

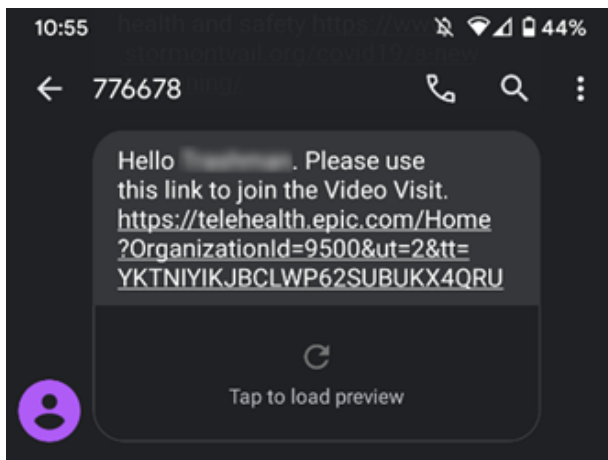
Video Visit Patient Instructions



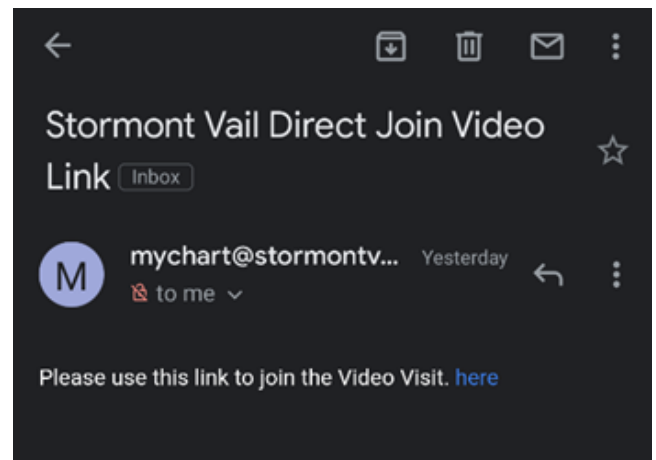
Stormont Vail Health is excited to announce the expansion of our Telemedicine services to include Epic Video Visits. With Epic Video visits, skip the office and let us bring your appointment directly to your internet connected smartphone, tablet or computer. We will bill your insurance for the visit, and like most in-person visits, Epic Video Visits are covered by the majority of insurance plans. If you are currently a MyChart user, you can still access your video visit within the MyChart app.

Prior to your scheduled appointment time, you should receive either an email or text message (depending on which you chose earlier). This message will contain a hyperlink for you to click on to access your appointment.

The SMS text message will come from a generic 6-digit phone number:

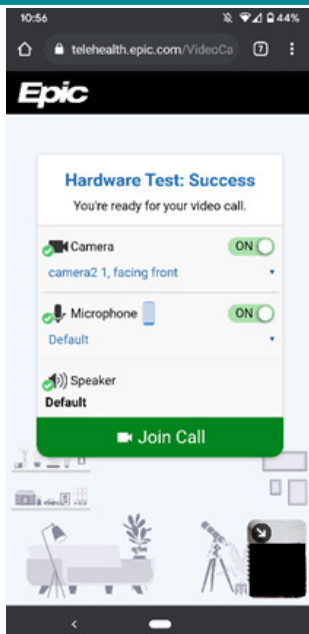


The email message will come from mychart.stormontvail.org:



Once you click on the link, a browser window will open for you to check your audio and visual settings on your device. Once you verify that your camera, microphone, and speakers are enabled, you can click on 'Join call'.

Mobile Phone View



Desktop View

