I. ¿Cuáles son los ingresos de su hogar??**

- menos de \$20,000     \$20,000 - \$29,000  
 \$30,000 - \$49,999     \$50,000 - \$59,000  
 \$60,000 - \$69,000     \$70,000 +

**Gracias por sus comentarios**

## KEY - CHNA Open End Comments

| C     | Topic                     | C      | Topic                          | C    | Topic                          |
|-------|---------------------------|--------|--------------------------------|------|--------------------------------|
| ALLER | Allergy/Immunology        | CHIR   | Chiropractor                   | PARK | Parking                        |
| AES   | Anesthesia/Pain           | CHRON  | Chronic Diseases               | PHAR | Pharmacy                       |
| CARD  | Cardiology                | CLIN   | Clinics (Walk-In, etc.)        | DOCS | Physicians                     |
| DERM  | Dermatology               | COMM   | Communication                  | FLU  | Pneumonia / Flu                |
| EMER  | Emergency                 | CORP   | Community Lead Healthcare      | FOOT | Podiatrist                     |
| ENDO  | Endocrinology             | CONF   | Confidentiality                | POD  | Podiatrist                     |
| FP    | Family Practice (General) | DENT   | Dentists                       | POV  | Poverty                        |
| GAS   | Gastroenterology          | DIAB   | Diabetes                       | PNEO | Prenatal                       |
| SUR   | General Surgery           | DIAL   | Dialysis                       | PREV | Preventative Healthcare        |
| GER   | Gerontology               | DUP    | Duplication of Services        | PRIM | Primary Care:                  |
| HEM   | Hematology                | ECON   | Economic Development           | PROS | Prostate                       |
| IFD   | Infectious Diseases       | EMER   | Emergency Room                 | DOH  | Public Health Department       |
| IM    | Internal Medicine         | EMS    | EMS                            | QUAL | Quality of care                |
| NEO   | Neonatal/Perinatal        | EYE    | Eye Doctor/Optomestrist        | REC  | Recreation                     |
| NEP   | Nephrology                | FAC    | Facility                       | RESP | Respiratory Disease            |
| NEU   | Neurology                 | FAM    | Family Planning Services       | NO   | Response "No Changes," etc.    |
| NEUS  | Neurosurgery              | FEM    | Female (OBG)                   | SANI | Sanitary Facilities            |
| OBG   | Obstetrics/Gynecology     | FINA   | Financial Aid                  | SNUR | School Nurse                   |
| ONC   | Oncology/Radiation Onc    | FIT    | Fitness/Exercise               | STD  | Sexually Transmitted Diseases  |
| OPHTH | Ophthalmology             | ALL    | General Healthcare Improvement | SMOK | Smoking                        |
| ORTH  | Orthopedics               | GEN    | General Practice               | SS   | Social Services                |
| ENT   | Otolaryngology (ENT)      | GOV    | Government                     | SPEC | Specialist Physician care      |
| PATA  | Pathology                 | HRT    | Heart Care                     | SPEE | Speech Therapy                 |
| PEDS  | Pediatrics                | HIV    | HIV/AIDS                       | STRK | Stroke                         |
| PHY   | Physical Medicine/Rehab   | HH     | Home Health                    | DRUG | Substance Abuse (Drugs/Rx)     |
| PLAS  | Plastic/Reconstructive    | HSP    | Hospice                        | SUIC | Suicide                        |
| PSY   | Psychiatry                | HOSP   | Hospital                       | TPRG | Teen Pregnancy                 |
| PUL   | Pulmonary                 | MAN    | Hospital Management            | TEL  | Telemedicine                   |
| RAD   | Radiology                 | INFD   | Infidelity                     | THY  | Thyroid                        |
| RHE   | Rheumatology              | IP     | Inpatient Services             | TOB  | Tobacco Use                    |
| SURG  | Surgery                   | LEAD   | Lead Exposure                  | TRAN | Transportation                 |
| VAST  | Thoracic / CV / Vascular  | BIRT   | Low Birth Weight               | TRAU | Trauma                         |
| URL   | Urology                   | LOY    | Loyalty                        | TRAV | Travel                         |
| VIO   | Abuse/Violence            | MAMO   | Mammogram                      | ALCU | Underage Drinking              |
| ACC   | Access to Care            | MRKT   | Marketing                      | INSU | Uninsured/Underinsured         |
| AGE   | Aging (Senior Care        | STFF   | Medical Staff                  | URG  | Urgent Care/After Hours Clinic |
| AIR   | Air Quality               | BH     | Mental Health Services         | VACC | Vaccinations                   |
| ALC   | Alcohol                   | MDLV   | Mid-Level                      | VETS | Veteran Care                   |
| ALT   | Alternative Medicine      | NURSE  | More Nurse Availability        | WAG  | Wages                          |
| ALZ   | Alzheimer's               | NEG    | Neglect                        | WAIT | Wait Times                     |
| AMB   | Ambulance Service         | NH     | Nursing Home                   | H2O  | Water Quality                  |
| ASLV  | Assisted Living           | NUTR   | Nutrition                      | WELL | Wellness Education/Health Fair |
| AUD   | Auditory                  | OBES   | Obesity                        | WIC  | WIC Program                    |
| BACK  | Back/Spine                | ORAL   | Oral Surgery                   |      |                                |
| BD    | Blood Drive               | ORTHOD | Orthodontist                   |      |                                |
| BRST  | Breastfeeding             | OTHR   | Other                          |      |                                |
| CANC  | Cancer                    | OP     | Outpatient Services/Surgeries  |      |                                |
| CHEM  | Chemotherapy              | OZON   | Ozone                          |      |                                |
| KID   | Child Care                | PAIN   | Pain Management                |      |                                |



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VVV Consultants LLC is an Olathe, KS based "boutique" healthcare consulting firm specializing in Strategy; Research and Business Development services. We partner with clients. Plan the Work; Work the Plan