

Volunteer Uniform and Dress Guidelines

To our patients and all we serve, knowing who is serving them is of utmost importance. It is also recognized that our appearance affects our patient's perception of our professionalism and quality of service. The following information is the established expectations for volunteers at Stormont Vail Health.

Approved Volunteer Shirt

Volunteers are expected to report wearing the approved teal volunteer shirt with Stormont Vail logo. (Exception: Volunteers who work in Surgery and PACU where scrubs are furnished, and Building Blocks where casual clothes are acceptable).

Approved Volunteer Pants

Full-length pants (white, khaki, black or navy) complete the uniform. Blue denim jeans or overalls of any color, nylon pants, scrub pants, yoga pants, jogging suits, leggings, capris, crop pants, and all other types of form-fitting slacks, shorts, gauchos, skirts, or skorts **are not permitted**.

Shirts must be sufficient in length to cover the waistband when bending or reaching – no low-rise pants. Pants must be hemmed and of a length that does not drag on the floor.

Clothing should fit well and allow for comfortable movement throughout all required volunteer activities without compromising safety or professional image. Excessively baggy or tight attire is not considered acceptable.

Shoes

Shoes must be soft-soled, and have a closed-toe (no open toed shoes). Sneakers with laces are permitted in solid colors (white, black, navy or brown). Reflective materials or stripes are not permitted. Socks or hosiery are recommended.

Grooming/Cosmetic/Fragrances/Clothing Condition

A well-groomed image requires clothes to be neat, clean, wrinkle-free, and in good condition. Faded and/or frayed clothing is not considered professional in appearance. Hair, including facial hair, must be neatly styled. Extreme non-natural hair colors (pink, blue, etc.) and styles are not permitted. The use of cosmetics, including nail polish should be conservative in nature. Artificial fingernails are restricted in some work areas as outlined in Infection Prevention and Control policy. Strong odors from perfume/cologne/natural oils, cigarette smoke, etc., can be offensive and distracting to others and are not allowed.

Tattoos and other Body Art

Tattoos must be appropriate for the professional environment or otherwise must not be visible. Examples of inappropriate tattoos include but are not limited to nudity, profanity, vulgarity or tattoos that are intimidating in nature. Inappropriate tattoos must be covered by clothing or makeup. Using bandages to cover inappropriate tattoos is not acceptable.

Jewelry/Accessories

Volunteers must be professional in their use of jewelry/accessories, including amount, size, and styles. Visible body piercing, other than in the ears, is unacceptable. Gauges are to be covered with flesh tone disks. Stormont Vail-provided recognition pins related to your volunteer work are acceptable.

Minimal jewelry may be worn such as watches, small rings, and small earrings.

Stormont Vail Identification Badges

SV identification badges are to be worn mid to upper chest area with the photograph side of the card visible. The badge must be worn at all times while on Stormont Vail premises, except when on such premises as a patient. The badge may be displayed using a lanyard, retractable cord badge reel, clip, or plastic magnetic holder. Use of SV logo is preferred.

Badges should not be altered or defaced in any way including with pins or non SV approved stickers. Badge lanyards are available if volunteer prefers to wear badge around the neck.