# FOUNDATION 2020 ANNUAL REPORT

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### PATIENT SUPPORT

Stormont Vail Health social workers and care managers were busier than ever in 2020. Staying connected to patients with chronic conditions during a pandemic proved challenging, but essential to meeting the ongoing health care needs of the community. The Care Line proved crucial to this work, according to Nancy Turpin, social work manager. "Many of the typical support systems for our most vulnerable patients were either nonexistent or difficult to access," she said. "The Care Line stepped in and helped ensure these patients got the help they needed to stay on track and improve their health." Examples of assistance included providing gas cards to outlying clinics to give to patients needing specialty appointments in Topeka, DME (durable medical equipment) for patients with specialized needs, and paying for medication when there was a time lapse between renewing prescription assistance and delivery of approved medications.

The Care Line provides emergency assistance for Stormont Vail Health and Cotton O'Neil Clinic patients and their families. In 2020, the program helped more than 11,000 patients with 15,667 needs totaling nearly \$110,000.

- Increased the number of patients and family members served by 1,263 over 2019.
- Provided prescriptions and durable medical equipment at a cost of \$36,048.
- Offered transportation assistance totaling \$27,603.
- Provided 3,367 meals for families with a hospitalized loved one.

## **EDUCATION AND RECOGNITION**

While the pandemic shined a light on the quiet but remarkable strength of the staff at Stormont Vail Health, their dedication to compassionate care has always been a cornerstone of our service to the community. In 2020, a new program – Care Champions – was created for staff who have been recognized for their excellent care and courageous service by patients, family and friends with a gift to the Foundation. "Many patients express gratitude for their care through kind words, cards, and the occasional sweet treat," said Carol Perry, senior vice president and Chief Nursing Officer. "While hearing the words "thank you" from a patient is more meaningful to a caregiver than any other type of award, Care Champions provides another way to express thanks in a way that makes a tangible and meaningful impact on our ability to care for patients."

Donor gifts support nursing education, professional development and recognition of outstanding patient care and service.

- Awarded 72 nursing scholarships totaling \$93,800. Of that amount, \$69,625 was matched through our partnership with the Kansas Board of Regents.
- Because of the pandemic, many educational opportunities in 2020 were canceled, postponed or moved online. Despite this, the Foundation was still able to fund continuing education grants for 16 Stormont Vail Health employees totaling \$7,085.
- Co-sponsored the Excellence in Nursing awards along with U.S. Bank and Security Benefit.
- Along with Stormont Vail Health, launched a scholarship program partnership with Washburn University and Washburn University Institute of Technology to increase access to health care education and career fields.





# COVID-19 PANDEMIC RESPONSE AND OTHER NEEDS

PPE. N-95s. PAPR. These once obscure terms became part of the collective lexicon as the COVID-19 pandemic swept across the nation. Securing these vital but increasingly scare supplies became a priority even while Stormont Vail was stressed by other concerns - like converting rooms into those suitable for treating COVID-19 patients and the loss of revenue as elective procedures and ordinary clinic visits were suspended. In response, the Foundation directed \$400,000 to Stormont Vail Health and committed to raising an additional \$400,000 for pandemic response efforts. In addition to funding supply and equipment needs, the Foundation offered grants to employees negatively impacted by the pandemic through its Healthcare Heroes fund, distributing nearly \$40,000. "Our community definitely came together to support our staff and Stormont Vail's efforts in response to COVID-19," said Amy Burns, Foundation president. "We often heard 'How can I help?' from long-standing partners and everyday people alike. Knowing we had that level of goodwill was both humbling and uplifting - and meant a great deal to our staff."

In addition it's COVID-19 response, more than \$162,000 in capital and equipment requests were funded by the Foundation through donor requests, grants, and endowed funds – for a total of \$956,968 in 2020.

- Equipment purchases including a wheelchair accessible scales at the pediatric clinics, trauma bay stretchers for the radiology department, and simulation training equipment for Learning & Talent Development.
- Installation of a new Organ and Tissue Donor Wall.
- Facility renovations and upgrades including at the Cardiothoracic Surgery clinic, Corporate View clinic and Food Connection at the hospital.
- Underwriting for the 2020 Nursing Symposium, nursing contribution ladders, and patient education materials and tools for The Birthplace, Nephrology, and 5 North.

## CHILDREN'S MIRACLE NETWORK

2020 was a tough year for retailers and restaurants as the pandemic disrupted normal business operations, required new precautions, disrupted supply chains, and forced many to rethink how to engage with their customers. Given all the obstacles, it wouldn't have been surprising if any of the longstanding Children's Miracle Network partners would have opted out of their annual fundraising campaigns. "Not a chance," said Rob Lynch, manager of the southwest Westlake Ace in Topeka. "In fact we did very well, and may be up from last year." He attributes part of that success to his team stressing that funds raised stay local and help area kids. "Given everything going on this year, I think that made a difference," he said. "Folks seemed more giving." Lynch is proud of the work his store does every year for CMN at Stormont Vail Health. "It's a good thing. I'm glad tha VZt we do it and are able to help children in our community."

Funds raised by Children's Miracle Network partners support a number of pediatric services at Stormont Vail Health including Child Life Services, the Neonatal Intensive Care Follow-up Clinic, and programs that encourage, educate and support breastfeeding.

- Welcomed Love's Travel Stops, a national fundraising partner since 1999, to the Topeka market. In their first year the Topeka store raised more than \$7,000.
- In response to a nation-wide coin shortage, national partners embraced "round-up campaigns" replacing long-standing national and local fundraising events.
- Despite campus shutdown in March, the K-State Dance Marathon team held a very successful virtual event raising \$12,215.
- Received Panda Cares Foundation donation of 19,920 personal protective masks valued at \$18,787. In addition, the Topeka restaurant treated hospital staff to its famous Orange Chicken.
- Artwork by Lily, a Stormont Vail Miracle Kid, was selected to be featured in the 2021 Ace calendar.





#### **OTHER ACCOMPLISHMENTS**

- **Foundation assets grew to \$30.2 million.**
- Received more than \$1.4 million in contributions.
- Hosted a socially distanced 20th Annual BIG HEARTS Golf Tournament over a three-week period raising nearly \$157,000 for Stormont Vail's COVID-19 pandemic response fund.
- Received more than \$404,000 in contributions from 1,540 Stormont Vail Health staff and physicians.