

Empowering Your *Year.*



Marjorie Dela Pena, RN, PACU

NURSING 2019 ANNUAL REPORT



MESSAGE FROM STORMONT VAIL HEALTH'S CHIEF NURSING OFFICER

2019 has been a year of investment – investment in our nurses and in the tools we use to provide the best in care to our patients and their families. In this annual Nursing Report, there is a review of many of the initiatives that Stormont Vail Nursing has led, developed and collaborated on in the past year.

Coming into this fiscal year we had just attained our third Magnet® designation from the American Nurses Credentialing Center for nursing excellence. Magnet is the pinnacle of recognition to the community and our health care industry peers of the excellence of nursing care provided by Stormont Vail. To have

received Magnet for three consecutive terms – 2009, 2014 and 2018 – is outstanding.

Magnet requires that an organization meet stringent criteria in four areas – Transformational Leadership, Exemplary Professional Practice, New Knowledge, Innovations and Improvements, and Structural Empowerment. This report provides insights from the past year into each of those areas.

An important part of 2019 is that leadership listened intently to front line staff. Through open communication, we have developed new and revised programs to support the engagement, professional development and recognition of nursing and patient care staff. We have also launched major projects implementing new tools, such as smart infusion pumps, a virtual nursing program on inpatient floors, and enhanced security measures for the Emergency Department and other areas. These came about with staff feedback and involvement.

At all times, we have kept a focus on our care for the patient – from birth to death. Among patient initiatives, we instituted the Honor Walk program to recognize the gift of organ donation as a selfless act by both the donor and their family. We line the hallways to pay our final respects to organ donors and to their families. We stand beside them during their difficult journey, and in the silence, honor a life that will go on.

As I think back over the past year, I feel a sense of pride. Pride that our nurses are a part of the many excellent improvements and initiatives that we undertake to make the patient experience both safe and high quality. Those investments will pay dividends in the future as we provide care for our communities.

Carol Perry, MSM, BSN, RN, FACHE
Senior Vice President and Chief Nursing Officer

PHILOSOPHY OF CARE

Stormont Vail Health nurses center on key concepts of nursing: person, environment and health. They focus on providing patient-centered, high-quality care. The Stormont Vail nursing philosophy is reflective of the organization's mission, vision and values.

NURSING MISSION

The professional nurses at Stormont Vail Health are committed to providing the highest level of care and customer service to improve the health of our community.

NURSING VISION

Stormont Vail Health nurses actively support:

- Professionalism in relationships.
- Recognition for achievement beyond quality standards.
- Improving health in our community and throughout northeast Kansas.
- Distinguishing our organization above all other health care facilities.

TRANSFORMATIONAL LEADERSHIP



Alexis Billings, LPN, Lindsey Modin, LPN, Kayla Smith, Medical Assistant, Ivy Fulton, LPN, Cotton O'Neil Gage Pediatric Clinic

The American Nursing Credentialing Center (ANCC) requires that Magnet designated hospitals demonstrate the presence of transformational nursing leaders throughout the organization. Transformational leaders are “those who stimulate and inspire followers to both achieve extraordinary outcomes and, in the process, develop their own leadership capacity.” Transformational leaders behave in ways to achieve superior results by employing one or more of the four components of transformational leadership; idealized influence, inspirational motivation intellectual stimulation, and individualized consideration.

“Attaining a Magnet designation, the gold standard for nursing programs, is proof of the excellent care our team members deliver every day.”

Carol Perry, MSM, BSN, RN, FACHE
Senior Vice President and Chief Nursing Officer



LISTENING AND LEARNING

A nursing engagement survey sparked the desire to learn more from the nurses at Stormont Vail on how to improve their work environment and roles. The Magnet Listening Tours were developed with the desire to listen to front-line nursing staff and develop solutions to increase nurse engagement and satisfaction.

Because of their professional practice, commitment and contribution to the organization, a focus group of 140 nurses was selected from across the system to participate in the listening tours. These individuals stepped outside of their regular roles to be leaders representing their peers as diverse topics were tackled and ideas became solutions. They provided vital input that ultimately became the foundation for the Nursing Strategic Plan.

STRUCTURAL EMPOWERMENT



Jenny James, RN, PeriOperative Services

Having nurses throughout the organization involved in decision-making structures and processes that address opportunities for improvement is integral for Structural Empowerment, which is a key component for Magnet organizations.

SHARING GOVERNANCE

Shared Governance is a structure through which the voices and expertise of nursing staff is utilized to identify and integrate best practices. At Stormont Vail, there are five system-wide Shared Governance councils; Management Council, Professional Development Council, Research and Evidence-Based Practice Council, Communications Council and Practice Council. Additionally, some nursing departments have their own department level Shared Governance councils in place.

Shared Governance promotes a culture of nurse empowerment, providing bedside nurses with an environment that fosters autonomy, accountability and evidence-based decision-making. Shared governance is vital to the recruitment and retention of highly qualified nurses who value professional development – and mentorship of the next generation of nurses. The annual reports of the Shared Governance Councils show the breadth of the work of the councils.

MANAGEMENT COUNCIL

Management Council organizes and provides resources to meet the standards of practice in all areas of care. The Council ensures that nursing aligns itself with organizational initiatives in the 2019 Organizational Strategic Plan.

Experience (Cultural Transformation, Workforce Development and Physician Leadership): *We will cultivate an innovative culture and workforce that supports and delivers an exceptional experience for each individual within our system and within our community.*

Nursing Strategic Plan Achievements - Experience:

- Promotion of Daisy, Persons of the Moment, March of Dimes and Excellence in Nursing Awards programs
- Develop patient-tailored hospital discharge planning process to improve patient satisfaction
- Integrate Preceptor Program organization wide including ambulatory clinic (both RN and LPN)
- Provide Crisis Intervention Training to Patient Care Services' staff
- Leadership training through Supervisory Tool Box

Value: (Cost of Care, System Efficiency and Quality Outcomes): *We will achieve excellence through the outstanding performance at every level of our health system, striving to deliver exceptional quality and value to our patients and communities.*

Nursing Strategic Plan Achievements - Value:

- Deploy performance boards in all departments and implement daily huddles
- Implementation of nurse led Acute Care, Surgical, Sub Specialty and Primary Care Divisional Operating Plans to identify barriers and maximize resources
- Nursing participation in Performance Excellence events: A3, 5S and Rapid Improvement Events to identify wastes and reduce cost
- Nursing involvement in evaluation of smart pumps, beds, defibrillators and nurse call light systems
- Development of multi-disciplinary Patient Safety Response Team to address any case of hospital acquired infection
- Development of Behavioral Health Response Team to decrease length of stay
- Evaluate opportunities for discharge and care coordination to most appropriate post-acute setting to reduce readmissions and post-acute spend
- Develop process to risk stratify, identify high-risk patients, improve communication and ensure appropriate connections
- Enhance the multidisciplinary approach with nursing focus for the disease processes of COPD and heart failure to decrease readmissions
- Evaluation of validated tool to point patient to most appropriate post discharge setting
- Nursing participation in the development of a structured discharge planning process to reduce hospital length of stay and readmission.

Growth: (Partnerships/Affiliations, Network and Service Line Development and Access to Care):

We will grow through investments that promote access, connectivity, clinical integration and innovation.

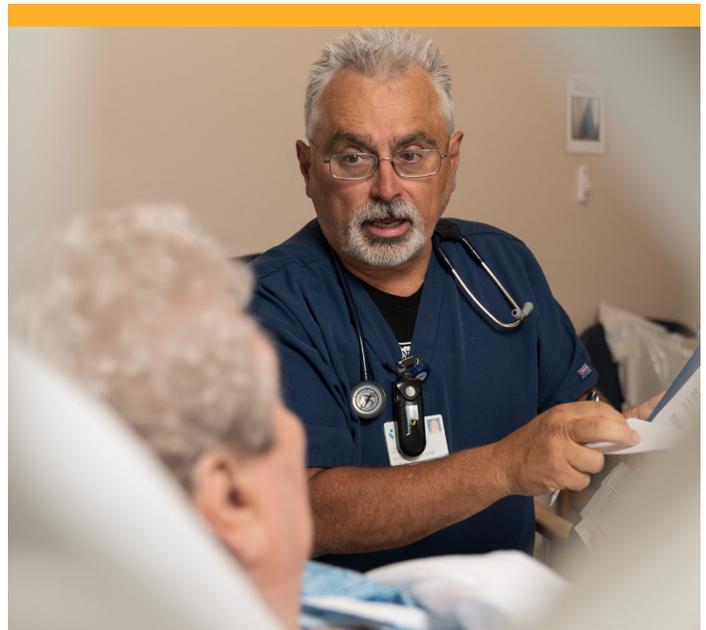
Nursing Strategic Plan Achievements – Growth:

- Nursing involvement in evaluation of innovations in technology such as E Visits and MyChart
- Utilization of Sunflower Health Services Community Liaison to decrease length of stay, readmissions and transportation costs
- Maximize software opportunities through Healthify/Healthy Plant to identify and address social determinants of health through referrals and care coordination

- Implementation of Virtual Nursing for increased efficiency and maximization of staffing resources

Efforts focused on the review and synthesis of the 2019 Nursing Engagement results, which lead to the creation and implementation of the Magnet Listening Tours. Front line nurses from more than 20 ambulatory and inpatient departments assisted nursing leadership in addressing nursing satisfaction. The Magnet Listening Tour Champions collected and prioritized almost 3,000 comments from nurses regarding barriers and challenges to patient safety and nurse satisfaction. These results were utilized as the foundation for the initiatives of the 2020 Nursing Strategic Plan.

Significant enhancements were made to the Professional Contribution Ladder to ensure greater equity between disciplines and leadership structure of the Contribution Ladder Oversight committee. Performance Excellence activities were embedded into all professional Contribution Ladders to match organizational focus on performance improvement as well as updated research criteria with greater emphasis on evidenced based practice to appeal to a wider audience and increase participation in research. An entry level ladder was added to the Advanced Practice Provider and the Behavioral Health Licensed Therapist to encourage greater participation and to align with the other ladders.



John Rodecap, LPN, 5-North

STRUCTURAL EMPOWERMENT



Jackie Koch, RN, 3 Pavilion

COMMUNICATION COUNCIL

Accomplishments for 2019:

- Piloted virtual meeting attendance
- Shared Governance site development
- Created solution for electronic meeting sign-in
- Created communication for new member approval and acceptance
- Continued to keep Nursing Now newsletter robust with new article topics monthly
- Provided direct education to each Shared Governance Committee on SharePoint capabilities and functions
- Developing process and repository area for Magnet stories

Goals for 2020:

1. Continued movement toward use of SharePoint as a primary communication tool for councils by developing subcommittee SharePoint pages.
2. Push nurse sensitive communication to the wider organization utilizing social media and through Marketing.
3. Develop a process for cluster representatives to communicate council information and provide education on this standard process at yearly Shared Governance education.
4. Educate at yearly Shared Governance education on how to identify and write to the Magnet standards.

5. Continued management and production of the Nursing Now newsletter.
6. Educate areas on SharePoint Institutional Repository site for Magnet stories.
7. Educate other councils on electronic sign-in for meetings.

RESEARCH AND EVIDENCE-BASED PRACTICE COUNCIL

The Research and Evidence-Based Practice Council supported many educational events, approved Journal Clubs and Nursing Research Activities.

Educational activities supported:

October 11, 2018

- 2018 Magnet National Conference. Angie Gamber and Ruth Ohm podium presentation: "Effectiveness of an ED SUD Intervention to Reduce ED Recidivism."

October 17, 2018

- **Research Big Read (3 CEU)** Have increased confidence about analyzing the elements of a research study. Differentiate between Evidence Based Practice, Research and Quality Improvement Projects. Describe the application of the Iowa Model to project development. Identify the components required in writing a research proposal. Develop an Evidence Based Practice, Research or Quality Improvement project idea applicable to the clinical practice setting.

October 24, 2018

- Squire guidelines for EBP and QI reporting added to SharePoint "Research Resources"
- Initial pilot of on-line review process for a research proposal. Process analyzed and will be further considered for possible future use.

November 28, 2018

- New resource developed and distributed to members for differentiating Human Subjects research categories and IRB reviews.

January 23, 2019

- Patrick Monaghan study "Effect Music Has on Postoperative Patients' Vital Signs, Pain, Anxiety, and Opioid Consumption" presented. Proposal will require modification and resubmission to Research and EBP Council.
- New research resource "Developing a PICO Question and Literature Search" Camtasia video developed

by Heather Rohr, Deanna Bean and Ashley Cobb. Approved to post to SharePoint Council website.

- Ali Hanna and Jeri Harvey presented project update for CIWA – Acute Alcohol Withdrawal Syndrome.

February 12, 2019

- Magnetizing KC 2019 event. Carolyn Jones and Kelly Tosh presented “The Personal Safety Screen: An Innovation Tool for Patient Safety.” Salena Gillam and Jackie Koch presented “Reaching Zero: A Magnet Organization’s Multi-disciplinary Approach to Reducing Hospital Acquired C. Diff infections.”

March 27, 2019

- Identified new option for staff to get Human Subjects education at no cost through Stormont Vail Clinical Research.
- Communicated availability of new SharePoint PICO question research resource to staff via “Nursing Now” article.
- Proposal review worksheet developed, piloted, and adopted for member use.
- Revisions to “Getting Started” and “Research Timeline” documents approved.

April 24, 2019

- Stormont Vail 2019 Nursing Symposium, “Work-Life Balance Across the Lifespans,” featured speaker Quinten Bissonette, Mayo Clinic. Podium presentations included “Nurse-driven Emergency Department Open Fracture Protocol has Positive Impact on Patient Care” by Christie Mull, MSN, RN. There were nine posters presented on a variety of projects, including one from a project approved by the Research & Evidence-based Council, “Standardizing Education and Management of Acute Alcohol Withdrawal Syndrome” by Ali Hanna and Jeri Harvey.

May 2019

- Council Chair visited other Shared Governance Councils to share research and EBP related resources, discuss ideas for possible projects, build enthusiasm and support, and encourage dissemination of findings via publication, posters and podium presentations.
- Developed guidelines for visitors during closed-door discussion of proposals.

June 26, 2019

- Process to review and update SharePoint site content continues

- Continued Council development of research related criteria for consideration by Professional Contribution Ladder Committee.

July 24, 2019

- Approved posting link to research/EBP/QI projects approved by Council via on Research & EBP Council’s SharePoint web page.
- Initiated process for updating/revising Council bylaws.

August 28, 2019

- Welcomed new Research Consultant – Shirley Waugh
- Journal club yearly documentation will be accepted only in electronic form in future.

September 11, 2019

- Writing Abstracts: The First Step For Professional Presentations (1 CEU). Describe the process for developing a well written abstract. Evaluate a sample abstract. Identify a topic you would potentially like to present at a meeting.

September 25, 2019

- Council recommendations for research related criteria on Professional Contribution Ladder (PCL) forwarded to PCL committee.
- First non-nursing proposal presentation to Council, “Assessing Training Needs of Adult Cardiac Sonographers,” Blake Edwards.

Journal Clubs Approved:

The Research and Evidenced-Based Practice Council has approved and tracked all Stormont Vail Journal clubs. There were five new clubs approved by the Council:

- November 28, 2018 – Scholarly Simulation
- November 28, 2018 – Spine and Joint
- February 27, 2019 - Case Management
- February 27, 2019 – Spiritual Care
- May 22, 2019 – Wound Care Clinic

Research, Evidence-Based, QI Studies Approved:

October 5, 2018

- Vicky McGrath
 - “A Business Case for a Financial Counselor in the Oncology Setting” Trialed an on-line approval process

STRUCTURAL EMPOWERMENT

October 24, 2018

- Bret Lyman, BYU
 - “Instrument Development Study: Developmental Stages of Organizational Learning” Multi-site study
- Kylie Christian
 - “Examining the Experience of Caregivers for Individuals with Cognitive Impairment”

February 27, 2019

- Nichole Chamley
 - “Expanding Roles of Medical Assistants: Impacts on Patient Satisfaction”
- Jolene Croxell
 - “An Ethnological Review of Pharmacy Integration in Intensive Primary Care”

March 27, 2019

- Ashley Seematter
 - “Epidural Effect on Cesarean Sections among NTSV Sample”

July 24, 2019

- Joshua Ault
 - Mitigating Opioid Induced Respiratory (ORID) and Failure to Rescue Events with Continuous Capnography and Nursing Education on Medical/Surgical Units

August 28, 2019

- Kelly Hewins – KU
 - “A Qualitative Descriptive Study of Nurses’ Perceived Role in the Use of Information in a Learning Healthcare System”

September 25, 2019

- Blake Edwards (Non-nursing study)
 - “Assessing Training Needs of Adult Cardiac Sonographers Performing Pediatric Echocardiogram Studies”
- Lindsay Smith, Shirley Appleton
 - “Patient and Staff Member Perception of Medical Scribes in Ambulatory Care Clinics”

Goals for 2020:

- Implement a Research & EBP Council journal club to promote knowledge and understanding of research-related concepts.

- Develop a research/EBP project that will be implemented under the direction of Research & EBP Council members.
- Promote the incorporation of research and/or EBP content in the Nurse Residency program.
- Collaborate with staff at all levels of the organization to promote implementation and dissemination of research and evidence-based activities.

PRACTICE COUNCIL

These policies and procedures were reviewed and approved by the council:

December 2018: Negative Pressure Wound Therapy Patient Care Management Procedure, PCS; Updates for Procedural Catheterization Access Arterial/Venous Line Removal Procedure, PCS; Updates for Care of Patient Undergoing Cardiac Intervention Policy, PCS; Nurse Driven Indwelling Urinary Catheter Assessment and Removal Protocol, PCS; Assessment Flowchart; and Removal Flowchart

February 2019: Indwelling Bowel Catheter System Patient Care Management Policy and Procedure; Developmental Care Management Policies-Infant, Toddlers, Pre-schoolers, School Age, and Adolescents; Alaris Pump initial rollout & Go-Live with IV Pump Patient Care Management Policy and Procedure, PCS (August 2018/March 2019)

April 2019: Intravesicular Chemotherapy, PCS; Hazardous Medication Spill Management Procedure, PCS; Chemotherapy Administration Procedure, PCS, Disposal of Materials contaminated with Hazardous Drugs Policy, PCS

June 2019: Specimen Collection Procedure, PCS; Chest Pain Patient Care Management Policy, PCS

August 2019: Arthrocentesis Procedures, PCS; Thoracentesis Procedure, PCS

September 2019: Oral-Nasal Airway Procedure, PCS; Aspiration Precautions Policy, PCS; Peripheral IV: Dressing Change Procedure, PCS

Special Speakers and Projects:

- December 19, 2018: Kate Kuzmayak, RN, and Lisa Ray, RN - Nurse Driven Protocol. Education (Caroline Shubert, RN, LTD) and Go-live June, 2019.
- April 17, 2019: Shirley Appleton, RN - Research and EBP Council information.

- April 17, 2019: Jennifer Smith, RN - Policies related to USP 800 compliance. Education October and November 2019 for main campus and clinics (Caroline Shubert, RN, LTD) and Go-live December 1, 2019.
- September, 2019: Jodi Andruss, RN - Endotool Upgrade.

Goals for 2020:

- Continue development and review of new and existing Nursing Practice PCS policies and procedures.
- Continue utilization of the Sharepoint site on SV Net for Shared Governance Practice Council members to track and revise assigned policies.
- Recruitment and retention of new Practice Council members for all clusters and appointed seats.
- Integration of Clinic Representatives/Cluster H for collaboration and consistency of practice environments.
- Participate in the 2020 Nursing Strategic Plan.

PROFESSIONAL DEVELOPMENT COUNCIL

Accomplishments for 2019:

- Collaborated with Human Resources for nursing retention.
- Standardized Daisy Program process as a part of the RN retention efforts.
- Supported Nurses Week with activities focused around celebration and recognition.
- Organized and managed the 2019 Nursing Symposium with collaboration from the Performance Excellence team and Sigma Theta Tau Eta Kappa Chapter at Large.
- Supported and mentored unit based preceptor committees.
- Provided oversight and development of preceptor competencies.
- Developed an RN Residency Program subcommittee.
- Standardized recognition of Certified Nurses throughout the organization.
- Recognized Certified Nurses Day March 19, with 240 Certified Nurses in the Stormont Vail Health system.
- Recognized professionalism with the Nursing Excellence Awards, with over 160 nominations
- Provided direction and oversight of the Contribution Ladder.



Christine Lewis, RN, Surgery

Goals for 2020:

Certification

- Develop guidance for increasing certified nurses throughout organization.
- Lead planning for celebration of Certified Nurses Day.

RN Retention & Recognition

- Provide support to the DAISY program and attend DAISY award celebrations.
- Lead planning for celebration of Nurses Week.
- Develop project from the Magnet Listening tour.

Professional Program Development

- Increase attendance and clinic participation in the Nursing Symposium.

Professional Conduct & Ethics

- Increase awareness and utilization of the Professional Practice Model.

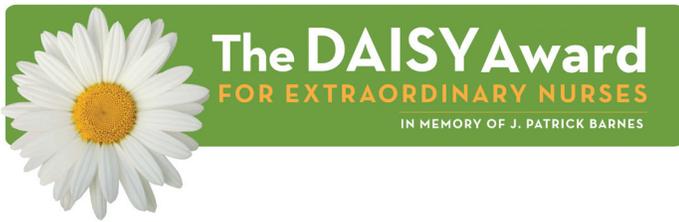
Preceptor

- Support and educate the preceptors within the organization.
- Develop preceptor competencies for 2020.

Residency

- Provide support to Learning & Talent Development and Clinical Excellence departments in the development of Transition to Practice programs.

NURSING RECOGNITION AND ACHIEVEMENTS



The DAISY Award is an international recognition program that honors and celebrates the skillful, compassionate care nurses provide every day. DAISY stands for Diseases Attacking the Immune SYstem. The DAISY Foundation was established by the family of J. Patrick Barnes after he died from complications of the auto-immune disease ITP in 1999. It was started at Stormont Vail Health in 2016 as a way for patients and families to recognize care received and say “thank you” to extraordinary nurses.

DECEMBER 2018: Brad Casperson, RN, Critical Care

JANUARY 2019: Ashly Llamas, RN, Pediatric Intensive Care, and Erica Eddings, RN, Surgical Critical Care

FEBRUARY 2019: Caroline Reinke, RN, Surgical Critical Care, and Donna Smith, RN, Neonatal Intensive Care Unit

MARCH 2019: Jessica Briggs, RN, Birthplace, and Holli Erickson, RN, Birthplace

APRIL 2019: Shannon Kilmartin, RN, Medical Critical Care, Pavilion, and Rhonda Palmer, BSN, RN, Surgical Critical Care

MAY 2019: Sherrie Shaw, RN, Intermediate Care, and Janelle Zerbe, LPN, Nephrology

JUNE 2019: Lindsay Larkin, RN, Care Manager, Palliative Medicine and Supportive Care

JULY 2019: Eleanor Butler, RN, 7-North, Emma Collins, RN, PICU, and Gabrielle Markham, RN, Emergency Department

AUGUST 2019: Melissa Cerretti, RN, 7-South Post-Surgical, and Joshua Adams, RN, Emergency Department

SEPTEMBER 2019: Rebecca Johnson, RN, Surgical Critical Care

OCTOBER 2019: Christy Grisson, RN, Surgery, and Lauren Mumford, RN, Emergency Department

NOVEMBER 2019: Sarah E. Anderson, LPN, Behavioral Health

MARCH OF DIMES NURSE OF THE YEAR

Two Stormont Vail Health Nurses were named Nurse of the Year at the March of Dimes event Nov. 9 in Kansas City. They are:

- Valerie Davis, NIC – Neonatology Category
- Alicia Criger, Patient-Centered Medical Home – Rural Health/Critic Category

The Nurse of the Year awards recognize outstanding nurses throughout Kansas and the greater Kansas City metropolitan area while supporting the March of Dimes. Stormont Vail Health also celebrated these finalists:

- Christie Mull, ED – Emergency Transport Category
- Dinel Cropper, Pavilion – Medical / Surgical Category
- Belinda Underhill, NIC – Nurse Manager Category
- Christie Broaddus, IT – Nursing Informatics Category
- Renee Andritsch, Behavioral Health – Behavioral Health Category

ACHIEVEMENTS

Carol Perry, MSM, BSN, RN, FACHE, Senior Vice President and Chief Nursing Officer, was named by Gov. Laura Kelly as vice-chair of the KANSASWORKS State Board. The group promotes economic growth by working with public and private partners and stakeholders in federal and state workforce programs.

Amy Kincade, MBA, BSN, RN, Vice President, Population Health Management, was honored at the 31st annual YWCA Leadership Luncheon as one of five to be named an overall 2019 Woman of Excellence winner.

Barb Carranza, MBA, MSN, RN, Administrative Director, Cardiovascular Services, received the Clyde Clifton Leadership Award given by the Stormont Vail Foundation. The award recognizes Stormont Vail managers, supervisors, charge nurses and directors who demonstrate exemplary leadership characteristics.

Tracy Duran, MSN, BSN, RN, Director, Medical and Post-Surgical, was honored in March by Ingram’s Magazine’s Heroes in Healthcare event in the Nursing Category. Tracy also was selected for the annual Topeka’s Top”20 Under 40” that honors members of the Topeka and Shawnee County community for their commitment and contributions both professionally and personally.

Shirley Appleton, MS, MS, RN, CNOR, received the 2018 Maggie B. Cox Award from the ANIA Journal of Informatics Nursing at its annual conference in April 2019. The award was for the best article published in the journal last year, “Nursing Alert Fatigue in Clinical Decision Support Systems and Electronic Health Records.”

EXEMPLARY PROFESSIONAL PRACTICE

Exemplary Professional Practice in Magnet-recognized organizations is evidenced by effective and efficient care services, interprofessional collaboration and high-quality patient outcomes. Magnet challenges organizations to support and promote nurse autonomy through the organization's governance structure for shared decision-making. This decision-making process must demonstrate nurse involvement at a broader level, including organizational decision making regarding patient care, policies or work environment.

INFUSING NEW PRACTICE

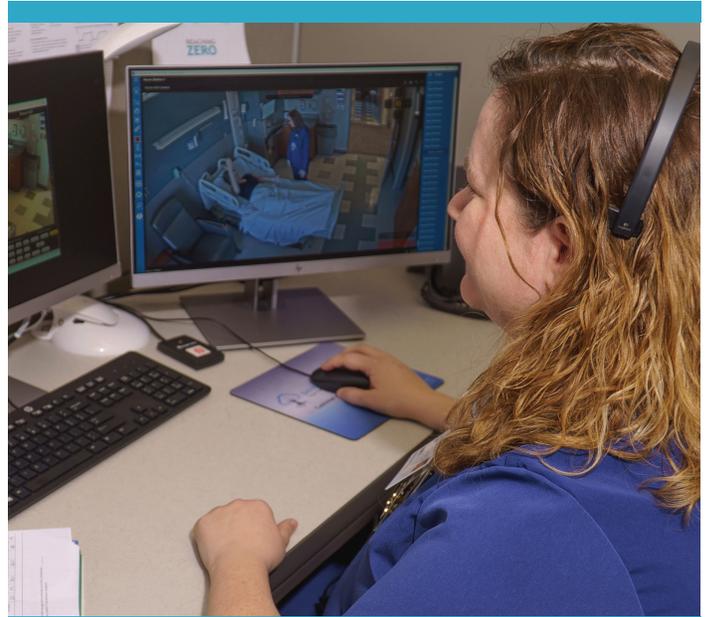
When Stormont Vail determined it was time to upgrade infusion pumps, leadership turned to the frontline staff for guidance. The staff reviewed several options and then made recommendations about what they wanted – a smart infusion pump that would integrate with the electronic medical record. A new fleet of Alaris PC units with four modules and built-in safety features was then purchased for use in the hospital and clinic areas.

Two phases of the project were completed – the first in February when the new pumps went live after extensive training and policy and practice review. The second in August with the integration into the electronic medical record, providing additional documentation and reporting capabilities that our organization has not had in the past.

The project was developed through an interprofessional team – with staff from nursing departments, Information Systems, Pharmacy, Risk Management, Learning & Talent Development and others working together.

NEW KNOWLEDGE, INNOVATIONS AND IMPROVEMENTS

Magnet-recognized organizations integrate evidence-based practice and research into clinical and operational processes. The Magnet organization has infrastructures and resources in place to support the advancement of evidence-based practices and research in all clinical settings. Innovations in patient care, nursing, and the practice environment are the hallmarks of organizations receiving Magnet recognition. Nurses are involved with the design and implementation of technology as well as improvements in workflow to enhance the patient experience and nursing practice.



Amy Hartoebben, RN, Virtual Nursing

VIRTUALLY CARING

A new model of care was launched for 48 beds on the 6th and 7th floors of the South Tower when virtual nursing became a reality. Utilizing Banyan Medical Systems' tools, virtual nurses and virtual patient care technicians now support bedside staff at the push of a button.

The program's goal is to improve the patient experience by enhancing communication with nurses through improved responsiveness of staff while also providing for better pain management, fall monitoring, development of care plans and discharge planning, and delivery of patient information.

The virtual nurse is an extension of bedside nursing, allowing frontline nurses to address duties that require hands-on, bedside attention. The virtual RN can interact with the patient and family via a bedside monitor to provide patient education, answer questions, send discharge instructions or at the request of a physician display X-rays and test results on the patient's television. The virtual nurse is also able to be available for tasks that require two nurses, such as cosigning medications.

In addition to the virtual nurse, a virtual patient care technician provides monitoring to decrease patient falls and watch for other safety issues that may arise. They are able to speak into the patient rooms to redirect the patient.

EXCELLENCE IN NURSING AWARDS

The 2019 Excellence in Nursing Awards on May 8 recognized outstanding professional work by Stormont Vail patient care staff. The Excellence in Nursing Awards is generously supported by the Stormont Vail Foundation, US Bank, Security Benefit, and Dean and Pam Ferrell. Those honored were:

EXCELLENCE IN NURSING PRACTICE



Melinda Harvey, RN -
Enterostomal Therapy



Laura Willcoxon, BSN, RN, ONC -
Orthopedics & Sports Medicine

EXCELLENCE IN NURSING LEADERSHIP



Angela Mendez, MSN, BSN, RN,
SCRN - 5-North

EXCELLENCE IN NURSING MENTORSHIP



Katie Glover, BSN, RN -
Surgical Critical Care

EXCELLENCE IN NURSING PRECEPTORSHIP:



Chelsie Platz, CMSRN -
3 / 4 Pavilion



SaraLynn Smallback, BSN, RN -
Medical Critical Care

**EXCELLENCE IN
ADVANCE PRACTICE PROVIDER**



Leah R. Finkeldei, MPA, PA-C -
Digestive Health

**EXCELLENCE IN
LICENSED PRACTICAL NURSING**



Heather Anno, LPN -
Rheumatology



Erika Charay, LPN -
Diabetes & Endocrinology

EXCELLENCE IN PATIENT CARE



Derek Bremer, CST -
Surgery



Lisa Currie, MA -
Dermatology



Audrie Hiebsch, PCT -
Behavioral Health



Michael Paschall, PCT -
5-North

DISTINGUISHED COMMUNITY SERVICE



Tracy Duran, MSN, BSN, RN -
7-South Post-Surgical



Jennifer Eschmann, RN -
6-South Medical Surgical

RISING STAR



Austin Barrett, LPN -
Pediatrics



Christie Mull, MSN, BSN, RN -
Emergency Department

ORGANIZATION RECOGNITIONS

U.S. NEWS & WORLD REPORT

Stormont Vail Health, for the fourth consecutive year, was recognized among the best hospitals in the country by U.S. News & World Report. Stormont Vail was ranked second in Kansas and achieved the highest rating possible in four procedures or conditions: chronic obstructive pulmonary disease, heart failure, hip replacement and knee replacement.

MAYO CLINIC CARE NETWORK

Stormont Vail Health celebrated its 5th anniversary as part of the Mayo Clinic Care Network at a special event March 6. Stormont Vail joined the network in April 2014 to bring the extensive knowledge of Mayo Clinic to its communities.

LEVEL II TRAUMA CENTER

Stormont Vail Health was verified as a Level II Trauma Center by the American College of Surgeons. The current verification is through April 12, 2021. Stormont Vail first achieved Level II verification in 2009.

GOLD SAFE SLEEP CHAMPION

Stormont Vail Health recognized by the National Safe Sleep Hospital Certification Program as a Gold Safe Sleep Champion for commitment to best practices and education on infant safe sleep.

BAKER SCHOOL OF NURSING

Baker School of Nursing, located on the Stormont Vail campus, was ranked #1 in Kansas and is currently one of the best nursing schools in the nation with a grade of 94.94%. More than 1,800 RN programs were rigorously evaluated on factors important to nursing students including first-time NCLEX passing rates, accreditation program offerings and more.

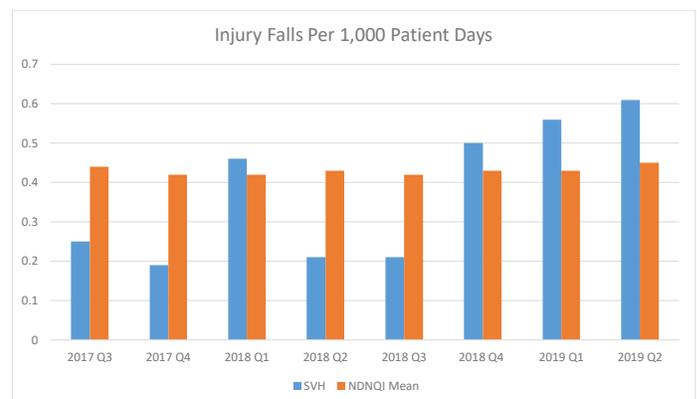
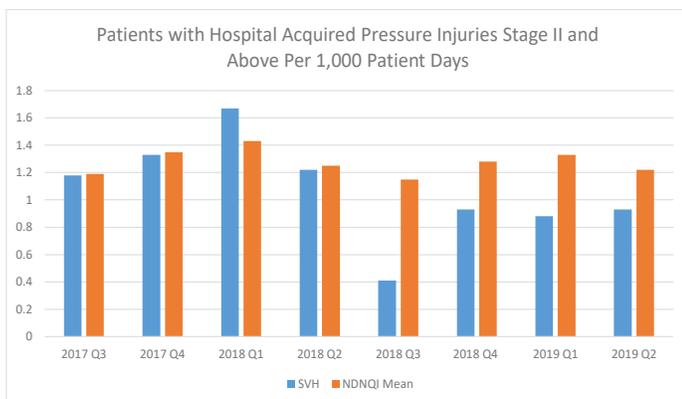
JANET SEVIER GILBREATH PROJECT AWARD

Stormont Vail Breastfeeding Clinic received the Janet Sevier Gilbreath Project award in recognition for the organization's Integrated Prenatal Breastfeeding Support project. The annual award was presented by the United Methodist Health Ministry Fund for a grant recipient that demonstrated the most success in improving the health of Kansans.

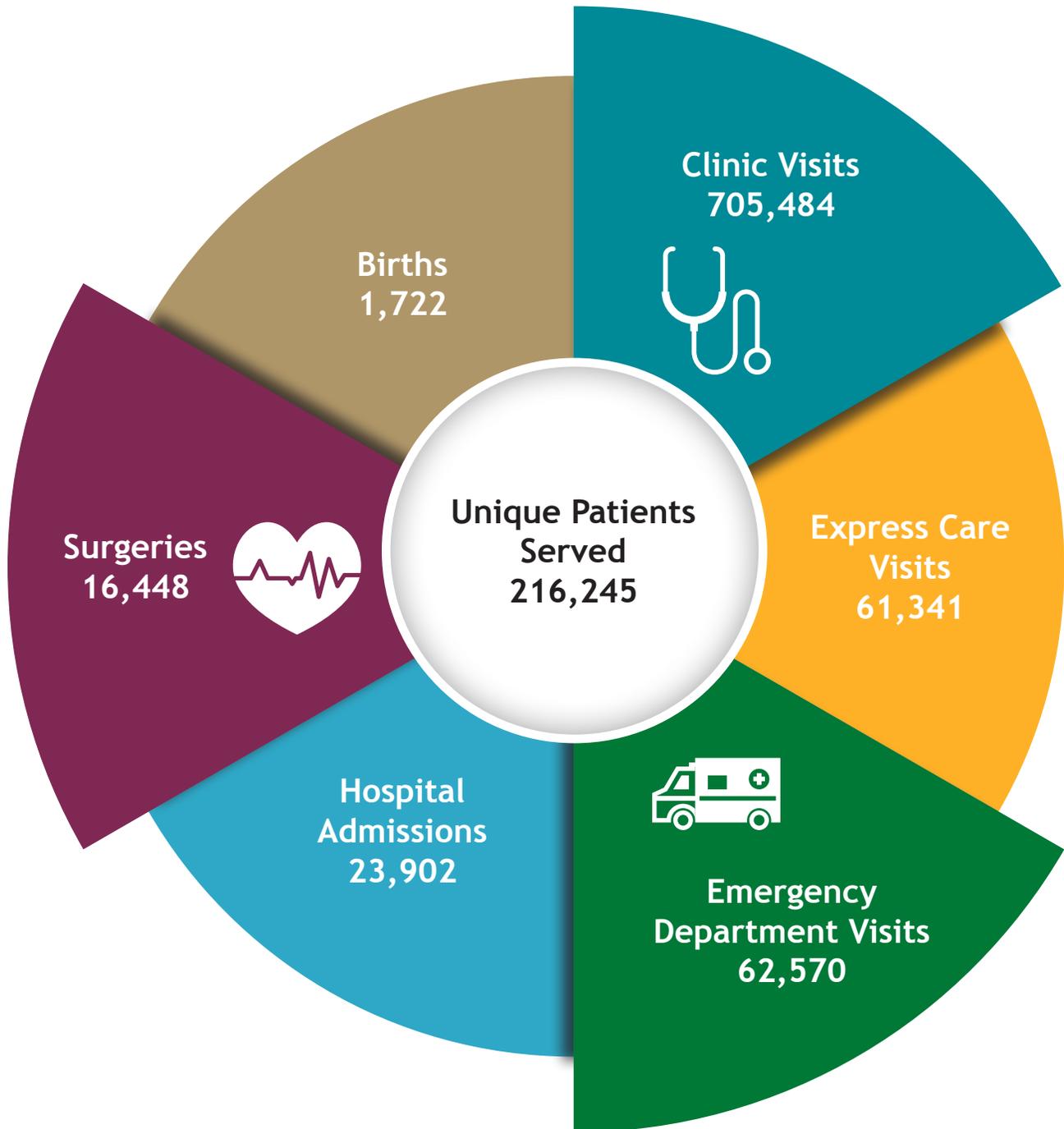
Stormont Vail Health received recertification in Prematurity and Perinatal Care from The Joint Commission.

AMERICAN HEART ASSOCIATION

Stormont Vail Health and the Cotton O'Neil Heart Center received the 2019 Mission: Lifeline® NSTEMI Gold Recognition Award from the American Heart Association.



STORMONT VAIL HEALTH BY THE NUMBERS (FISCAL YEAR 2019)



STORMONT VAIL NURSING BY THE NUMBERS (FISCAL YEAR 2019)

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| ADVANCED PRACTICE REGISTERED NURSES | 172 | CERTIFIED REGISTERED NURSES | 371 |
| REGISTERED NURSES | 1,305 | LICENSED MENTAL HEALTH TECHNICIANS | 6 |
| LICENSED PRACTICAL NURSES | 320 | PATIENT CARE TECHNICIANS/ MEDICAL ASSISTANTS | 637 |



Stormont Vail Health



**MAYO CLINIC
CARE NETWORK**

Member

Stormont Vail Health operates a 586-licensed bed, not-for-profit acute care regional hospital and a network of primary and specialty clinics throughout northeast Kansas. In conjunction with Baker University, Stormont Vail operates a nursing school on its Topeka campus and works closely with the Washburn University School of Nursing, as well as other nursing programs in the region. Multiple Stormont Vail staff members serve as adjunct faculty or actively lecture at academic institutions in the region.

The Stormont Vail Foundation and the Stormont Vail Health Auxiliary provide generous financial support to nurses through Continuing Education Grants. The Stormont Vail Foundation, through gifts it receives, also provides scholarships to students at the Stormont Vail campus of the Baker University School of Nursing for both spring and fall semesters.

**TO LEARN MORE ABOUT PROFESSIONAL NURSING AND CAREER OPPORTUNITIES AT
STORMONT VAIL, VISIT STORMONTVAIL.ORG.**

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